My Health Record

Statistics and Insights
APRIL 2022

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.
The statistics include information about registrations, document uploads and prescription/dispense documents.
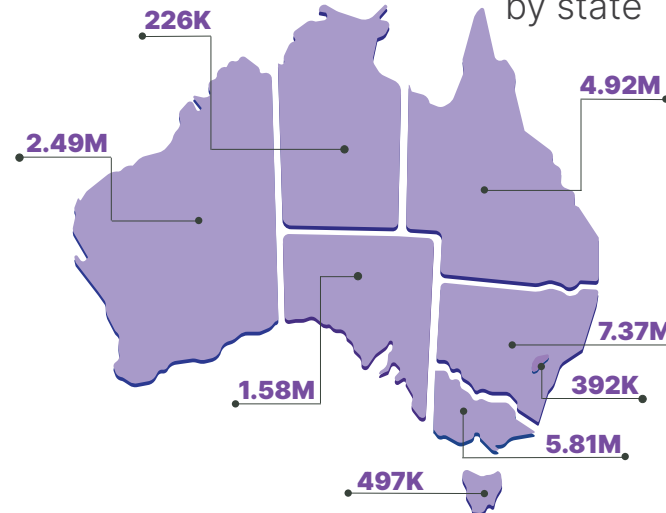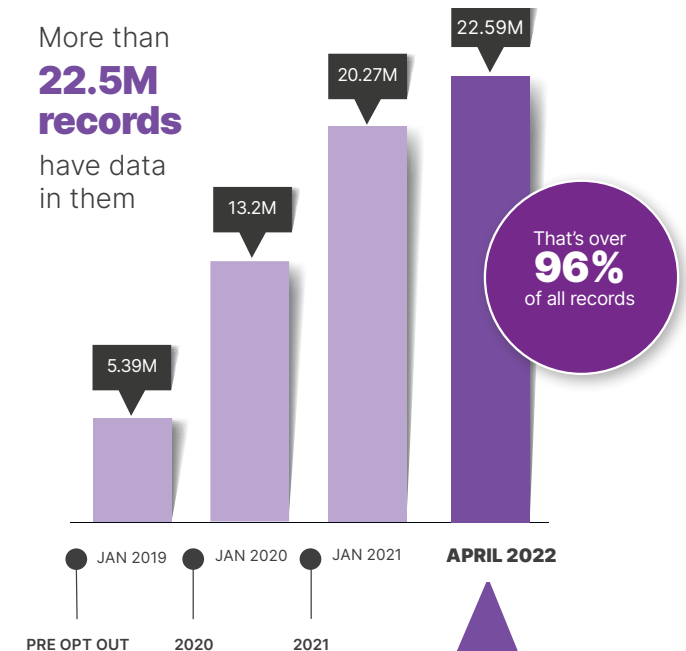
More than
23.3M
total My Health Records

Use of My Health Record increased considerably during the pandemic.

The new COVID-19 dashboard is a convenient way to see COVID-19 related information in one place, including proof of vaccination documents and booster information. Consumers can now see COVID-19 PCR test results as soon as they are uploaded, giving faster access to key health information.

More than
22.5M records
have data in them

That's over **96%** of all records

5.39M — JAN 2019 — PRE OPT OUT

13.2M — JAN 2020 — 2020

20.27M — JAN 2021 — 2021

22.59M — APRIL 2022

The volume of records with data in them has grown by more than
2M
in the last year and
47K
in the last month

Records
by state

226K

4.92M

2.49M

7.37M

392K

1.58M

5.81M

497K

There are almost **629M** documents in the system that have been uploaded by **consumers** or **healthcare providers**.

You can also view or download your proof of vaccination documents. COVID-19 digital certificates have been viewed over **3.2 million** times in My Health Record.

CLINICAL DOCUMENTS

255M uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE DOCUMENTS

373M uploaded by healthcare providers like pharmacists and GPs.

CONSUMER DOCUMENTS

438K uploaded by people.

211K people have registered for a My Health Record who had previously opted out.

