Allied Health - Better access to healthcare information for you and your patients

My Health Record is designed to provide you with better access to healthcare information to support you in caring for your patients.

Access to key health information

Through the **My Health Record** you will access timely information about your patients such as:

- Shared health summaries which include a person's medical history, immunisations, medicines, allergies and adverse drug reactions
- Hospital discharge summaries
- Event summaries which include information on significant health events
- Prescription and dispense records
- Medicines information view
- Pathology reports and diagnostic imaging reports
- Specialist letters
- MBS and PBS history
- Immunisation records

Safer care

Having these documents and reports available can lead to:

- More informed clinical decisions
- Fewer adverse events for your patients/clients
- Less avoidable hospital admissions
- Better health outcomes

Furthermore, if you have compliant software, you will also be able to upload your patients information which can then be viewed by the healthcare providers involved in their care in hospitals, GP practices and other primary healthcare services in the community.

Access training and resources

Visit **MyHealthRecord.gov.au** for a range of resources to help you to become familiar with and confident in using the My Health Record system, and support and inform those under your care.

Support

For further support contact the My Health Record Help line on 1800 723 471 (select option 2 for healthcare providers) or your Primary Health Network (PHN).

Examples of how you can use the **My Health Record** system

- When seeing a patient for the first time, you can view their health information in their shared health summary, such as any chronic conditions they may have, current medicines they may be taking, and allergies and adverse drug reactions.

- When consulting with a patient, you can communicate information about your treatment, findings and recommendations with an event summary.

Access the My Health Record system

There are two ways through which authorised healthcare providers can access individuals' records in the My Health Record system:

Conformant software

Accessing the My Health Record system through conformant clinical software enables healthcare providers to upload, view and download information from an individual's My Health Record.

A full list of My Health Record conformant software types can be found at **MyHealthRecord.gov.au**

National Provider Portal

If a healthcare provider does not have access to conformant software, they can view an individual's My Health Record through the National Provider Portal at **https://portal.ehealth.gov.au**. The healthcare provider will be able to view and download information from the individual's My Health Record, but will not be able to upload any clinical information.

Register for the My Health Record system

Visit **MyHealthRecord.gov.au** for a registration overview and step-by-step instructions on how to register, or call the Help Line on 1800 723 471 (select option 2 for healthcare providers).

For more information go to:

MyHealthRecord.gov.au | Help line 1800 723 471