My Health Record

Statistics and Insights

July 2025

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

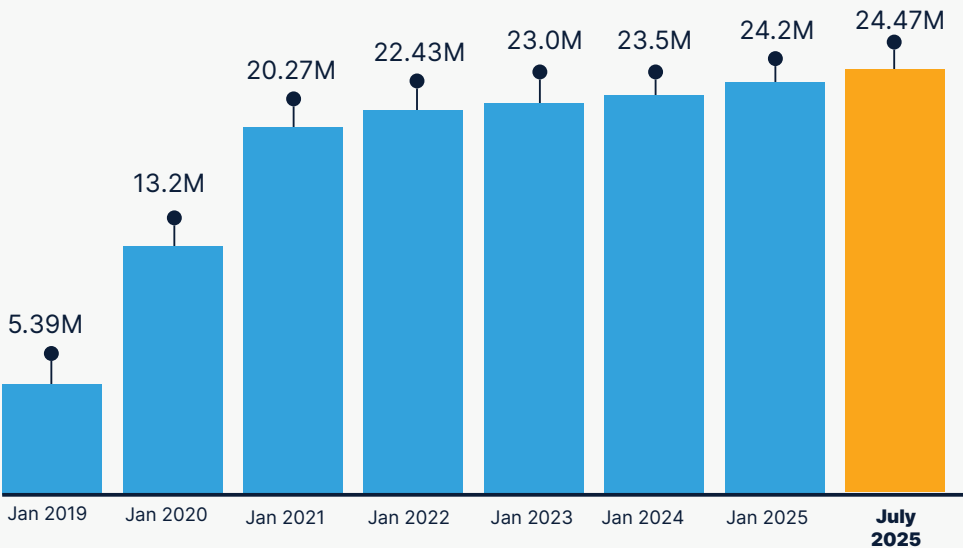The statistics include information about registrations, document uploads and prescription/dispense documents.

My Health Record
The **Big** picture
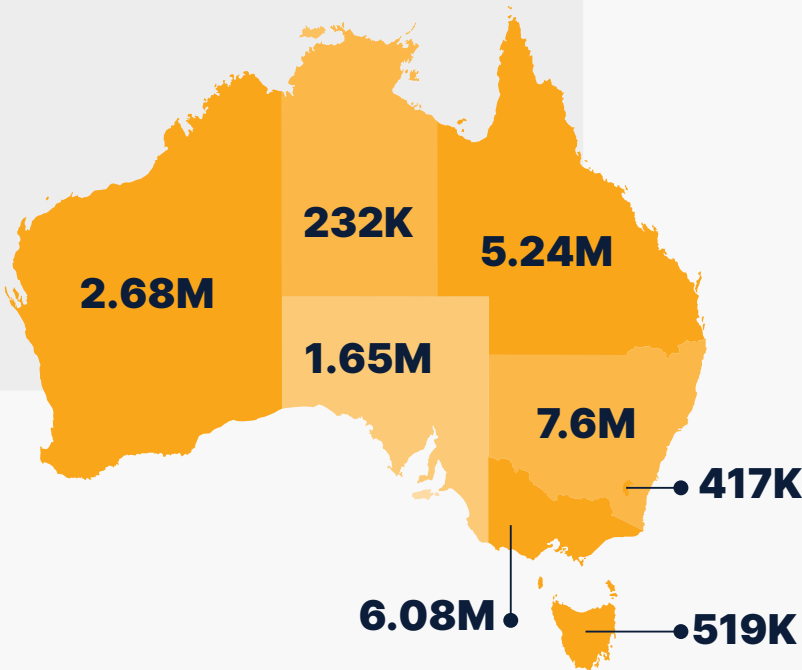
July 2025

Over

24.4M

total active
My Health Records

Jan 2019	5.39M
Jan 2020	13.2M
Jan 2021	20.27M
Jan 2022	22.43M
Jan 2023	23.0M
Jan 2024	23.5M
Jan 2025	24.2M
July 2025	24.47M

Records
by state

2.68M

232K

5.24M

1.65M

7.6M

417K

6.08M

519K

What is **Inside**?

There are over

1.8 Billion

documents in the system that have been uploaded by **consumers** or **healthcare providers**.

