

CLA Release 8.7

Issue Log

A summary of known issues identified following the CLA v8.7 system upgrade are provided below. It includes the current status of each issue and, where applicable, workaround details. This issues log will be updated as investigations, progress and fixes are implemented.

Issue number	Issue	Resolution status	Resolution Date
1	Unable to load Usage Insights and Submission Insights reports	Partial resolution Submission Insights report now available to MEU Administrators and DCTs	22 April 2026
2	External users, including supervisors, appearing on the Trainee Dashboard	Resolved	22 April 2026
3	Terms screen contains duplicate fields	Open – under investigation	
4	Completions Report tags dropdown contains unknown tags. Report is slow to generate.	Resolved	23 April 2026
5	Account activation not working from the home screen	Resolved	22 April 2026
6	Unable to save Term Description for some terms	Workaround available: <ul style="list-style-type: none"> • Open the affected term • Go to the Integration tab • Remove any populated or duplicate additional identifier or short code entries • Save the term, then apply and save the required changes A long-term vendor fix will be applied	Workaround identified 22 April 2026 Vendor resolution anticipated early May
7	DCT External View – external users appearing in the dashboard when they should not appear at all; when displayed, associated term names are missing	Resolved	22 April 2026
8	External users, including supervisors, are appearing in the Completion Report (by PGY).	Open – under investigation	
9	User search does not return results when searching by multiple first names	Workaround available: Searching for users with more than one first name will not return expected results when	The original search behavior in v8.6 is anticipated to be restored in a future release, expected July 2026

		<p>multiple first names are included in the search.</p> <p>To search for a user: Search using one first name and the last name only (e.g. FirstName LastName)</p> <p>The vendor has advised this behaviour was introduced as part of a search performance optimisation and is not related to brackets or special characters.</p>	
10	On the Term Allocation screen, the Filter by PGY dropdown does not display the list of available PGY Instance names for selection.	Open	Vendor resolution anticipated 29 April 2026
11	Trainee Dashboard – Unable to sort by Term column.	Open	Vendor resolution anticipated 29 April 2026
12	Term Import template includes unexpected extra tab: "Nikki Test Provider".	Resolved	27 April 2026