



My Health Record

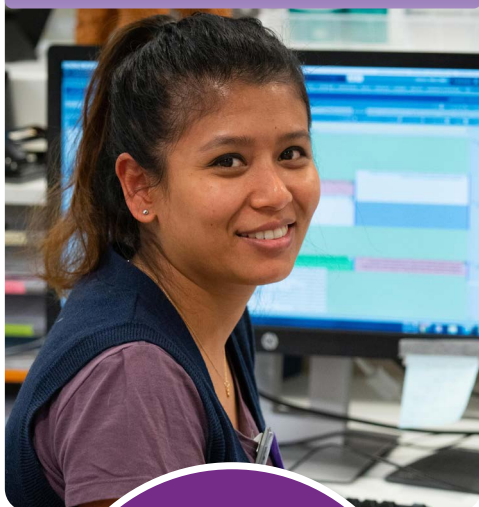
Statistics and Insights

MAY 2021

The Australian Digital Health Agency publishes a range of statistics about how My Health Record is being used by healthcare provider organisations and patients.

The statistics include information about registrations, document uploads and prescription/dispense documents.

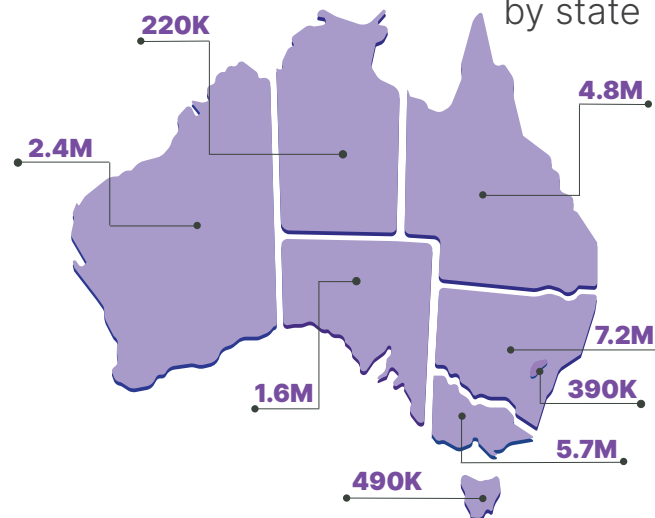
22.97M
total My Health Records



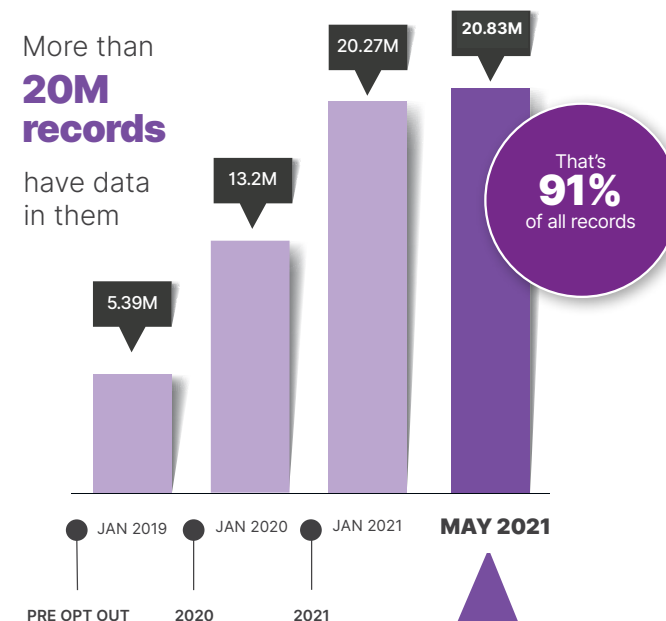
The total number of records has increased by
200K
in the last 12 months

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

Records by state



More than
20M records
have data in them



The volume of records with data in them has grown by more than
1.5M
in the last year and
220K
in the last month

2.89B

documents uploaded to My Health Records



From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.



There have been 70,000 people who have registered for a My Health Record that had previously opted out and another 11,000 registered that had previously cancelled their record.

There are nearly
390M

documents in the system that have been uploaded by consumers or healthcare providers.

CLINICAL DOCUMENTS

Nearly **145M**

uploaded by a healthcare provider like hospitals, pathologists and radiologists.

MEDICINE DOCUMENTS

245M

uploaded by healthcare providers like pharmacists and GPs.

CONSUMER DOCUMENTS

367K

uploaded by people.

MEDICARE DOCUMENTS

2.5B

uploaded by government agencies like Services Australia and Veterans' Affairs.

HOW ARE **PEOPLE** USING IT?

Nearly
16M
people had their
**immunisation
register**
uploaded



More than
1.3M
immunisations have been
uploaded since May 2020

More than
1.9M
people had their
**organ
donor register**
uploaded



“

We rely on My Health Record to keep us updated on patient pathology, imaging, medication, dispensing and history records. We can see what other doctors have requested and performed, overcoming the delays waiting for records requested from other practices. We can also see what scripts were dispensed. This helped us a lot with the recent COVID-19 test results, where it was quicker to see the result on the patient's My Health Record than to join the phone queue to get the result.

Dr Yolande Knight

Senior Medical Officer;
Wirraka Maya Health Service Aboriginal Corporation

”

HOW ARE **PEOPLE** USING IT?

How many documents were **uploaded** by people?

367K

documents have been uploaded by consumers.



It's important to remember not to put your health on hold. Doctors, nurses and mental health professionals can now deliver Medicare-subsidised services. Mental health support via telehealth and electronic prescriptions are now available across Australia.

What did people **view** the most?

People are looking at **pathology reports** in their record the most in May with **716,672** views.



More than **150%** increase from April.