Clinical Documents

773M

uploaded by a healthcare provider like hospitals, pathologists and increasingly specialists.

Medicine Documents

1.1B

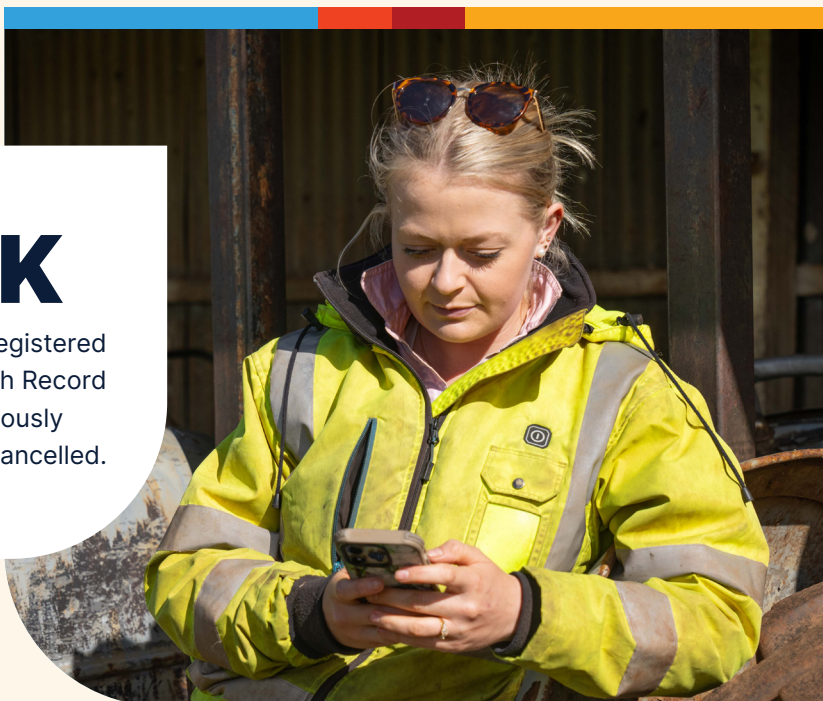uploaded by healthcare providers like pharmacists and GPs.
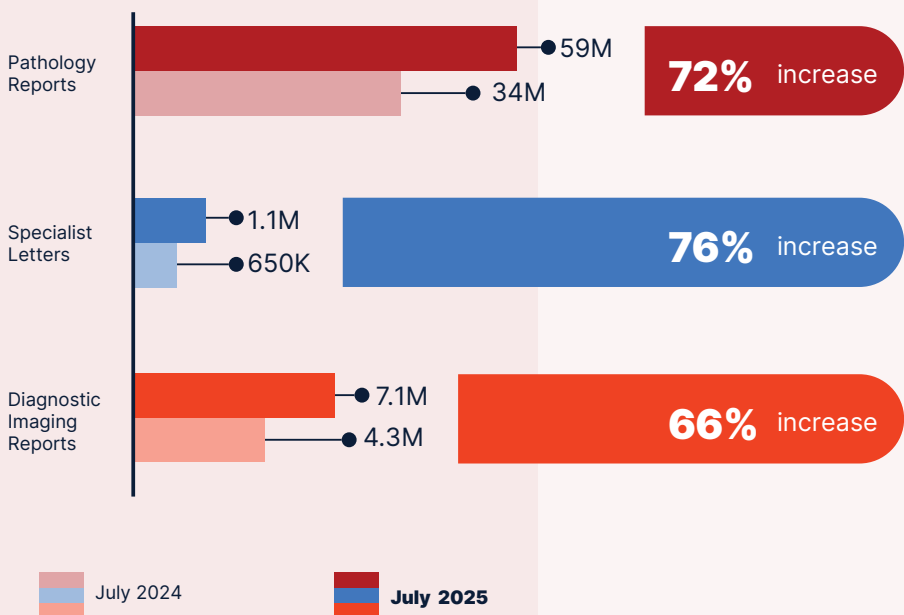
Consumer Documents

580K

uploaded by people.

