



My Health Record

Statistics and Insights

MAR 2019 TO DEC 2019

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients. The statistics include information about registrations, document uploads and prescription/dispense documents.

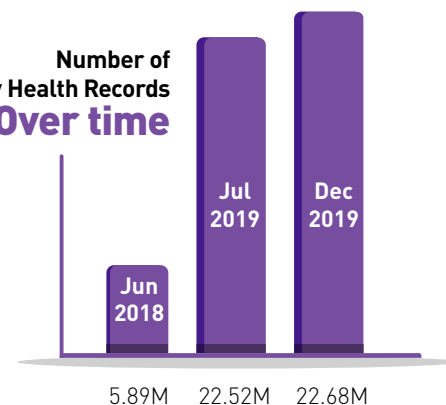
The Big Picture

22.68M Total My Health Records

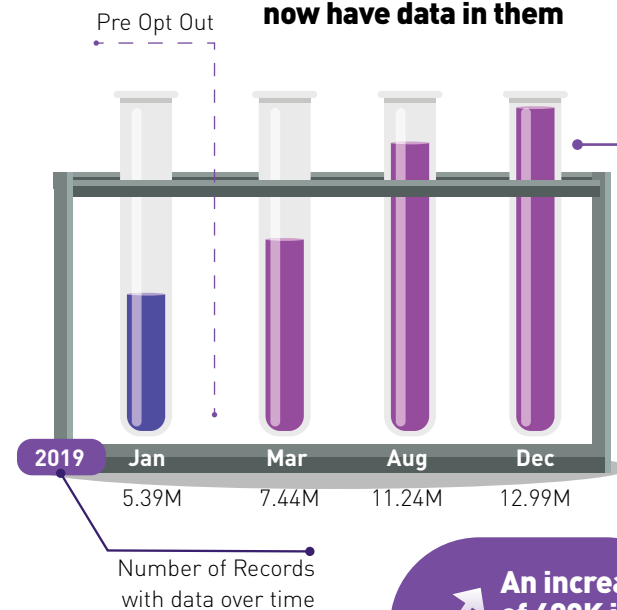
When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

Another 30,000 records were added in December

Number of My Health Records Over time

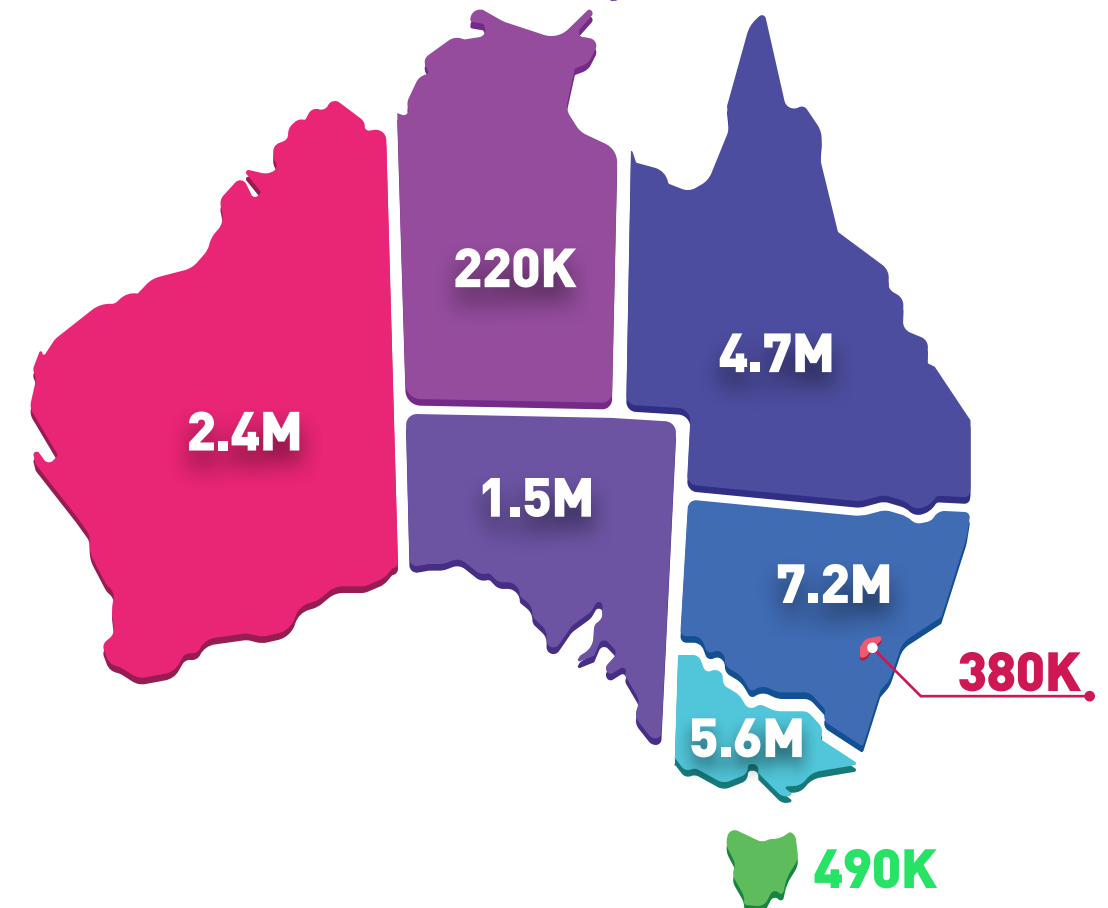


Nearly 13M records now have data in them



An increase of 490K in December alone

Records by state



What's inside?

