

2025 APS Employee Census

5 May - 6 June

Highlights Report

DIGITALHEALTH

Responses:

846 of 996

Response rate:

85%



Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These tend to be the low results, which are notably below comparisons.



Generally a difference of ± 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

Employee Engagement: Say, Stay, Strive



Employee Engagement

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.

Your Employee Engagement Index score		77	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
Say	Overall, I am satisfied with my job	79	13 8	79%	+8 ↑	+2	+5 ↑	+3
	I am proud to work in my agency	82	14	82%	+8 ↑	+1	+3	0
	I would recommend my agency as a good place to work	76	15 9	76%	+11 ↑	0	+4	+1
	I believe strongly in the purpose and objectives of my agency	91	7	91%	+7 ↑	+3	+1	+1
Stay	I feel a strong personal attachment to my agency	65	25 10	65%	+7 ↑	0	+3	0
	I feel committed to my agency's goals	89	9	89%	+5 ↑	+1	+1	0
Strive	I suggest ideas to improve our way of doing things	92		92%	+3	+6 ↑	+5 ↑	+3
	I am happy to go the 'extra mile' at work when required	93		93%	+2	+3	+2	+2
	I work beyond what is required in my job to help my agency achieve its objectives	83	15	83%	-1	+4	+2	+4
	My agency really inspires me to do my best work every day	69	21 10	69%	+11 ↑	+3	+4	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate Supervisor Index assesses how employees view the leadership behaviours of their immediate supervisor in line with the *APS Leadership Capability Framework*.

Your Immediate Supervisor Index score		78	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	81	14	81%	+3	0	+2	+1
	My supervisor can deliver difficult advice whilst maintaining relationships	82	12	82%	+6 ↑	+3	+4	+3
	My supervisor invites a range of views, including those different to their own	85	10	85%	+4	+2	+5 ↑	+2
	My supervisor encourages my team to regularly review and improve our work	84	12	84%	+4	+1	+4	+2
	My supervisor is invested in my development	79	15	79%	+7 ↑	+1	+3	+1
	My supervisor ensures that my workgroup delivers on what we are responsible for	90		90%	+5 ↑	+2	+3	+2
Other similar questions								
	My supervisor provides me with helpful feedback to improve my performance	81	12	81%	+7 ↑	+2	+4	+3
	My immediate supervisor encourages me	81	13	81%	+7 ↑	+4	+4	+3
	My supervisor actively ensures that everyone can be included in workplace activities	87	10	87%	+6 ↑	+2	+5 ↑	+3
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	83	12	83%	+6 ↑	+2	+3	+2
Key ↑ At least 5 percentage points greater than comparator ↓ At least 5 percentage points less than comparator					Positive Neutral Negative 			

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the *APS Leadership Capability Framework*.

Your SES Manager Index score	74	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
				+3	+3	+5	+3

SES Manager	My SES manager clearly articulates the direction and priorities for our area	74	18	9	74%	+2	+3	+5	+2
	My SES manager presents convincing arguments and persuades others towards an outcome	72	21		72%	+1	+8	+10	+6
	My SES manager promotes cooperation within and between agencies	75	21		75%	+2	+5	+9	+4
	My SES manager encourages innovation and creativity	73	22		73%	+1	+5	+8	+4
	My SES manager creates an environment that enables us to deliver our best	73	18	9	73%	+6	+6	+7	+5
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	80	17		80%	+2	+4	+6	+2

Other similar questions

In my agency, the SES work as a team	57	28	15	57%	+5	-1	+2	+2
In my agency, the SES clearly articulate the direction and priorities for our agency	68	21	12	68%	+5	+1	+3	+2
My SES manager routinely promotes the use of data and evidence to deliver outcomes	72	22		72%	+4	+3	+5	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Your Communication Index score		72	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
					+5	+2	+4	+3
Communication	My supervisor communicates effectively	83	9 8	83%	+6	+2	+4	+3
	My SES manager communicates effectively	76	17 8	76%	+6	+4	+7	+4
	Internal communication within my agency is effective	63	20 17	63%	+11	+2	+7	+5

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	69	18 14	69%	+6	+2	+5	+3
	Staff are consulted about change at work	53	37 10	53%	+8	+1	+5	+3
	Change is managed well in my agency	46	30 24	46%	+11	-2	+2	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative

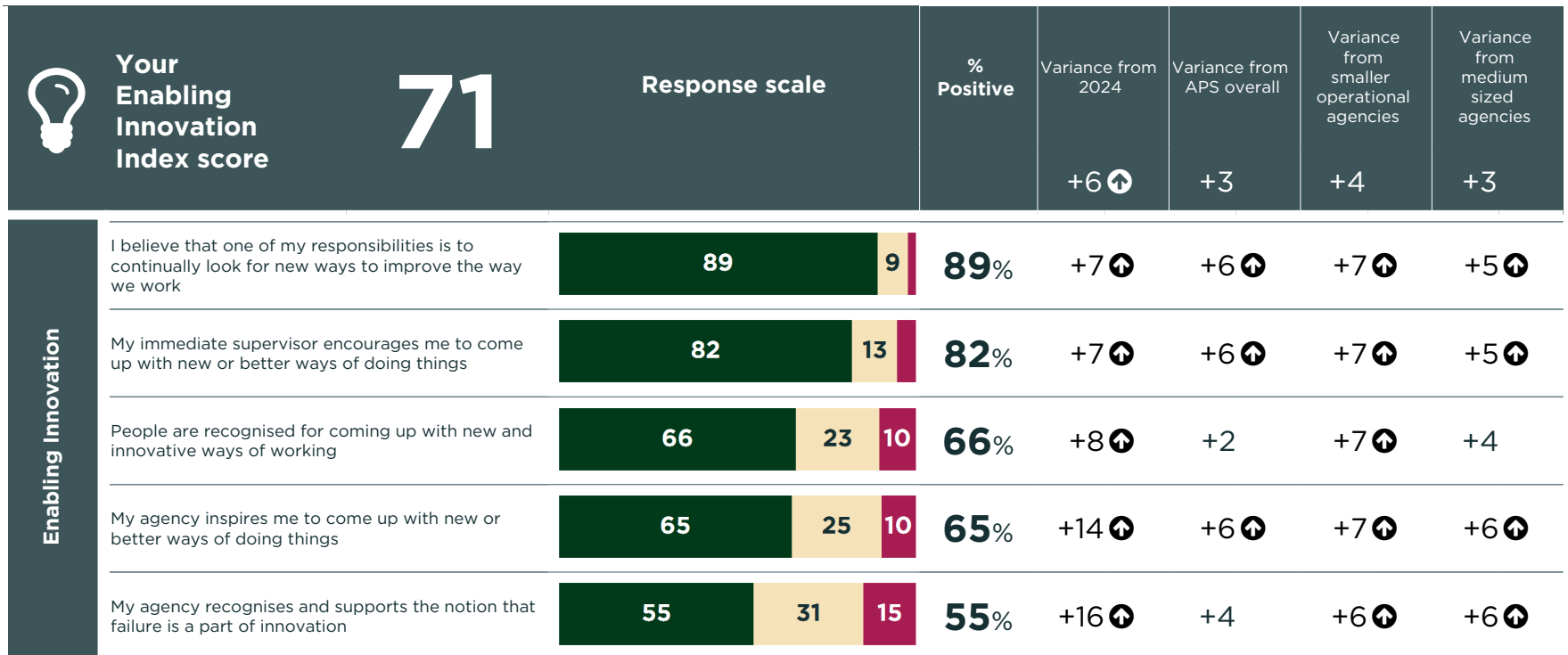


Enabling Innovation



Enabling Innovation

The Enabling Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be so.



Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing Policies and Support



Wellbeing

The Wellbeing Policies and Support Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

 Your Wellbeing Policies and Support Index score	76	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
				+5 	+4	+4	+3

Wellbeing Policies and Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	78	18	78%	+11 	+5 	+6 	+5 
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	74	18 8	74%	+9 	+3	+3	+3
	My agency does a good job of promoting health and wellbeing	79	15	79%	+12 	+9 	+10 	+9 
	I think my agency cares about my health and wellbeing	77	18	77%	+7 	+8 	+8 	+6 
	I believe my immediate supervisor cares about my health and wellbeing	90	7	90%	+5 	+3	+4	+2

Other similar questions

Wellbeing	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	78	13 10	78%	+8 	+1	+3	+1
	I receive the respect I deserve from my colleagues at work	83	14	83%	+7 	+1	+3	+2
	My agency supports and actively promotes an inclusive workplace culture	88	8	88%	+9 	+4	+6 	+6 