421K

people have registered for a My Health Record who had previously opted out or cancelled.
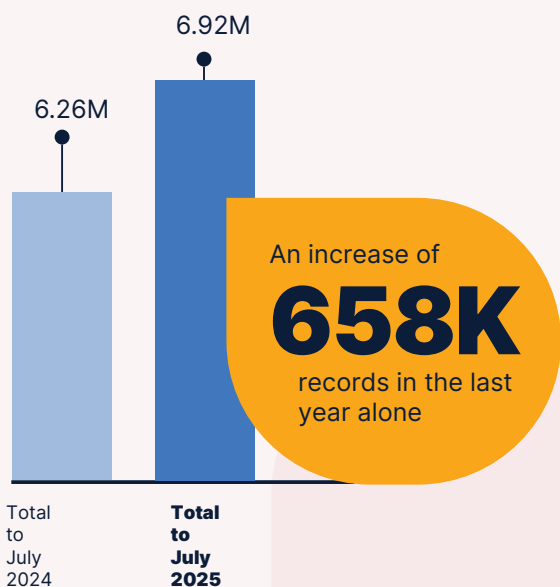
How are **People** using it?

Increased views since last year

	July 2024	July 2025	Increase
Pathology Reports	34M	59M	**72%** increase
Specialist Letters	650K	1.1M	**76%** increase
Diagnostic Imaging Reports	4.3M	7.1M	**66%** increase

July 2024 **July 2025**

How **many records** have been viewed?

6.26M — Total to July 2024

6.92M — **Total to July 2025**

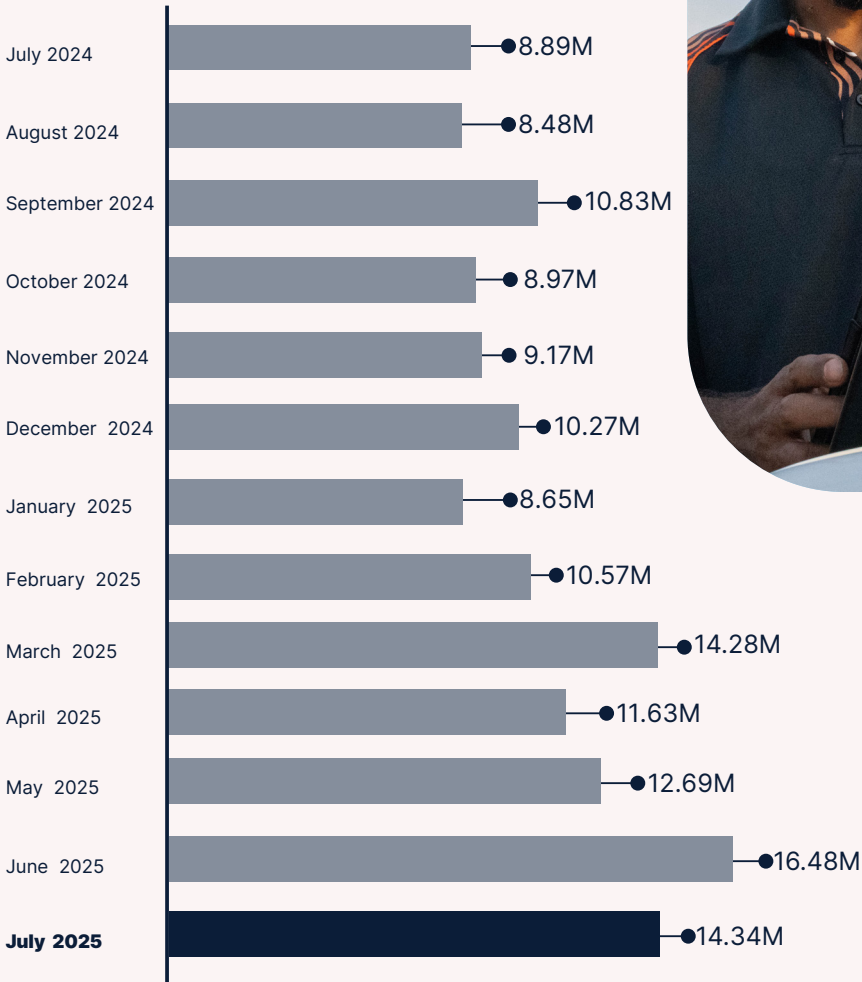An increase of **658K** records in the last year alone

This month more than **27K** people checked who had accessed their record.

