



My Health Record

Statistics and Insights

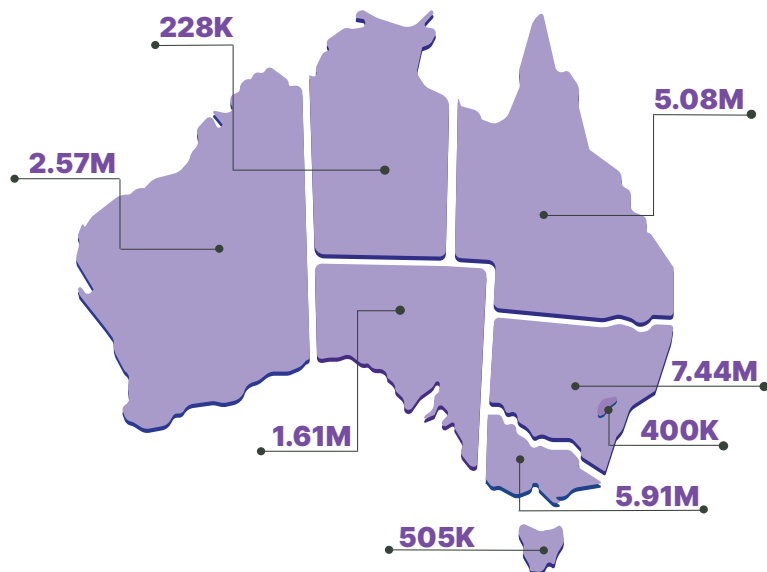
DECEMBER 2023

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

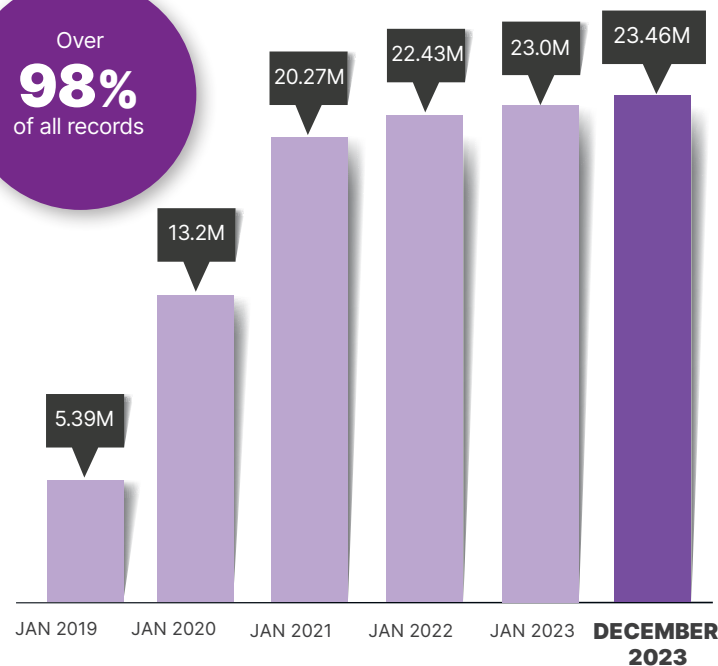


Records by state



More than
23M records
have data in them

Over
98%
of all records



The volume of records with data in them has grown by over **510K** in the last year.

There are over
1.1 Billion
documents in the system that
have been uploaded by
consumers or **healthcare**
providers.

CLINICAL DOCUMENTS

478M

uploaded by a healthcare provider like hospitals,
pathologists and increasingly specialists.

