

My Health Record

Statistics and Insights

September 2024

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

The Big picture

September 2024

24.1M

total
My Health Records

More than

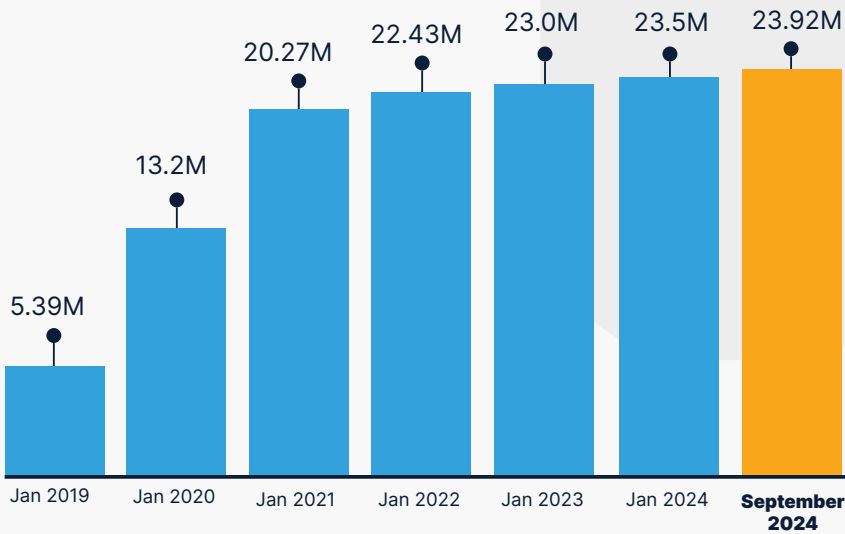
23M
records

have data in them

Over 99%
of all records

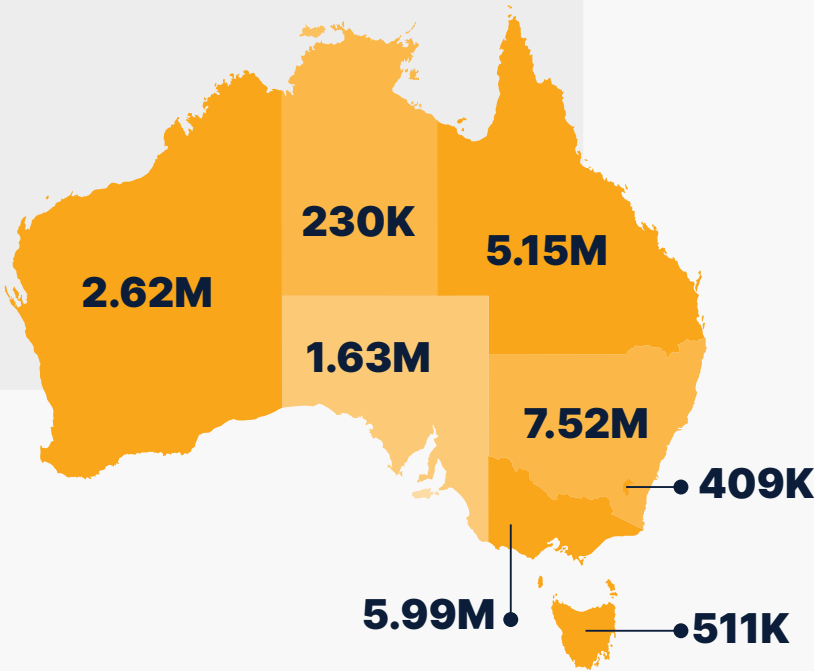
The volume of records
with data in them has
grown by over

580K
in the last year.



Records

by state



What is **Inside**?

There are over

1.4 Billion

documents in the system that have been uploaded by **consumers** or **healthcare providers**.

Clinical Documents

601M

uploaded by a healthcare provider like hospitals, pathologists and increasingly specialists.

Medicine Documents

891M

uploaded by healthcare providers like pharmacists and GPs.