HOW ARE **PEOPLE** USING IT?

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.
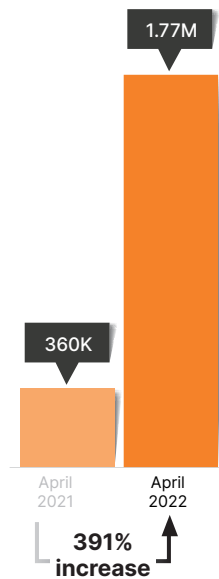
This month
over 13K
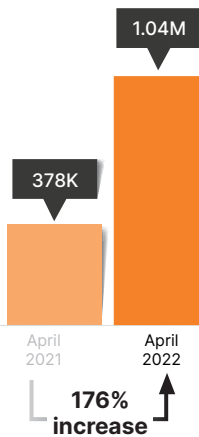people checked who had accessed their record.

What about **security** and **privacy?**
Only **47.8K**
people have placed advanced access controls in their records.
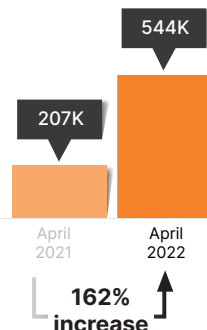
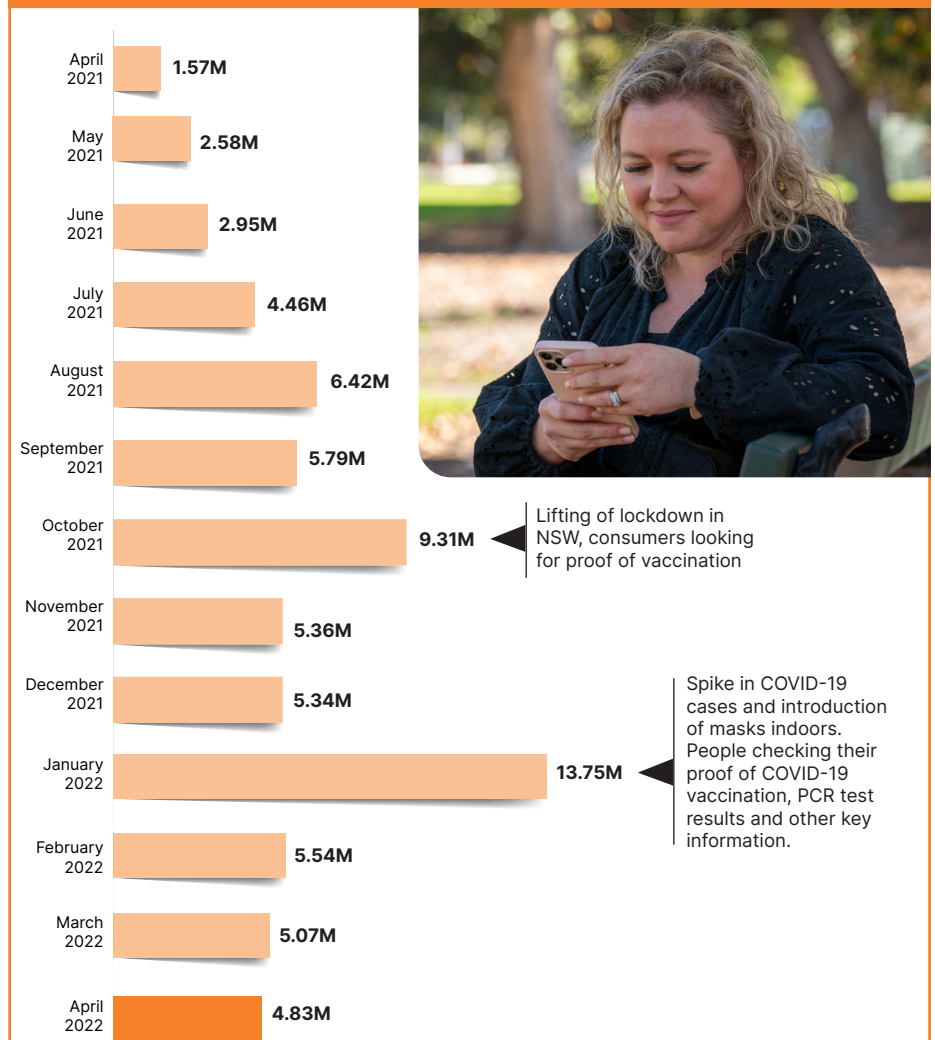## Increased use since last year (top 3)