MEDICINE DOCUMENTS

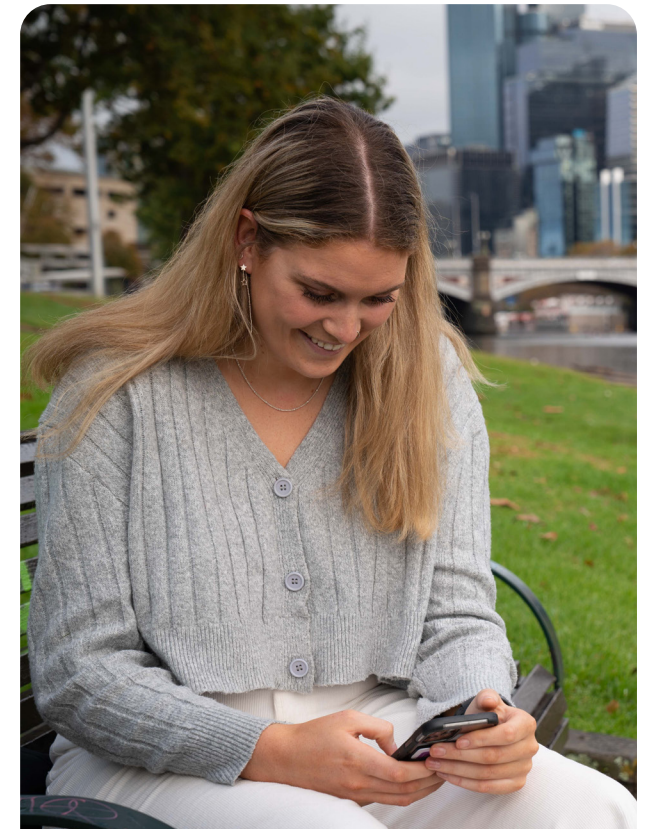
709M

uploaded by healthcare providers like
pharmacists and GPs.

CONSUMER DOCUMENTS

504K

uploaded by people.



318K people have registered
for a My Health Record who had
previously opted out or cancelled.

HOW ARE PEOPLE USING IT?

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

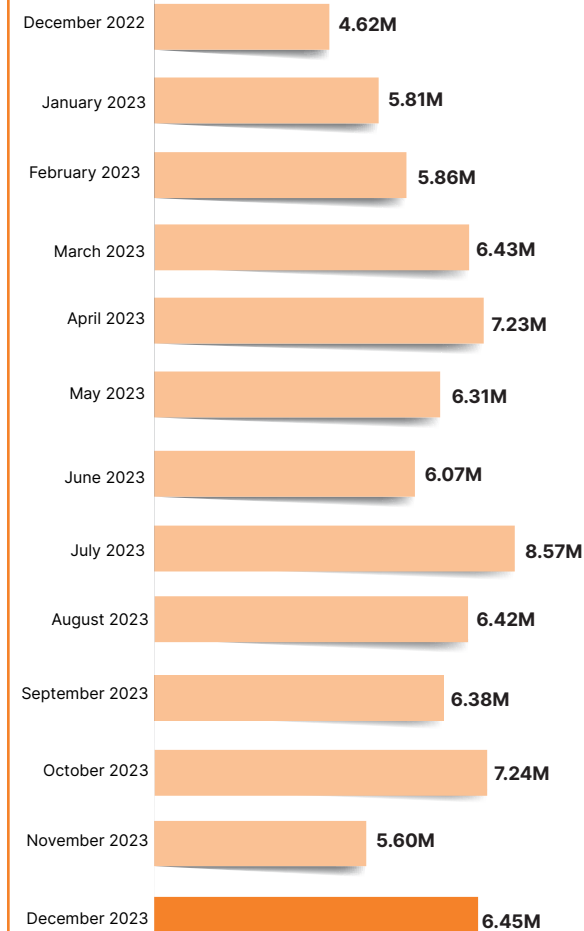
This month more than **19K** people checked who had accessed their record.



What about **security** and **privacy**?

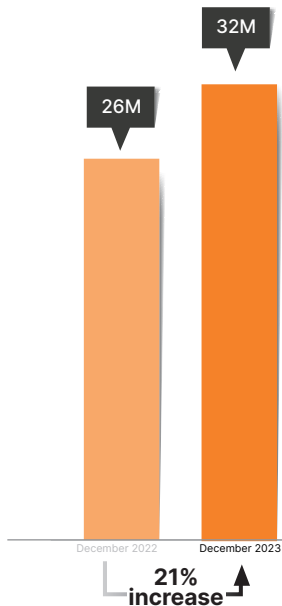
Over **54K** people have placed advanced access controls in their records.

How much are people **looking** at their information?

