



My Health Record Identification Framework

Part A: Known Customer Model ¹	Points
<p>1. The individual has presented at the healthcare provider organisation, or has been attended by the healthcare provider organisation, on at least three occasions (inclusive of presentation at which Assisted Registration is being provided) and the individual's Medicare or DVA card (with the individual's name) has been sighted</p> <p>OR</p> <p>2. The individual is attending a hospital with a clinical referral in the individual's name, at which time Assisted Registration is being provided and the individual's Medicare or DVA card (with the individual's name) has been sighted</p> <p>OR</p> <p>3. The individual is attending an emergency department, at which time Assisted Registration is being provided, and the individual's photographic identification and Medicare or DVA card (with the individual's name) has been sighted</p> <p>OR</p> <p>4. The individual has had at least three prescriptions in their name filled at the pharmacy on three separate occasions within the last 12 months (inclusive of the occasion on which Assisted Registration is being provided) and the individual's Medicare or DVA card (with the individual's name) has been sighted</p> <p>OR</p> <p>5. The individual is enrolled with an Aboriginal Medical Service and Assisted Registration is occurring in conjunction with a consultation at the facility, and the individual's Medicare or DVA card (with the individual's name) has been sighted</p> <p>OR</p> <p>6. The individual has presented at a healthcare service on at least three occasions (inclusive of presentation at which Assisted Registration is being provided) and the individual is enrolled in the My eHealth Record NT program (as operated by the Northern Territory Department of Health)</p> <p>OR</p> <p>7. The individual is a resident of an aged care facility at which the Assisted Registration is being provided and the individual's Medicare or DVA card (with the individual's name) has been sighted</p> <p>OR</p> <p>8. The individual is a customer or patient of the healthcare provider organisation and has undergone a 100 point documentary check (see Part B) with the organisation, either as part of becoming a patient or customer or as part of the Assisted Registration process</p> <p>OR</p> <p>9. The individual is supported by a referee in accordance with the process used by the My eHealth Record (as operated by the Northern Territory Department of Health)</p> <p>OR</p> <p>10. Another method approved by the System Operator.</p>	100

¹ The documents listed above in the Known Customer Model need to be sighted by the assisting healthcare provider organisation. This may occur at the time the organisation is assisting the individual to apply to register or on a previous visit to the organisation. The organisation must ensure that the details of the individual as contained in their identity document(s) correspond with the individual's details as recorded by the organisation's system and as included in the individual's application. The organisation should sight the relevant documents but should not take copies of the documents or record the document numbers unless it is necessary for another purpose.

Part B: Documentary Evidence of Identity ²	Points
Primary Documents – You can provide one primary document only	
<input type="checkbox"/> Australian birth certificate issued by Births, Deaths and Marriages <input type="checkbox"/> Australian citizenship certificate <input type="checkbox"/> Current Australian passport <input type="checkbox"/> Current foreign passport with a valid Australian visa <input type="checkbox"/> Expired Australian passport which has not been cancelled and was current within the last three years <input type="checkbox"/> Australian ImmiCard <input type="checkbox"/> Certificate of identity or document of identity issued by the Department of Foreign Affairs and Trade <input type="checkbox"/> Australian armed service papers <input type="checkbox"/> Other document of identity equivalent to a passport, e.g. diplomatic documents	70
Secondary documents – you can provide more than one secondary document. You can provide two documents from the first section below but only one document from other sections	
The following must show name and photo:	
<input type="checkbox"/> Driver licence issued by an Australian state or territory <input type="checkbox"/> Licence or permit issued under an Australian, or an Australian state or territory, government law, e.g. a boat licence or firearm licence <input type="checkbox"/> Identification card issued to an Australian state, territory or Commonwealth government employee <input type="checkbox"/> Identification card issued by an Australian state, territory or Commonwealth government, e.g. proof of age card	70
The following must have name and address:	
<input type="checkbox"/> Mortgage or other instrument of security held by a financial body <input type="checkbox"/> Local government (council) land tax or rates notice (must be less than 12 months old) <input type="checkbox"/> Land Titles Office record	40
The following must have name:	
<input type="checkbox"/> Medicare card <input type="checkbox"/> DVA card <input type="checkbox"/> A card issued by an Australian state, territory or Commonwealth government as evidence of the person's entitlement to a financial benefit e.g. Seniors Card, Pensioner Concession Card, Health Care Card <input type="checkbox"/> Australian student Identification card from a secondary school, TAFE, university or Registered Training Organisation (must have a photo or signature) <input type="checkbox"/> Marriage certificate (as evidence of maiden name only)	35

² The healthcare provider organisation must ensure that the details of the individual as contained in their identity document(s) correspond with the individual's details as recorded by the organisation's system and as included in the individual's application. The organisation should sight the relevant documents but generally should not take copies of the documents or record the document numbers unless it is necessary for another purpose.

The following must have name and signature (provide front and back of document to show signature if necessary):	
<input type="checkbox"/> Credit, debit or EFTPOS card issued by an Australian bank or financial institution <input type="checkbox"/> Documents issued by foreign governments e.g. foreign driver licence <input type="checkbox"/> Membership to a registered club <input type="checkbox"/> Membership to a recognised motoring association, e.g. NRMA, RACQ, RACV	35
The following must have name and address:	
<input type="checkbox"/> Records of public utility – phone, water, gas or electricity (must be less than 12 months old) <input type="checkbox"/> Records of financial institution issued by an Australian bank, credit union or building society <input type="checkbox"/> Lease/rental agreement	35
The following must have name:	
<input type="checkbox"/> Australian Educational Certificate from a school, TAFE, university or Registered Training Organisation <input type="checkbox"/> Record of membership of an Australian professional or trade association	25
Total points	

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Save the filled form.

SAVE

Print the form.

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