Pathology Reports
1.77M
360K

April 2021 — April 2022
391% increase

Record home
1.04M
378K

April 2021 — April 2022
176% increase

Profile and settings
544K
207K

April 2021 — April 2022
162% increase

How much are people **looking** at their information?

Month	Value
April 2021	1.57M
May 2021	2.58M
June 2021	2.95M
July 2021	4.46M
August 2021	6.42M
September 2021	5.79M
October 2021	9.31M
November 2021	5.36M
December 2021	5.34M
January 2022	13.75M
February 2022	5.54M
March 2022	5.07M
April 2022	4.83M

Lifting of lockdown in NSW, consumers looking for proof of vaccination

Spike in COVID-19 cases and introduction of masks indoors. People checking their proof of COVID-19 vaccination, PCR test results and other key information.
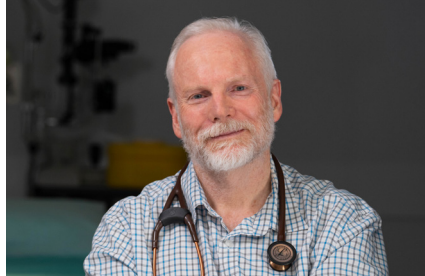
HOW ARE **HEALTHCARE PROVIDERS** USING IT?

PHARMACY

99% of pharmacies are now registered

99% have used My Health Record

GP

99% of GPs are now registered

99% have used My Health Record

PUBLIC HOSPITAL

97% of public hospitals are now registered

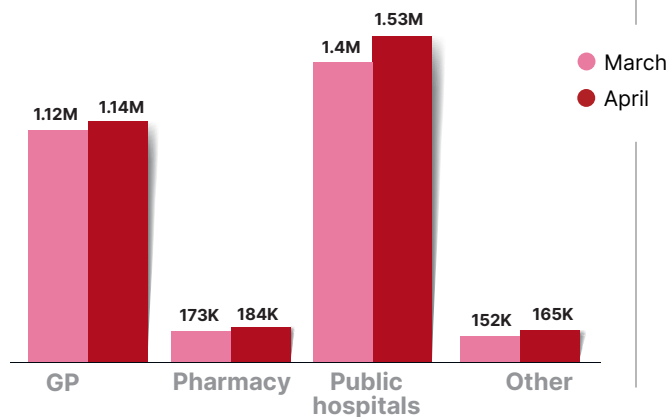**95%** have used My Health Record

SPECIALIST

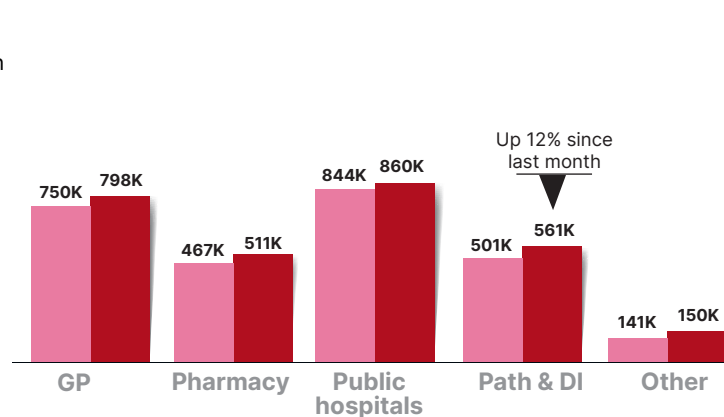**22%** of specialists are registered

10% have used My Health Record

Specialists started accessing My Health Record via their clinical information systems in late 2021. Documents uploaded by specialists and viewed by other healthcare providers increased by 16% in April.