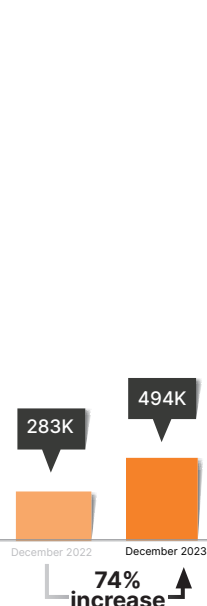


Increased views in the last 13 months

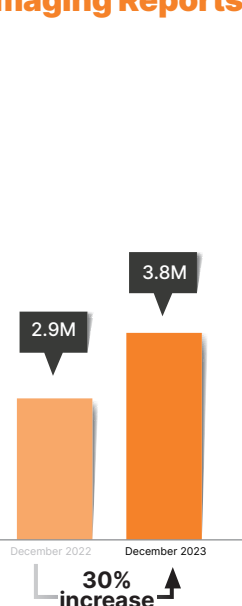
Pathology Reports



Specialist Letters



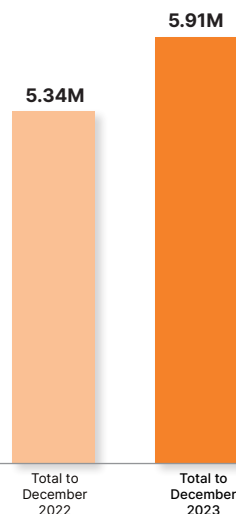
Diagnostic Imaging Reports



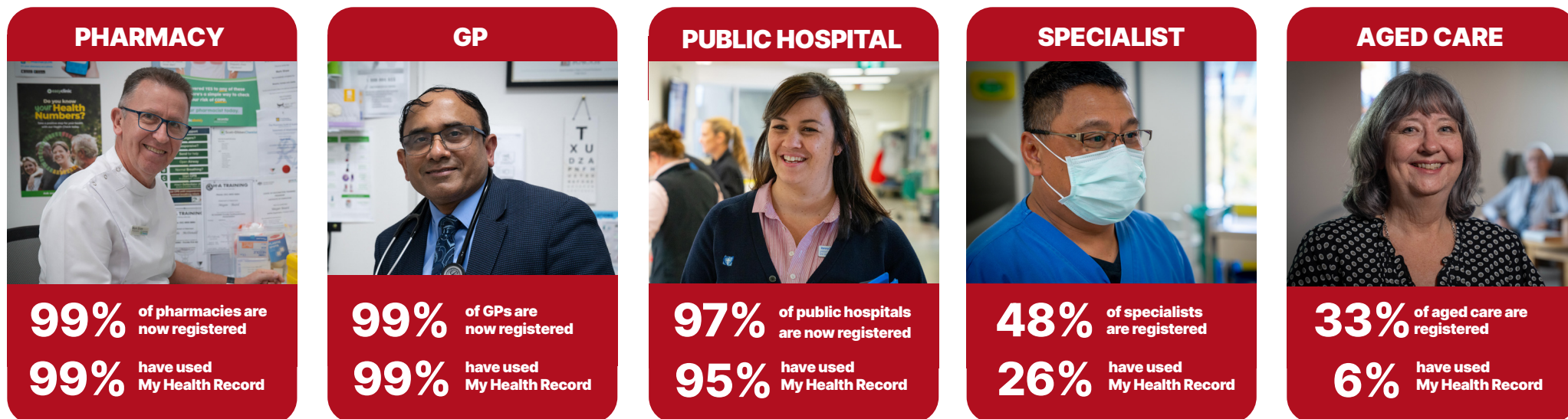
Values are cumulative totals for the previous 13 months

How **many** records have been viewed?

An increase of **571K** records in the last year alone



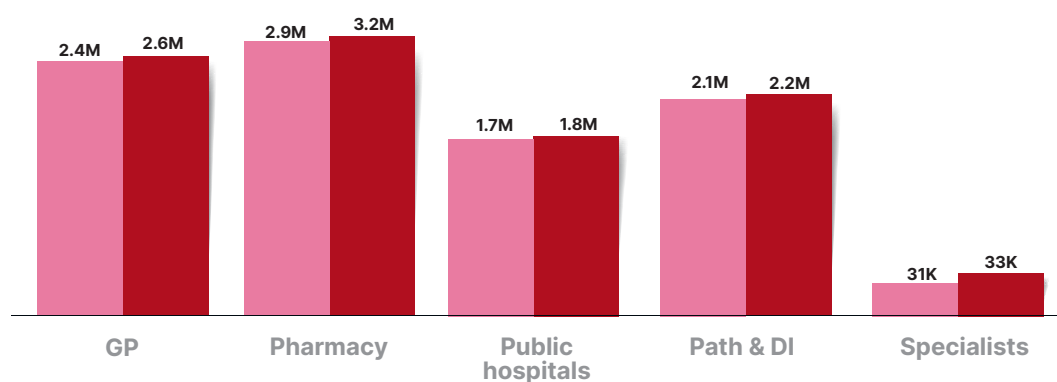
HOW ARE **HEALTHCARE PROVIDERS** USING IT?