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

What about **security** and **privacy?**

Over **63K** people have placed advanced access controls in their records.

How much are people **looking** at their information?

Month	Value
July 2024	8.89M
August 2024	8.48M
September 2024	10.83M
October 2024	8.97M
November 2024	9.17M
December 2024	10.27M
January 2025	8.65M
February 2025	10.57M
March 2025	14.28M
April 2025	11.63M
May 2025	12.69M
June 2025	16.48M
July 2025	14.34M

How are **Healthcare providers** using it?

GP

99% of GPs are now registered
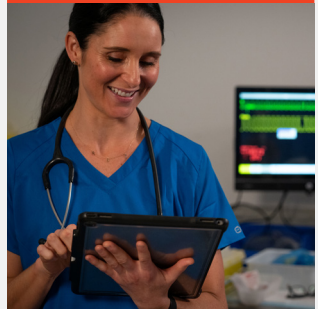
99% have used My Health Record

Pharmacy

99% of pharmacies are now registered

99% have used My Health Record

Public Hospital

97% of public hospitals are now registered

95% have used My Health Record

Specialist

65% of specialists are now registered

38% have used My Health Record
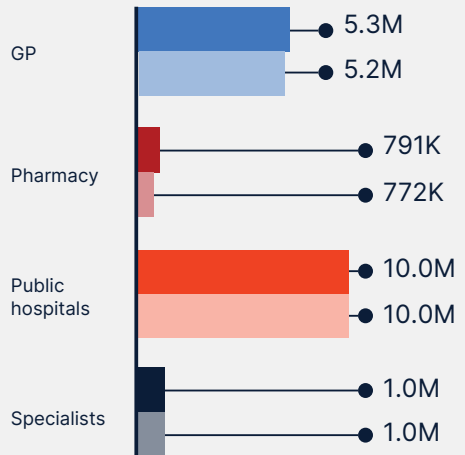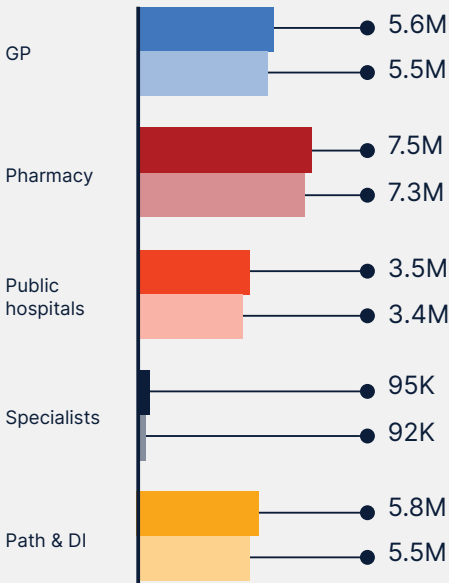
Aged Care

46% of aged care are now registered

12% have used My Health Record

How are
Healthcare providers
using these documents?

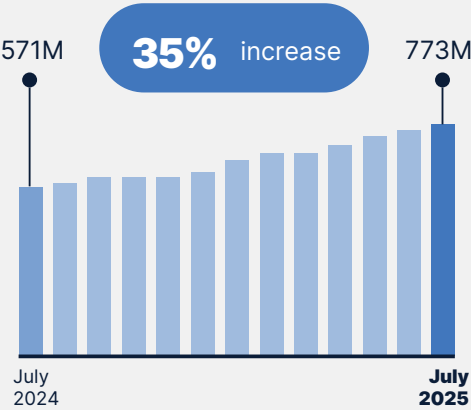Healthcare providers **uploaded** documents that were **looked at by other** healthcare provider organisations

