My Health Record

Statistics and Insights

JANUARY 2021

The Australian Digital Health Agency publishes a range
of statistics about how My Health Record is being used
by healthcare provider organisations and patients.
The statistics include information about registrations,
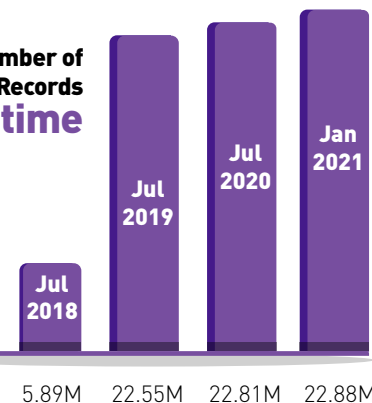document uploads and prescription/dispense documents.
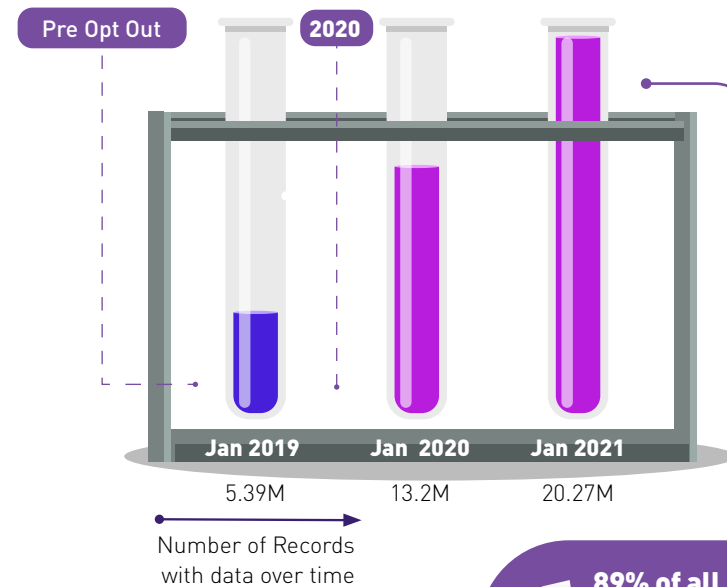
The Big Picture

22.88M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

An increase of 330,000 records since July 2019 and 70,000 in the last 6 months.
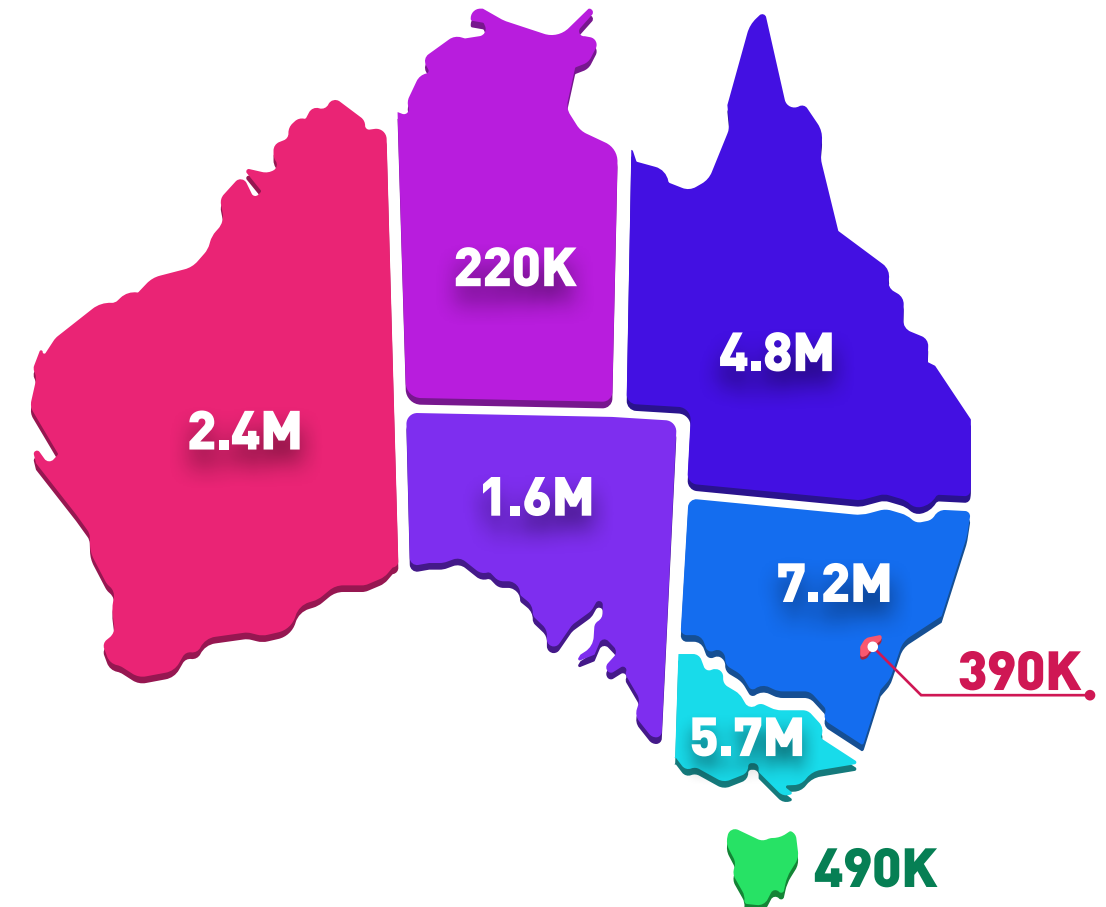
Number of My Health Records Over time