How are healthcare professionals using these documents?

Documents **viewed** which were **uploaded by other** organisations

- March
- April

Category	March	April
GP	1.12M	1.14M
Pharmacy	173K	184K
Public hospitals	1.4M	1.53M
Other	152K	165K

Documents **uploaded** which were **viewed by other** organisations

| Category	March	April
GP	750K	798K
Pharmacy	467K	511K
Public hospitals	844K	860K
Path & DI	501K	561K
Other	141K	150K

Up 12% since last month

Year on year increase
April 21 - April 22

Public hospital viewing in the past 12 months is more than double the previous 12 months. Viewing of documents uploaded by other healthcare providers is over **1.5M**, up 9% since last month.
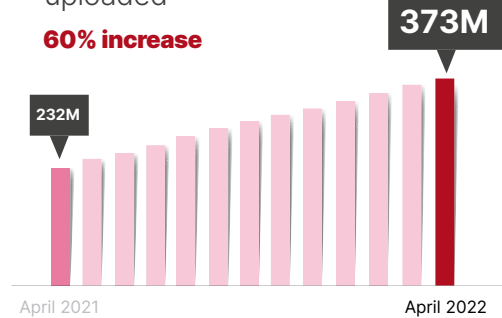
HOW ARE **HEALTHCARE PROVIDERS** USING IT?
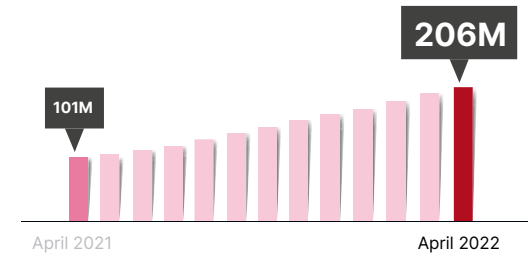
Volume of **clinical documents** uploaded

89% increase

135M

255M

April 2021   April 2022
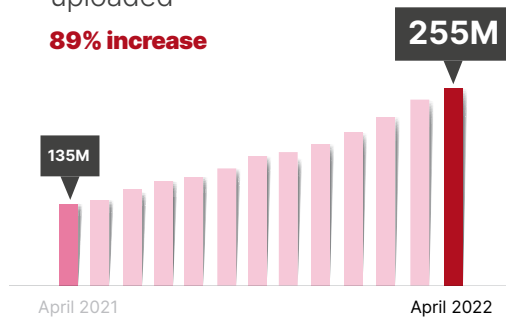
Volume of **medicine documents** uploaded

60% increase

232M

373M

April 2021   April 2022

Volume of **pathology reports** uploaded

103% increase

101M

206M

April 2021   April 2022

Volume of **dispense records** uploaded

65% increase

135M

223M

April 2021   April 2022
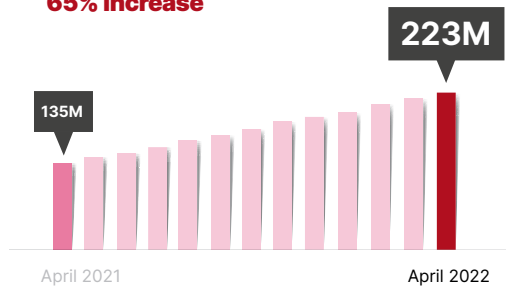
Volume of **discharge summary reports** uploaded

39% increase

10M

14M

April 2021   April 2022
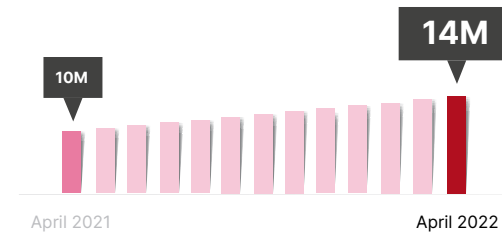
Volume of **diagnostic imaging reports** uploaded

50% increase

13M

20M

April 2021   April 2022