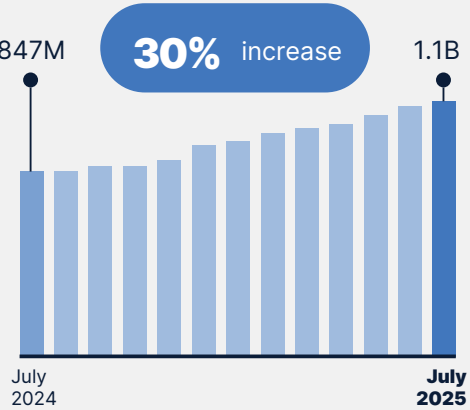Healthcare providers **looked at** documents that were **uploaded by other** healthcare provider organisations

		Uploaded (looked at by others)
GP		5.6M / 5.5M
Pharmacy		7.5M / 7.3M
Public hospitals		3.5M / 3.4M
Specialists		95K / 92K
Path & DI		5.8M / 5.5M

		Looked at (uploaded by others)
GP		5.3M / 5.2M
Pharmacy		791K / 772K
Public hospitals		10.0M / 10.0M
Specialists		1.0M / 1.0M

July 2024 to July 2025

June 2024 to June 2025

Volume of **clinical documents** uploaded

571M **35%** increase 773M

July 2024 — **July 2025**

Volume of **medicine documents** uploaded

847M **30%** increase 1.1B

July 2024 — **July 2025**

Volume of **pathology reports** uploaded

477M **35%** increase 649M

July 2024 — **July 2025**
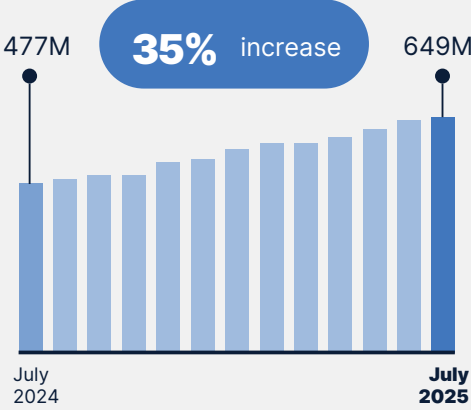
Volume of **discharge summaries** uploaded

26M **22%** increase 32M

July 2024 — **July 2025**
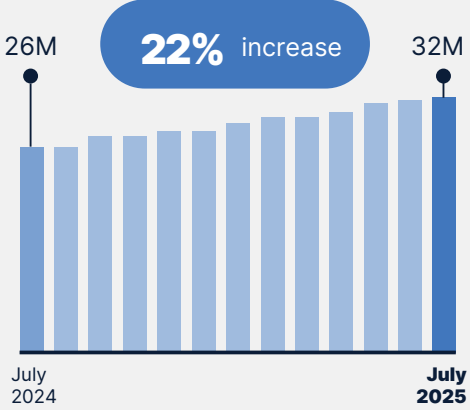
Volume of **specialist letters** uploaded

4.0M **60%** increase 6.4M

July 2024 — **July 2025**
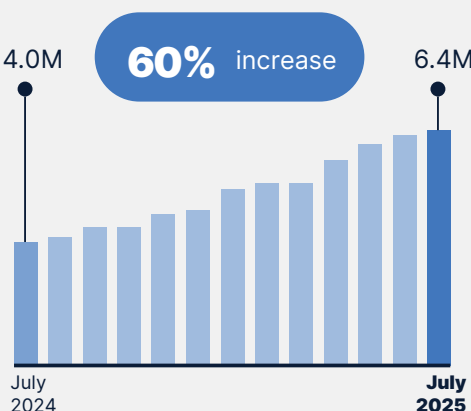
Volume of **diagnostic imaging report** uploaded

41M **41%** increase 58M

July 2024 — **July 2025**
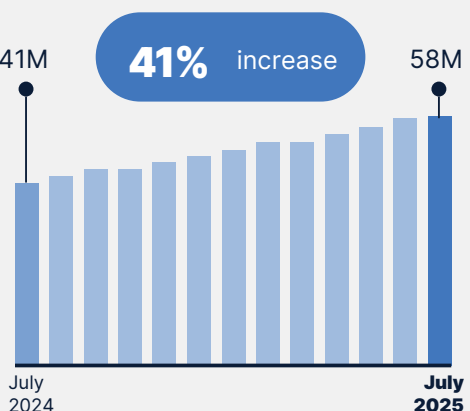
Note: All values are cumulative totals as at each month.