Australian Government
Australian Digital Health Agency

Meeting Communiqué: National Clinical Governance Committee for Digital Health

Meeting No.4

Held via MS Teams

At 9:00am – 12:30pm on Monday, 28 September 2026

OFFICIAL

The Australian Digital Health Agency (the Agency) held the fourth meeting of the National Clinical Governance Committee for Digital Health (NCGC-DH) on 28 September 2026. This communiqué summarises the key discussions and outcomes from the meeting.

Meeting summary

Share by Default – medicines

The Agency provided an update on the outcomes of public consultation regarding the proposed expansion of Share by Default for medicines information. Discussion focused on opportunities to improve medicines safety, continuity of care and coordinated clinical decision-making through enhanced medicines information sharing. Members agreed to the inclusion of indication, or reason for prescribing, as part of medicines information, and discussed implementation considerations, including data quality, clinical workflows and software capability. Members supported progressing a whole-of-system approach that captures medicines-related information across prescribing settings and care environments.

National Electronic Medication Chart Framework

The Department of Health, Disability and Ageing provided an overview of the National Electronic Medication Chart Framework, which aims to establish nationally consistent policy settings for electronic medication charts. Members supported the framework and acknowledged the significant stakeholder consultation undertaken throughout its development. Discussion highlighted the importance of interoperability, clinical safety, consistent technical implementation, accessibility requirements and ongoing clinical oversight to support safe adoption across healthcare settings.

Faster Access

The Agency presented proposed guiding principles intended to support future expansion of pathology test categories available for immediate release (Faster Access to pathology). Members were broadly supportive of the principles and noted the importance of transparent, evidence-informed assessment balancing timely consumer access to information with clinical safety considerations.

National Safety and Quality Standards for Virtual Care

The Australian Commission on Safety and Quality in Health Care provided an update on the development of the National Safety and Quality Standards for Virtual Care. Members expressed strong support for the standards and recognised the importance of robust clinical governance arrangements across evolving virtual care service models. Discussion highlighted the need to

ensure information generated through virtual care services supports continuity of care and is appropriately shared with consumers, healthcare providers and digital health systems where relevant. Members also noted the importance of implementation resources s, stakeholder engagement and adoption mechanisms to facilitate adoption and uptake across the sector.

Complaints handling insights and virtual care

The Australian Council on Health Complaints Entities presented insights from complaints relating to virtual healthcare services. Members discussed the growing importance of complaints data in identifying emerging safety, quality and governance issues associated with virtual care. The discussion highlighted common complaint themes, cross-jurisdictional complexities and opportunities for greater consistency in monitoring, oversight and information sharing.

Thriving Kids – Child Health Record Expert Advisory Group

The Agency provided an update on the recently established Thriving Kids Child Health Record Expert Advisory Group and outcomes from its inaugural meeting. Members noted the strong support for the development of a nationally consistent Child Health Record to improve access to child health information and support coordinated care. Discussion highlighted the importance of defining a clear minimum viable product, supporting interoperability across jurisdictions, protecting privacy and ensuring the record remains accessible and relevant to diverse communities and care settings.