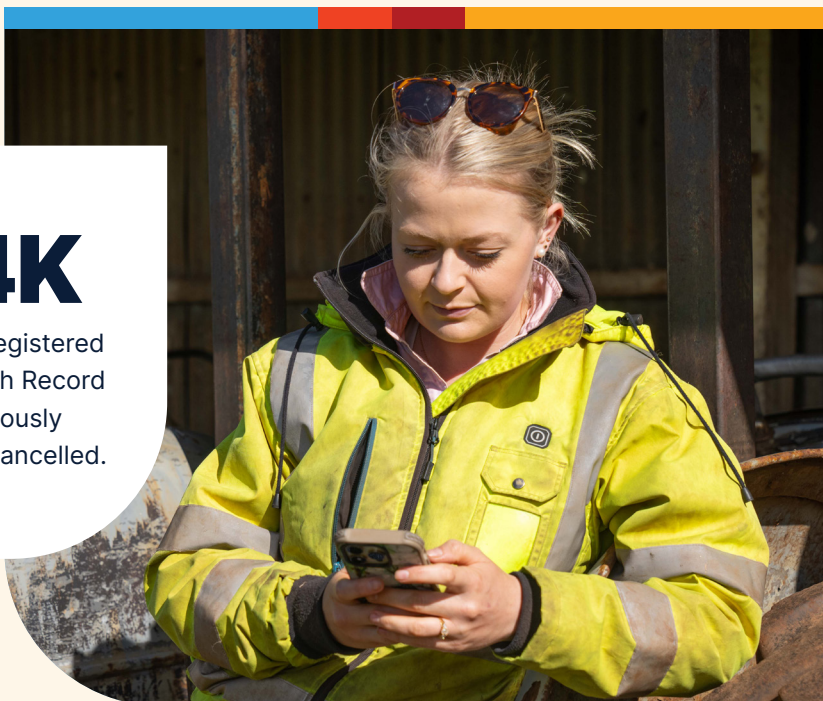
Consumer Documents

535K

uploaded by people.

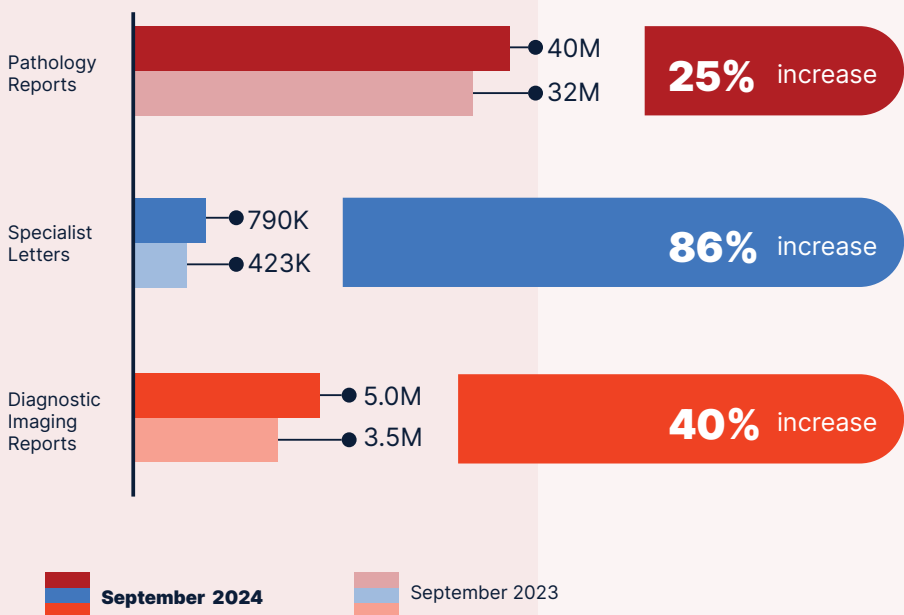
364K

people have registered for a My Health Record who had previously opted out or cancelled.

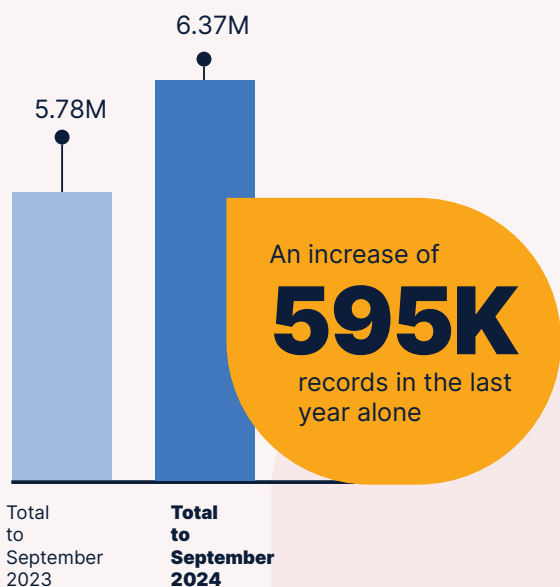


How are **People** using it?

Increased views since last year



How **many records** have been viewed?