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
In general, would you say that your health is:						
Excellent		15%	+4	+3	+3	+3
Very good		38%	+2	+3	+2	+2
Good		34%	-6⬇️	-4	-2	-2
Fair		10%	0	-3	-3	-2
Poor		3%	0	0	0	0
What best describes your current workload?						
Well above capacity - too much work		19%	-13⬇️	+2	-2	-1
Slightly above capacity - lots of work to do		39%	+2	0	+1	0
At capacity - about the right amount of work to do		36%	+12⬆️	-1	+3	+3
Slightly below capacity - available for more work		5%	-1	-1	-1	-2
Well below capacity - not enough work		1%	0	-1	-1	-1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Wellbeing

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
How often do you find your work stressful?						
Always		4%	-3	-1	-1	0
Often		19%	-7⬇️	-4	-3	-3
Sometimes		50%	+3	0	0	0
Rarely		24%	+6⬆️	+4	+3	+2
Never		3%	+1	+1	+1	+1
To what extent is your work emotionally demanding?						
To a very large extent		6%	-3	-1	-2	-1
To a large extent		17%	-4	-3	-2	-1
Somewhat		38%	0	-2	-1	-1
To a small extent		27%	+5⬆️	+3	+2	+1
To a very small extent		13%	+1	+3	+3	+1
I feel burned out by my work						
Strongly agree		6%	-5⬇️	-1	-2	-1
Agree		18%	-6⬇️	-3	-4	-3
Neither agree nor disagree		33%	+3	0	+2	+2
Disagree		33%	+6⬆️	+2	+2	0
Strongly disagree		11%	+3	+3	+2	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Flexible work



The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
I am confident that if I request a flexible work arrangement, my request would be given reasonable consideration	95	95%	+4	+9 ↑	+10 ↑	+8 ↑
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		4%	0	-8 ↓	-7 ↓	-8 ↓
Flexible hours of work		28%	+3	-2	-1	-4
Compressed work week		5%	+2	-1	0	0
Job sharing		0%	0	0	0	0
Working away from the office/working from home		88%	-1	+21 ↑	+18 ↑	+17 ↑
None of the above		5%	-1	-15 ↓	-13 ↓	-12 ↓
Working away from the office						
All of the time		22%	-3	+15 ↑	+10 ↑	+12 ↑
Some of the time as a regular arrangement		62%	+4	+10 ↑	+13 ↑	+11 ↑
Only on an irregular basis		4%	-2	-4	-5 ↓	-6 ↓
None of the time		12%	+1	-21 ↓	-18 ↓	-17 ↓
Did not disclose their arrangement		1%	+1	+1	0	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Working in the APS

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
I am supported to use my expertise to provide frank and fearless advice	72 18 11	72%	+9⬆	+2	+6⬆	+4
The people in my workgroup demonstrate stewardship	78 16	78%	+2	+2	+2	0
The culture in my agency supports people to act with integrity	81 11 8	81%	+11⬆	0	+1	0
I believe strongly in the purpose and objectives of the APS	88 10	88%	+7⬆	0	0	0
I feel a strong personal attachment to the APS	66 27 7	66%	+6⬆	-3	-1	+1
My workgroup considers the people and businesses affected by what we do	86 10	86%	+1	+2	+2	0
The people in my workgroup value others' individual skills and talents	86 9	86%	-	+3	+4	+2
People in my workgroup are comfortable checking with each other if they have questions about the right way to do something	89 8	89%	-	+1	+1	0
The people in my workgroup are able to bring up problems and tough issues	81 13	81%	+2	+1	+1	0
If you make a mistake in my workgroup, it tends to be held against you (reverse scored : positive scores represent those who disagreed, or strongly disagreed with this statement)	69 19 12	69%	-	+2	0	-2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Job satisfaction

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
I am satisfied with the recognition I receive for doing a good job	71 18 11	71%	+7 ⬆	+2	+4	+2
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	69 16 15	69%	+12 ⬆	+4	+5 ⬆	+2
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	87 10	87%	+4	+3	+5 ⬆	+2
I am satisfied with the stability and security of my job	74 16 10	74%	+5 ⬆	-12 ⬇	-4	-8 ⬇

