



Meeting Communiqué: National Clinical Governance Committee for Digital Health

Meeting No. 3 National Clinical Governance Committee for Digital Health

Held via Microsoft Teams

At 9:00am – 11:00am (AEST) on Monday, 22 June 2026

OFFICIAL

The Australian Digital Health Agency (the Agency) held the third National Clinical Governance Committee for Digital Health (NCGC-DH) meeting on 22 June 2026. This communiqué summarises key discussions and outcomes from the meeting.

Meeting summary

Safe use of virtual care

The NCGC-DH discussed two key priorities to improve the safe use of virtual care, including the expansion of Share by Default requirements to medicine-related information and the development of safety and quality standards.

Share by Default for medicines information

Firstly, members discussed the Government's announcement to establish the National Medicines Record and the expansion of Share by Default requirements to medicine-related information, commencing with online prescribers which the Agency and Department of Health, Disability and Ageing are currently undertaking consultation on. The National Medicines Record and expansion of Share by Default aim to improve medicines safety and enhance coordination and continuity of care by increasing the sharing of medicines data through My Health Record, providing a more comprehensive view of prescribed and dispensed medicines and medicines history.

Members highlighted key implementation considerations, including defining scope across care settings, improving completeness and accuracy of data, prioritising high-value use cases, ensuring information is presented clearly and establishing processes for correcting errors.

Safety and quality standards

Secondly, work to develop national safety and quality virtual care standards by the Australian Commission on Safety and Quality in Health Care (the Commission) was also discussed. These virtual care standards will build on the Commission's National Model for Clinical Governance and will establish clear and consistent expectations for high-quality care delivered virtually, whether through hospitals, primary and community healthcare, or commercial providers.

Members provided advice and recommendations including:

- the need for broad stakeholder consultation, development of clear guidance on the interactions between different standards, strong consumer engagement, workforce capability uplift and pathways for escalation to face-to-face care.
- engagement through the NCGC-DH and its Expert Advisory Groups (EAGs) to guide virtual care standards development that address the breadth of virtual care and explore key implementation levers.

In respect to both the National Medicines Record and the virtual care standards, members highlighted the importance of interoperability and the need to ensure consumers and providers are well informed about privacy, consent, data use, and information sharing.

Artificial Intelligence Enabled Care Expert Advisory Group (AI-EAG): Focus areas

The NCGC-DH discussed key focus areas across artificial intelligence (AI) enabled care which may be explored through the AI-EAG and future NCGC-DH meetings, including guardrails for AI use with My Health Record system data, mechanisms to encourage the appropriate and clinically safe use of digital scribes, and the proposed development of a certification or assessment framework for AI tools used for healthcare.

National Framework for Digital Health Standards

The Agency provided an overview of the recently published [National Framework for Digital Health Standards](#) (Standards Framework) which sets out a nationally coordinated approach to the adoption, implementation and development of digital health standards. Recommendation 1 of the Standards Framework focuses on establishing an enduring governance model to guide adoption and implementation of digital health standards. Members recommended that the NCGC-DH and its EAGs provide advice to support the implementation of the Standards Framework, recognising the important role they play in providing clinical governance.

Next meeting

The next NCGC-DH meeting will be held virtually on **8 September 2026**.