1.7B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.



More than 100M documents were uploaded in December.

Over **49.3M** Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

Over **101.4M** Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

Over **1.5B** Medicare Documents

Documents uploaded by government agencies like Human Services and Veterans' Affairs.

Over **283K** Consumer Documents

Documents uploaded by people



Key Insight

The number of records with clinical or medicine documents in them has increased by more than 500,000 from November to December due to increased use by healthcare providers.

How are people using it?



Over 6 million
people had their
Immunisation Register uploaded



Over 1.2 million
people had their
Organ Donor Register uploaded

"The main hurdle I faced in the bushfires was assisting patients who had chosen to opt out of the My Health Record system."

Paul Smith,
Capital Chemist
Huskisson
January 2020

What are the top 3 documents
people have added themselves?

1



177,450
Health Summaries

2



56,570
Notes

3



25,640
Advance Care Directive
Custodian Reports



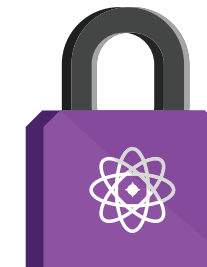
Australians have uploaded over
283,820
documents in total

What do people
view the most?



Australians prefer
to access their
Summary Information
in their record, with over
6 million
views

What about security
and privacy?



33,640
Australians

have placed advanced access
controls on their records



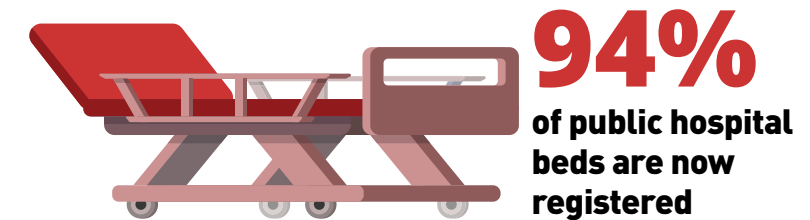
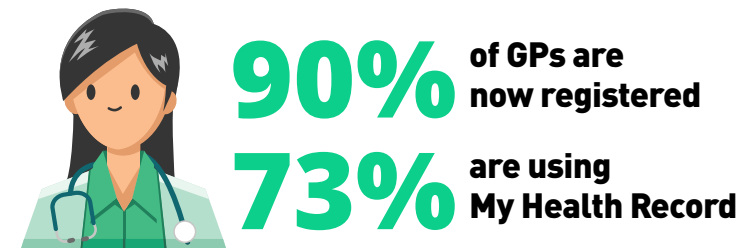
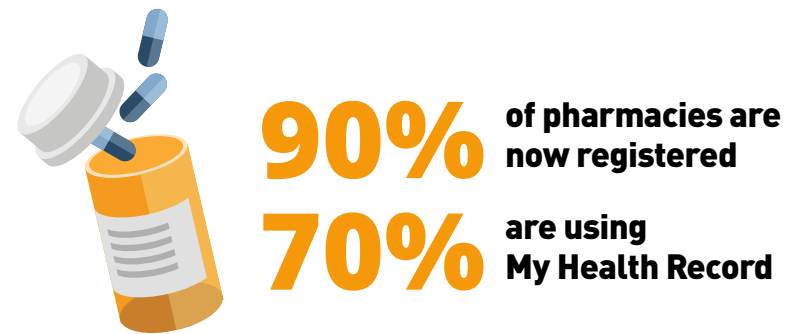
Remember, you can decide which
healthcare providers can view or update
your record. You can also choose what
information you'd like to share.



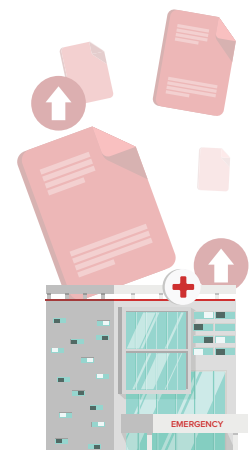
Key Insight

Given the recent crisis events with fires and storms that Australians are facing, it is reassuring that more people than ever now have access to their medical information if and when they need it.

How are healthcare providers using it?



How many documents were uploaded in December?



How did healthcare provider views change in December?



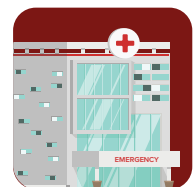
GPs viewed just over **220,000**

An increase of more than **10%** since November

Public Hospital and Health Services viewed just over

130,000

An increase of more than **30%** since November



Key Insight

Use of the system by healthcare providers continues to grow with the number of medicine and clinical documents from November to December increasing by more than 10% to more than 150 million.