Clarity and autonomy

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	92	92%	+3	-1	-1	-1
I am clear what my duties and responsibilities are	80 16	80%	+9 ⬆	-4	-2	-2
I have a choice in deciding how I do my work	79 16	79%	+6 ⬆	+11 ⬆	+10 ⬆	+6 ⬆
Where appropriate, I am able to take part in decisions that affect my job	78 14 9	78%	+8 ⬆	+6 ⬆	+7 ⬆	+4

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Performance

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
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In the last month, please rate your workgroup's overall performance

Excellent		27%	+1	+3	-3	+1
Very good		55%	+3	-2	+3	-1
Average		15%	-1	-1	+1	+1
Below average		2%	-2	0	0	0
Well below average		0%	-1	0	-1	0

	Response scale	% Positive	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	80 12 8	80%	+4	+1	+1	0
My workgroup has the tools and resources we need to perform well	62 20 18	62%	+8⬆	+2	+5⬆	+7⬆
The people in my workgroup use time and resources efficiently	73 17 9	73%	+3	-2	0	-2
My job gives me opportunities to utilise my skills	82 12	82%	+4	+3	+4	+2
During the last 12 months, the formal learning I have accessed has improved my performance	59 30 11	59%	+7⬆	-1	+4	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
Which of the following statements best reflects your thoughts about working in your current position?						
I want to leave my position as soon as possible		5%	-6⬇️	-3	-4	-3
I want to leave my position within the next 12 months		19%	-4	-3	-3	-2
I want to stay working in my position for the next one to two years		44%	+2	+5⬆️	+5⬆️	+3
I want to stay working in my position for at least the next three years		32%	+8⬆️	+1	+2	+2
What best describes your plans involved with leaving your current position?						
I am planning to retire		2%	0	-3	-1	-2
I am pursuing another position within my agency		34%	+8⬆️	-12⬇️	+10⬆️	+7⬆️
I am pursuing a position in another agency		24%	-7⬇️	-1	-12⬇️	-14⬇️
I am pursuing work outside the APS		16%	+2	+7⬆️	+4	+5⬆️
It is the end of my non-ongoing, casual or contracted employment		9%	0	+7⬆️	0	+3
Other		16%	-3	+2	0	+1

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Retention



Employees who indicated that they were pursuing another position within their agency, another agency, or outside the APS were asked for the primary reason behind their desire to leave. They could select one response from a list of 18 items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall, therefore those comparisons are not included.

	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):						
I wish to pursue a promotion opportunity		26%	-	-	-	-
I want to try a different type of work or I'm seeking a career change		10%	-	-	-	-
My immediate supervisor's leadership is of a poor quality		9%	-	-	-	-
I can receive a higher salary elsewhere		9%	-	-	-	-
There are a lack of future career opportunities in my agency		8%	-	-	-	-

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked where the discrimination came from and if they reported it.

Discrimination	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
During the last 12 months, and in connection with your work, have you experienced discrimination on the basis of your background or a personal characteristic?						
Yes		6%	-3	-3	-2	-1
No		94%	+3	+3	+2	+1
Did this discrimination occur in your current agency?						
Yes		91%	+4	-3	-5⬇️	-3
No		9%	-4	+3	+5⬆️	+3
The discrimination came from: [Multiple Response]						
Within my agency		95%	-	+3	+5⬆️	+4
Another agency		7%	-	+3	+4	+2
A customer, stakeholder or member of the public		5%	-	-4	-5⬇️	-3
Other		2%	-	-2	-4	-2
Did you report the discrimination?						
I reported the discrimination in accordance with my agency's policies and procedures		11%	-	-7⬇️	-6⬇️	-6⬇️
It was reported by someone else		2%	-	-2	-1	-2
I did not report the discrimination		86%	-	+10⬆️	+7⬆️	+8⬆️

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an expanded definition of harassment. Comparing results to 2024 should take this change in definition in context.

Employees who perceived bullying or harassment in the last 12 months were asked what type of bullying or harassment they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Bullying and harassment	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
During the last 12 months, have you been subjected to bullying or harassment in your current workplace?						
Yes		9%	-2	0	-2	0
No		87%	+3	+1	+2	0
Not sure		4%	-1	0	-1	0
Types of bullying or harassment experienced (3 highest responses):						
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		55%	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		32%	-	-	-	-
Other		28%	-	-	-	-
Did you report the bullying or harassment?						
I reported the behaviour in accordance with my agency's policies and procedures		30%	-13⬇️	-7⬇️	-4	-5⬇️
It was reported by someone else		16%	+4	+9⬆️	+8⬆️	+8⬆️
I did not report the behaviour		53%	+9⬆️	-2	-4	-3

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Unacceptable behaviour



In 2025, the survey used an updated definition of corruption to align with the *National Anti-Corruption Commission Act 2022* and the Commonwealth Fraud and Corruption Control Framework.

