

# Getting proof of your COVID-19 vaccination

Your **complete immunisation history statement** shows all vaccinations you've had that are recorded on the Australian Immunisation Register, including your COVID-19 vaccinations.

You can also get a **COVID-19 and influenza (flu) immunisation history statement** which shows all COVID-19 and influenza vaccinations you've had.

Once you've had at least one dose of an approved COVID-19 vaccine, you can get a **COVID-19 digital certificate**.

Your vaccination provider needs to record your vaccinations on the AIR for them to appear on your **proof of vaccination documents**. This can take up to 10 days.

You can get proof of your COVID-19 vaccination through:

- My Health Record
- Medicare online account
- Express Plus Medicare app
- Individual Healthcare Identifiers (IHI) Service
- Australian Immunisation Register

## My Health Record



My Health Record

If you have a My Health Record:

1. Sign in to your **myGov** account ([my.gov.au](https://my.gov.au)) and choose **My Health Record**.
2. Open your My Health Record.
3. Get proof of your vaccinations from your **Record Home** page, your **COVID-19 Dashboard** or from your **Immunisations** view page (select Documents, Immunisations).

If you don't have a My Health Record, but have a Medicare card:

1. Sign into myGov ([my.gov.au](https://my.gov.au)).
2. Select **Services** and link to My Health Record.
3. Verify your identity and create a My Health Record. Make sure to select 'Yes' to include immunisations information (Medicare information) in your My Health Record.  
*To verify your identity, you may need to answer questions about your Medicare details. Your answers must match the details stored by Medicare.*
4. Open My Health Record and select your name.
5. Get proof of your vaccinations from your **Record Home** page, your **COVID-19 Dashboard** or from your **Immunisations** view page (select Documents, Immunisations).

Scan the QR code to find out more.



Get proof of vaccination from My Health Record



Frequently asked questions about getting proof of vaccination

## Medicare online account

If you have a Medicare online account:

1. Sign into myGov (my.gov.au) and select **Medicare**.
2. On the **Proof of vaccinations** tile, select **View proof**.
3. From the **Immunisation history** section, select **View history**.
4. Select your name and then either **View COVID-19 digital certificate**, **View COVID-19 and influenza (flu) statement** or **View Complete immunisation history statement**.

## Express Plus Medicare app

If you use the Express Plus Medicare app:

1. Open the app and sign in.
2. From **Services**, select **Proof of vaccinations**.
3. From the **Immunisation history** section, select **View history**.
4. Select your name and then either **View COVID-19 digital certificate**, **View COVID-19 and influenza (flu) statement** or **View Complete immunisation history statement**.

## Individual Healthcare Identifiers (IHI) Service

Getting proof of your vaccination online if you don't have a Medicare card

You will need a myGov account. You can create one at my.gov.au

You will also need an Individual Healthcare Identifier (IHI). To get an IHI:

1. Sign into myGov (my.gov.au).
2. Select **Services** or link your first service.
3. Select **IHI service** from the list.
4. Follow the prompts to verify your identity.

Once you have an IHI, you can get your proof of vaccination from myGov.

1. Sign into myGov (my.gov.au).
2. Select the **Select the Proof of vaccinations** quick link.
3. Select your name and then either **View COVID-19 digital certificate**, **View COVID-19 and influenza (flu) statement** or **View Complete immunisation history statement**.

## Australian Immunisation Register

If you can't get proof of your COVID-19 vaccinations online, call the **Australian Immunisation Register** on **1800 653 809** (8am-5pm, Monday to Friday).

Ask them to send your **proof of vaccination** to you. It can take up to 14 days to arrive by mail. If you need an interpreter, please call the Telephone Interpreter Service (TIS) on 131 450.



Scan the QR code to find out more about getting proof of vaccination



Australian Government  
Australian Digital Health Agency