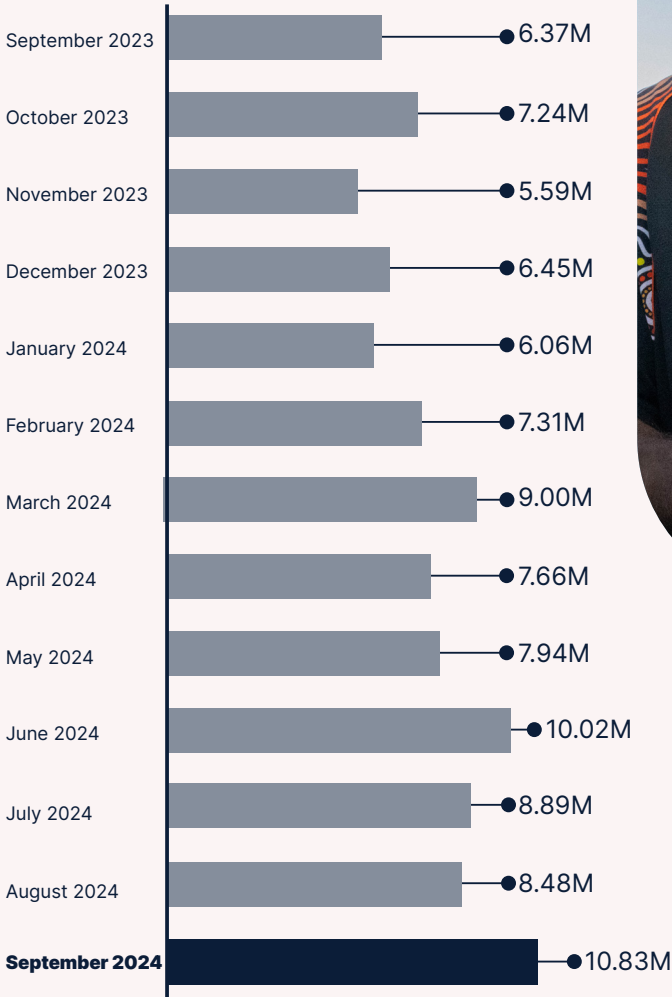


This month more than **22K** people checked who had accessed their record.

Australians trust My Health Record to keep their health information secure and can decide which healthcare providers can view their record.

What about **security** and **privacy**?
Over **58K** people have placed advanced access controls in their records.

How much are people **looking** at their information?



How are **Healthcare providers** using it?

GP



99% of GPs are now registered

99% have used My Health Record

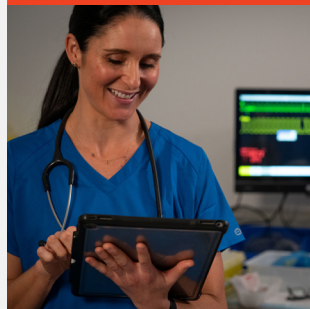
Pharmacy



99% of pharmacies are now registered

99% have used My Health Record

Public Hospital



97% of public hospitals are now registered

95% have used My Health Record

Specialist



57% of specialists are now registered

33% have used My Health Record

Aged Care



39% of aged care are now registered

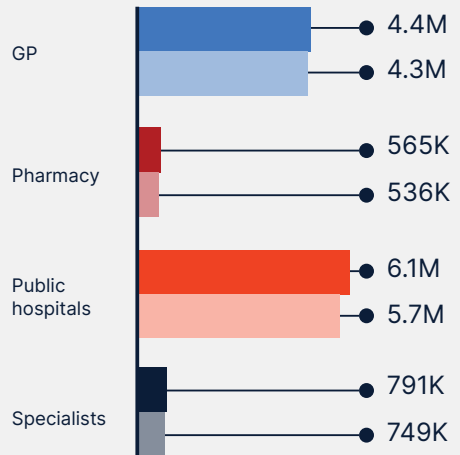
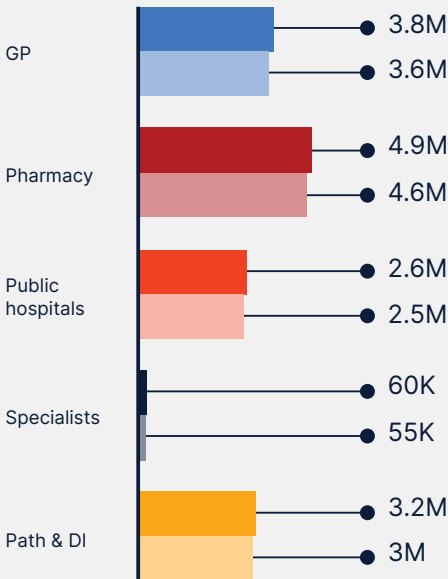
9% have used My Health Record

How are Healthcare providers

using these documents?