Comparing results to 2024 should take this change in definition in context.

Corruption	Response scale	%	Variance from 2024	Variance from APS overall	Variance from smaller operational agencies	Variance from medium sized agencies
During the last 12 months, excluding behaviour reported to you as part of your duties, have you observed a public official engaging in conduct in your agency that you would consider to be corruption?						
Yes		2%	-2	0	0	0
No		92%	+5 ⬆	0	0	0
Not sure		4%	-1	0	0	0
Prefer not to answer		2%	-2	0	-1	0
Which of the following reflects the conduct you witnessed? [Multiple Response]						
Adversely affecting the honesty or impartiality of a public official		53%	-	-	-	-
Abuse of office		42%	-	-	-	-
Misuse of information or documents		26%	-	-	-	-
A breach of public trust		16%	-	-	-	-
Did you report the conduct?						
I reported the behaviour in accordance with my agency's policies and procedures		0%	-5 ⬇	-25 ⬇	-17 ⬇	-21 ⬇
It was reported by someone else		17%	-2	-1	-5 ⬇	-1
I did not report the behaviour		83%	+6 ⬆	+26 ⬆	+23 ⬆	+22 ⬆

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Demographics

How do you describe your gender?	Responses
Man or male	41%
Woman or female	53%
Non-binary	0%
I use a different term	0%
Prefer not to say	5%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	1%
No	99%

Do you have an ongoing disability?	Responses
Yes	8%
No	92%

Do you have carer responsibilities?	Responses
Yes	42%
No	58%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	7%
No	93%

Do you identify as culturally or linguistically diverse?	Responses
Yes	36%
No	64%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	64%
Australian Aboriginal and/or Torres Strait Islander	1%
New Zealander (excluding Maori)	2%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	13%
North-West European (excluding Anglo-European)	3%
Southern and Eastern European	5%
South-East Asian	20%
North-East Asian	3%
Southern and Central Asian	8%
North American	1%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	2%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	10%
No	71%
Maybe	12%
I am unsure what neurodivergent means	7%

Agency position



Agency position

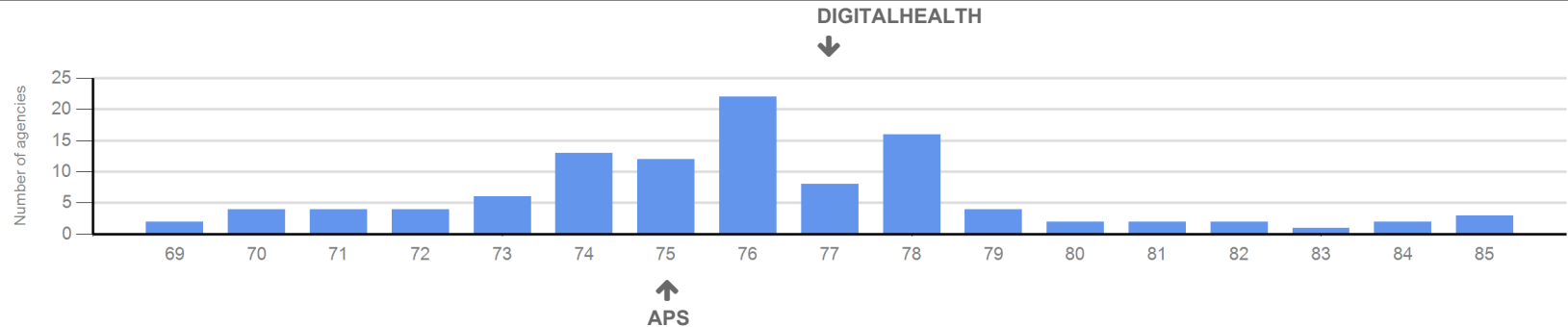
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