What about **security** and **privacy**?

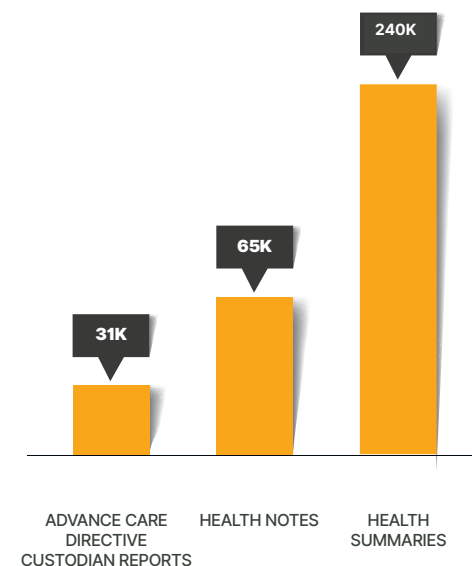
More than **41,000** Australians have placed advanced access controls in their records.



More than **150%** increase from April.

Remember, you can decide which healthcare providers can view your record. You can also choose what information you'd like to share.

What are the **top 3** documents added?



HOW ARE **HEALTHCARE PROVIDERS** USING IT?



Public hospitals use continues to increase with nearly **3.5M** medicine documents viewed and nearly **3.4M** discharge summaries and **500K** specialist letters among the more than **36M** documents uploaded since May 2020.

PHARMACY



99%

of pharmacies are
now registered

94%

have used
My Health Record

GP



99%

of GPs are
now registered

90%

have used
My Health Record

PUBLIC HOSPITAL



97%

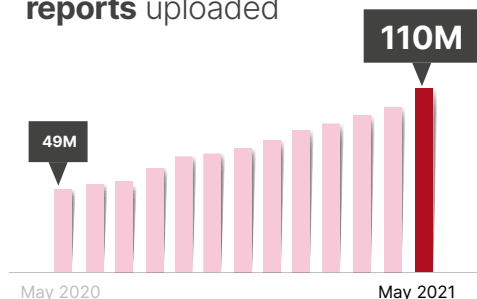
of public hospitals are
now registered

95%

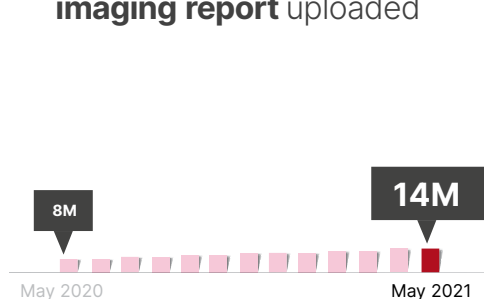
have used
My Health Record

HOW ARE **HEALTHCARE PROVIDERS** USING IT?

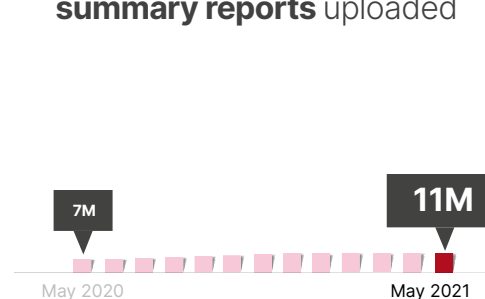
Volume of **pathology reports** uploaded



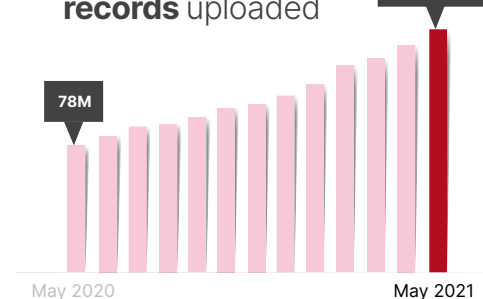
Volume of **diagnostic imaging report** uploaded



Volume of **discharge summary reports** uploaded

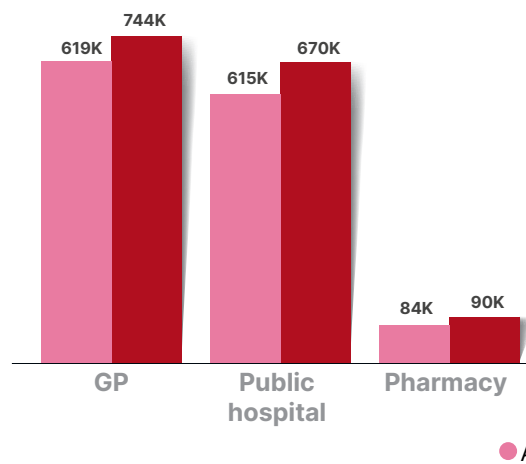


Volume of **dispense records** uploaded

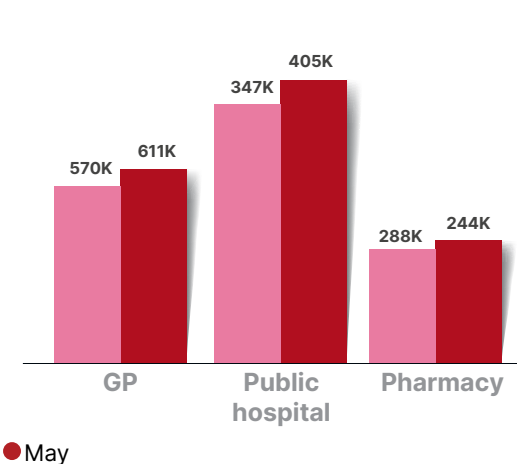


How are healthcare professionals using these documents?

Documents **viewed** which were **uploaded by other** organisations



Documents **uploaded** which were **viewed by other** organisations



● April ● May