Jul 2018	Jul 2019	Jul 2020	Jan 2021
5.89M	22.55M	22.81M	22.88M

more than 20M records now have data in them

Pre Opt Out — 2020

Jan 2019	Jan 2020	Jan 2021
5.39M	13.2M	20.27M

Number of Records with data over time

89% of all records now have data in them

Records by state

- 2.4M
- 220K
- 4.8M
- 1.6M
- 7.2M
- 390K
- 5.7M
- 490K

What's inside?

2.61B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are more than 320M documents in the system that have been uploaded by consumers or healthcare providers.

More than 116M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of more than 7 million documents in January

More than 205M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of more than 10 million documents in January

Nearly 2.3B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

346K Consumer Documents

Documents uploaded by people

Key Insight

Since January 2020 the volume of records with data in them has increased by more than 50% from 13.2 million to more than 20 million.

How are people using it?

More than 15 million people had their **Immunisation Register uploaded**

More than a 50% increase since March 2020 due to a bulk upload of these important documents.

More than 1.78 million people had their **Organ Donor Register uploaded**

"We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result."

Dr Yolande Knight,
Senior Medical Officer,
Wirraka Maya Health Service Aboriginal Corporation

What are the top 3 documents people have added themselves?

1 **224,275** Health Summaries

2 **63,574** Health Notes

3 **30,386** Advance Care Directive Custodian Reports

Australians have uploaded over **346,000** documents in total

What do people view the most?

People are looking at the **Pathology reports** in their record the most in January, with more than **270,254** views

More than a **300% increase** since January 2020.

What about security and privacy?

More than 40,000 Australians have placed advanced access controls on their records

Remember, you can decide which healthcare providers can view or update your record. You can also choose what information you'd like to share.

Key Insight

It's important to remember **not to put your health on hold**. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services, including mental health support, via telehealth to all Australians.
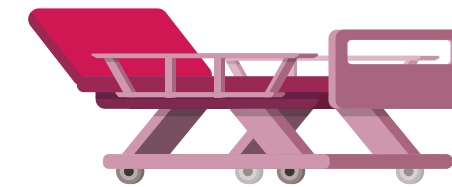
How are healthcare providers using it?

99% of pharmacies are now registered
91% are using My Health Record

An increase of **1% in January**

96% of GPs are now registered
86% are using My Health Record

97% of public hospitals are now registered
95% are using My Health Record

An increase of **1% in January**

How many documents are in the system now?

There are more than **85 million** Pathology Reports

An increase of **more than 5M** in January

There are more than **12 million** Diagnostic Imaging Reports

An increase of **more than 500K** in January

There are more than **118 million** Dispense Records

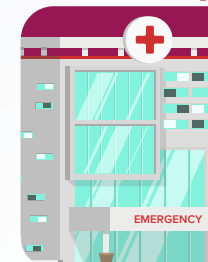An increase of **more than 6M** in January

There are more than **9.6 million** Discharge Summaries

How do healthcare providers view each others documents?

Public Hospitals

uploaded **495,000** documents viewed by others since January 2020

An increase of **5% in January**

viewed **518,000** documents uploaded by others since January 2020

An increase of **8% in December**

General Practitioners

An increase of **6% in January**

uploaded **324,000** documents viewed by others since January 2020

An increase of **5% in January**

viewed **585,000** documents uploaded by others since January 2020

Key Insight

Public Hospitals use continues to increase with 2.8 million medicine documents viewed and nearly 3.2 million discharge summaries uploaded since January 2020.