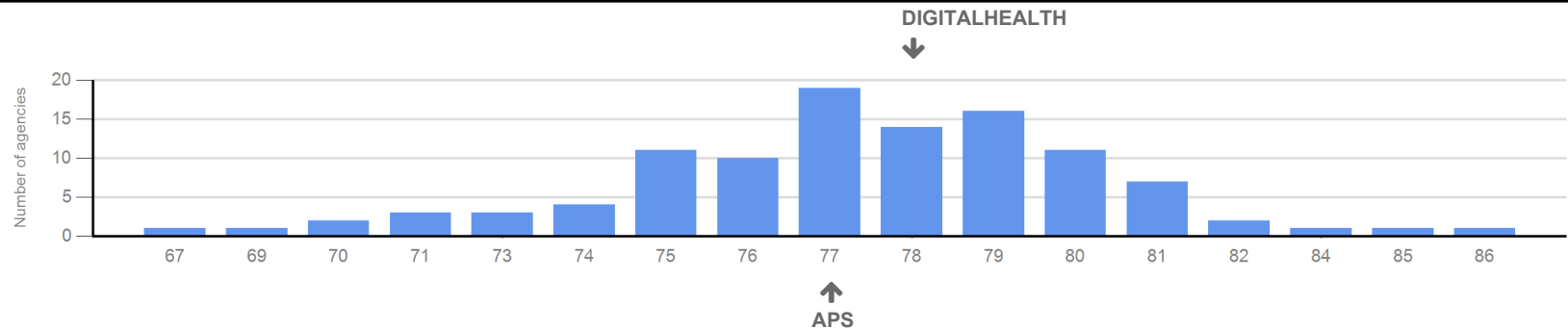
Employee Engagement Index

Ranking : 36th of 107



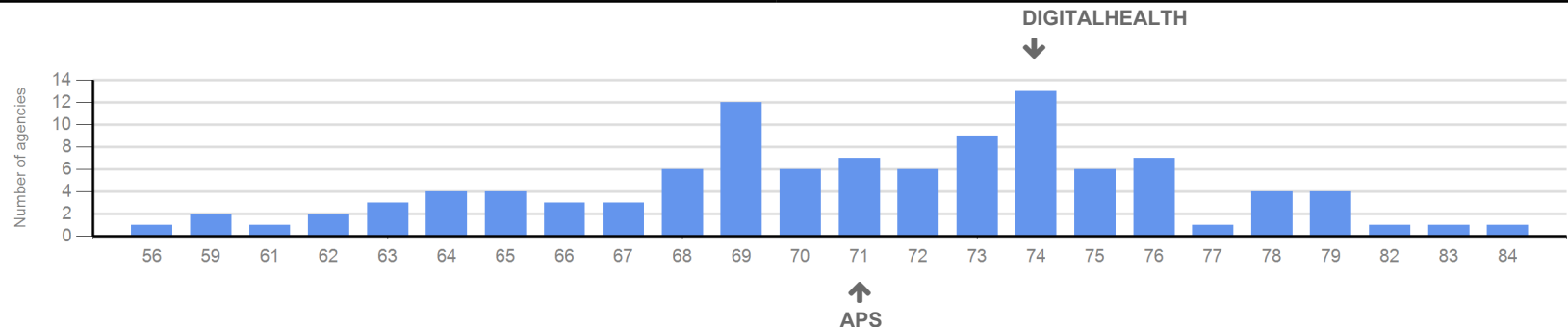
Immediate Supervisor Index

Ranking : 41st of 107



SES Manager Index

Ranking : 34th of 107



Agency position



Agency position

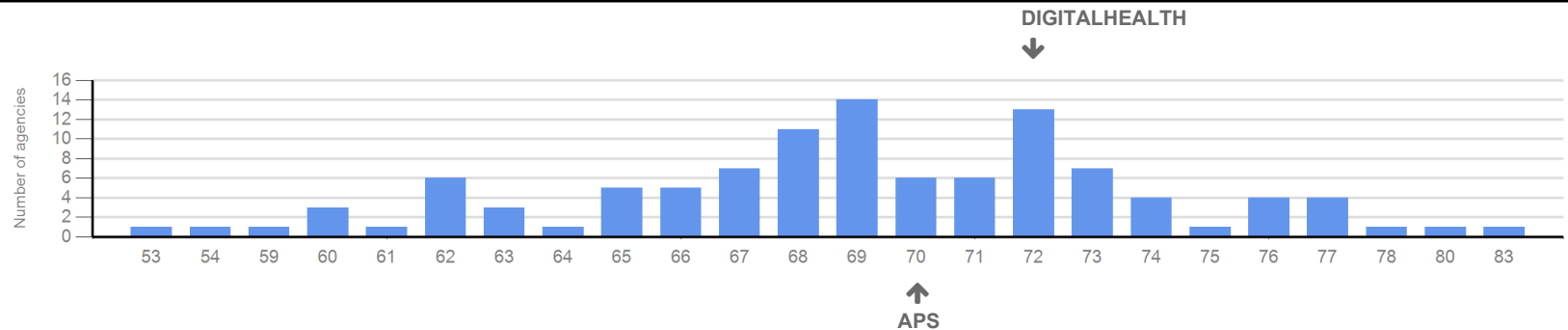
These graphs display the overall index score of each agency for the Employee Engagement, Immediate Supervisor, SES Manager, Communication, Enabling Innovation and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the bottom line (x-axis) are the index scores. The height of the bar (y-axis) is how many agencies have that index score.