Healthcare providers
uploaded documents
that were **looked at by**
other healthcare provider
organisations

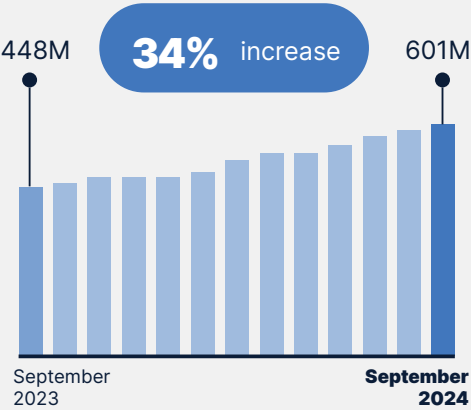
Healthcare providers
looked at documents
that were **uploaded by**
other healthcare provider
organisations



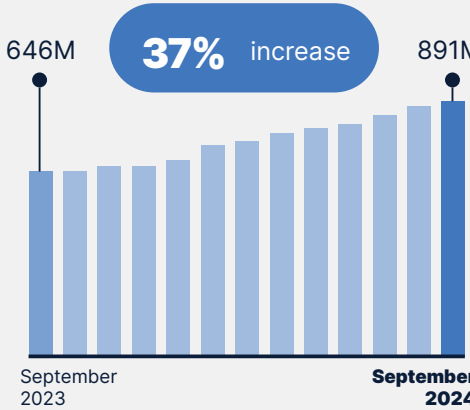
September 2023 to
September 2024

August 2022 to
August 2023

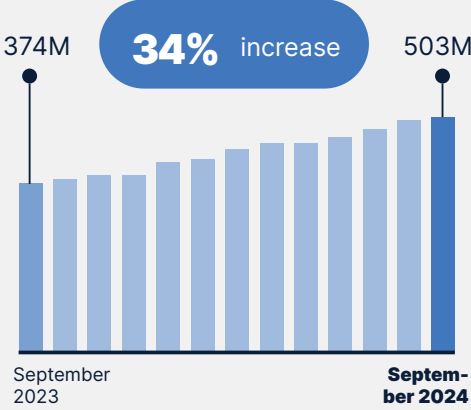
Volume of **clinical documents** uploaded



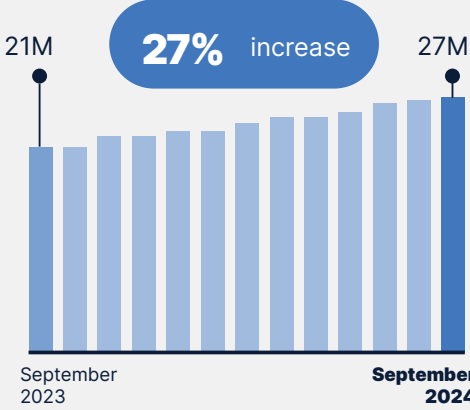
Volume of **medicine documents** uploaded



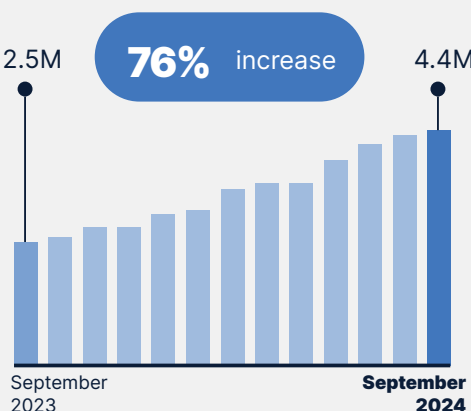
Volume of **pathology reports** uploaded



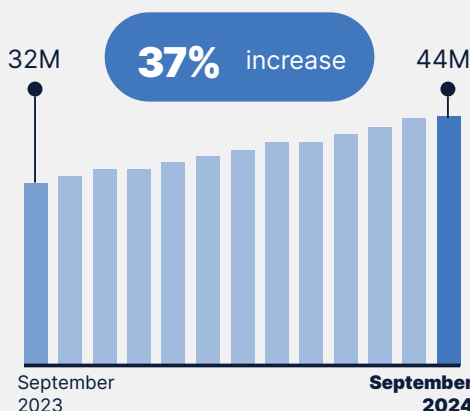
Volume of **discharge summaries** uploaded



Volume of **specialist letters** uploaded



Volume of **diagnostic imaging report** uploaded



Note: All values are cumulative totals as at each month.