



Media release

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New course driving clinical safety into practice

A new intermediate level eLearning course is now available to further advance clinical safety practices across Australia's digital health workforce, building on the success of the introductory course released last year.

The Australian Digital Health Agency (the Agency) and the Australasian Institute of Digital Health (AIDH) have collaborated to create the *Clinical Safety in Digital Health – Intermediate* course.

Agency CEO Amanda Cattermole PSM said the intermediate course extends learning for professionals seeking to apply clinical safety principles in real-world digital healthcare settings.

"The adoption of the introductory course attracted more than 1,700 participants from fields including general practice, nursing, pharmacy, IT and administration, demonstrating a shared commitment across the workforce to be upskilled in clinical safety," Ms Cattermole said.

"This intermediate course is the next step in equipping professionals with the practical skills and confidence to embed clinical safety as digital technologies become increasingly crucial to care delivery."

Designed for professionals working in all fields in digital health, the intermediate course applies to the design, delivery, and operation of digital health solutions. AIDH CEO Anja Nikolic said participant feedback from the introductory program highlighted a desire for a deeper understanding of how clinical safety principles are applied in the healthcare sector.

"As digital health continues to enhance the way care is delivered, there is a growing opportunity to support professionals with learning that strengthens practical judgment, governance and confident application of clinical safety principles," Ms Nikolic said.

"This new course supports those capabilities by standardising practices to consider and assess clinical safety implications in real-world settings."

The intermediate course aims to support learners to:

- promote and foster a culture of clinical safety within digital health products and services
- explain the importance of clinical safety and governance across the digital health lifecycle
- apply key clinical safety activities across digital health products and services
- examine how clinical safety is managed through governance structures.

Designed across 7 modules, the course takes approximately 4.5 hours to complete, with learners able to progress at their own pace. It has been endorsed for AIDH's CHIA Program as Continuous Professional Development (CPD).

Organisations interested in hosting the course within their own platforms can contact help@digitalhealth.gov.au.

The course forms part of the [National Digital Health Capability Action Plan \(CAP\)](#), which outlines key initiatives to equip Australia's health workforce now and in the future. The CAP supports the [National Digital Health Strategy 2023-2028](#), which includes a core goal of enabling a digitally ready workforce to provide safer, more connected care.

To enrol in the *Clinical Safety in Digital Health – Intermediate* course, visit the Agency's [Online Learning Portal](#).

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Media contact

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About the Australian Digital Health Agency

When it comes to improving the health of all Australians, the role of digital innovation and connection is a vital part of a modern, accessible healthcare system.

Better patient healthcare and health outcomes are possible when you have a health infrastructure that can be safely accessed, easily used and responsibly shared.

To achieve this, the [National Digital Health Strategy](#) is establishing the foundations for a sustainable health system that constantly improves. It underpins and coordinates work that is already happening between governments, healthcare providers, consumers, innovators and the technology industry.

For further information: digitalhealth.gov.au

The Australian Digital Health Agency is jointly funded by the Australian Government and all state and territory governments.

About the Australasian Institute of Digital Health

The Australasian Institute of Digital Health (AIDH) is dedicated to advancing digital health through education, innovation, and collaboration. With our independent voice in digital health, our mission is to enhance healthcare delivery and outcomes through the integration and application of digital technologies. Our growing community of individual and organisational members share a vision of "healthier lives, digitally enabled".

Together, we represent a unified and influential voice for the progression of digital health and health informatics. AIDH's professional development opportunities ensure healthcare professionals are equipped with the latest digital health skills and knowledge. By empowering the workforce with digital health literacy, AIDH drives transformational healthcare and ultimately enhances patient outcomes.