Please note, the x-axis values are not consecutive as only index scores received by an agency are represented.

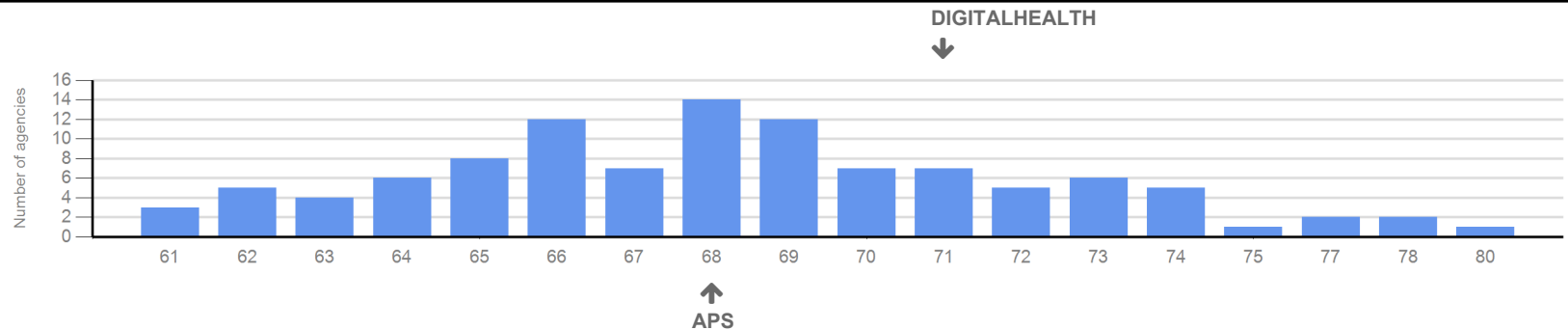
Communication Index

Ranking : 31st of 107



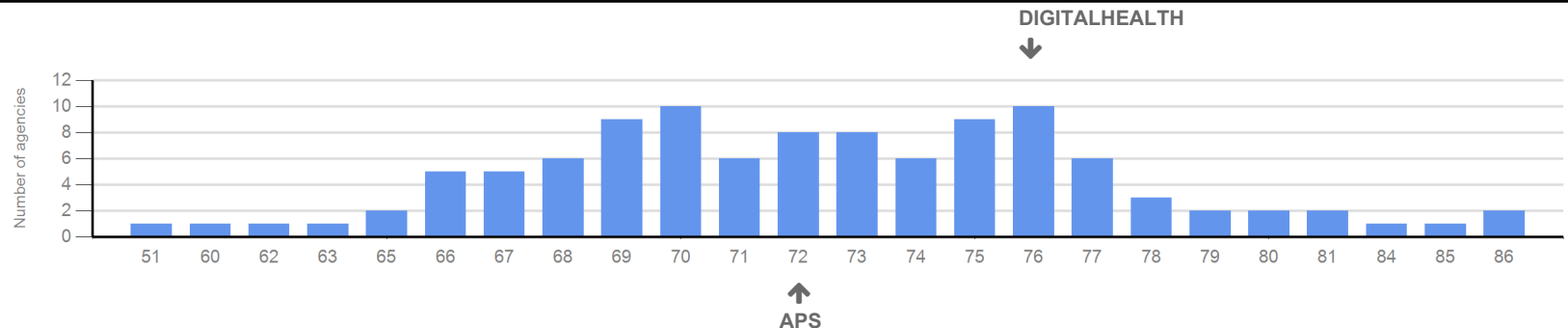
Enabling Innovation Index

Ranking : 27th of 107



Wellbeing Policies and Support Index

Ranking : 27th of 107



Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

%
Positive

Variance from
2024

Variance from
APS overall

Variance from
smaller
operational
agencies

Variance from
medium
sized agencies

.1	My agency inspires me to come up with new or better ways of doing things	65%	+14↑	+6↑	+7↑	+6↑
.2	I am supported to use my expertise to provide frank and fearless advice	72%	+9↑	+2	+6↑	+4
.3	The culture in my agency supports people to act with integrity	81%	+11↑	0	+1	0
.4	I think my agency cares about my health and wellbeing	77%	+7↑	+8↑	+8↑	+6↑
.5	I am satisfied with the recognition I receive for doing a good job	71%	+7↑	+2	+4	+2
.6	My agency supports and actively promotes an inclusive workplace culture	88%	+9↑	+4	+6↑	+6↑

DIGITALHEALTH specific questions

	Response scale	% Positive	Variance from 2024
Leaders in my Agency consistently model the Agency's values and strive to achieve our purpose	81	17	81% +9 ⬆
Leaders in my Agency demonstrate APS leadership capabilities (visionary; influential; collaborative; delivers; enabling; and entrepreneurial)	76	20	76% +9 ⬆
My Agency provides clarity and consistency on what 'good leadership' means here	64	25 10	64% +10 ⬆
Leaders in my Agency demonstrate the value that diversity brings to our teams, leveraging diverse ways of thinking	73	21	73% +10 ⬆
Leaders in my Agency demonstrate a commitment to collaboration and strengthening connections across branches, divisions and external stakeholders	68	21 11	68% +5 ⬆
Leaders in my Agency provide visibility of and allow staff to participate in decision-making processes	60	25 15	60% +12 ⬆
My immediate supervisor encourages me to collaborate and engage with other work groups within the Agency	85	12	85% +6 ⬆