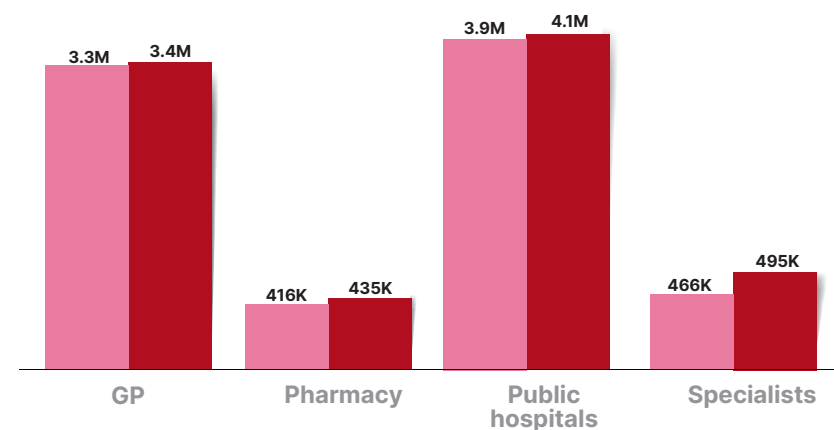
How are healthcare professionals using these documents?

Documents **uploaded** which were **viewed by other** organisations

- November 2022 to November 2023
- December 2022 to December 2023



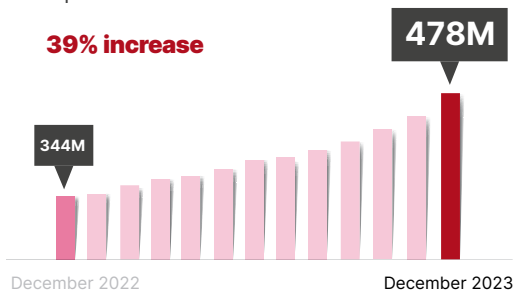
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HOW ARE **HEALTHCARE PROVIDERS** USING IT?

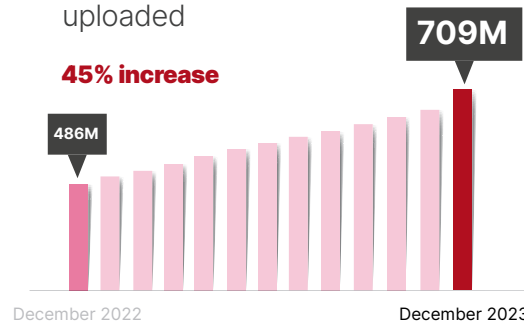
Volume of **clinical documents** uploaded

39% increase



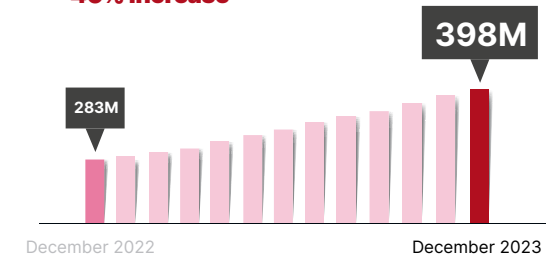
Volume of **medicine documents** uploaded

45% increase



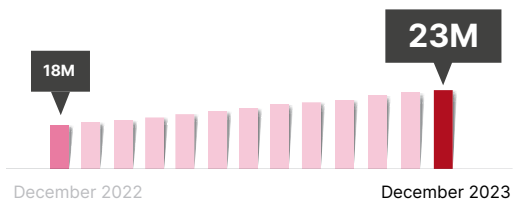
Volume of **pathology reports** uploaded

40% increase



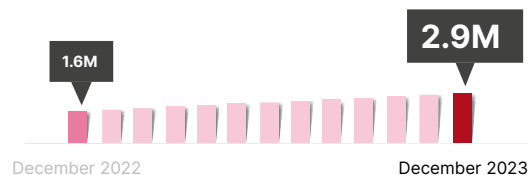
Volume of **discharge summaries** uploaded

31% increase



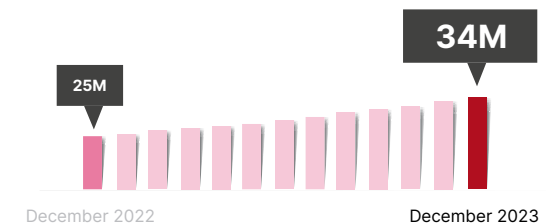
Volume of **specialist letters** uploaded

76% increase



Volume of **diagnostic imaging reports** uploaded

34% increase



Note: All values are cumulative totals as at each month.