The Agency enables and supports me to actively pursue a career path in line with my future aspirations	59	31 10	59% +11 ⬆
The learning and development opportunities available support me in enhancing my core capabilities and job skills to perform my role or take on new roles	62	29 9	62% +10 ⬆
I have the team and tools to be effective in a flexible working environment	86	9	86% +6 ⬆

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



DIGITALHEALTH specific questions

	Response scale	% Positive	Variance from 2024
My Agency appropriately engages with risk in decision making	57 31 12	57%	+7 ⬆
When things go wrong, my Agency uses this as an opportunity to learn	61 27 13	61%	+8 ⬆
Resources are allocated to projects and programs of work across the Agency where they will deliver the most value using digital tools to make evidence-based and workload management decisions	51 33 16	51%	+9 ⬆
I understand how my work contributes to the Agency and Governments broader digital health agenda	89 9	89%	+2

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Time to take action



Celebrate

What things do we do well?

Think about how we can build on our strengths and learn from what we are good at.



Investigate further with our teams

Are there any other opportunities coming out of the results that we want to explore further?

How could we investigate? Through looking at the data in more detail or through discussions with staff?



Opportunities

Areas we need to focus on and turn into action plans:

What are the key things we need to improve to make working here better?



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

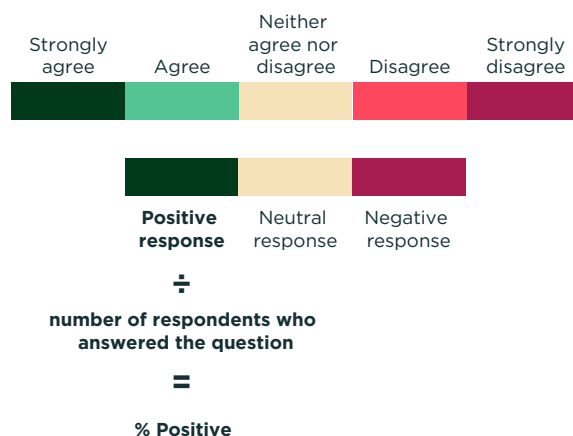
Prioritise 3 areas to take forward

	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

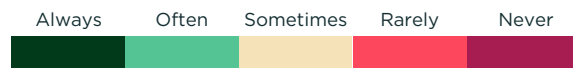
Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).



Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report.

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

