

Requirement to display a notice about not uploading

Overview

From 1 July 2026, pathology and diagnostic imaging reports authored by, or on behalf of, a pathologist or radiologist must be uploaded to My Health Record, unless an exception applies or an extension of time has been granted or applied for (with outcome pending).

If reports are not being uploaded to My Health Record, including where an extension of time has been applied for, organisations must display a notice informing consumers of this, or penalties may apply. This supports transparency and assists with managing consumer expectations. It may also help consumers choose where to receive their healthcare services if they want to prioritise uploading of their information to My Health Record.

The notice must be prominently displayed in each of the following locations:

- at the organisation's premise(s)
- on the organisation's website
- on any booking platform used to arrange appointments.

Further information is available on the [Better access to health information](#) webpage. You can also request assistance via the [contact us](#) form or by emailing help@digitalhealth.gov.au.

Sample notices

The following examples are provided as sample wording only. Organisations may adapt to suit their circumstances.

Example 1 – no reports are uploaded

For organisations that are not uploading any pathology and/or diagnostic imaging reports to My Health Record.

Notice for display at premises

Notice to Patients

This organisation has been granted an extension of time to upload diagnostic imaging reports and/or pathology reports to My Health Record.

During this extension period, diagnostic imaging reports and/or pathology reports provided by this organisation will not be uploaded to My Health Record. Your results will continue to be sent to your requesting healthcare provider.

For more information, please speak to staff.

Website notice

My Health Record Notice

This organisation has been granted an extension of time to upload diagnostic imaging reports and/or pathology reports to My Health Record.

During this extension period, diagnostic imaging reports and/or pathology reports provided

by this organisation will not be uploaded to My Health Record. Your results will continue to be sent to your requesting healthcare provider.

If you would like more information, please contact us directly.

Online booking platform notice

My Health Record Notice

This organisation has been granted an extension of time to upload diagnostic imaging reports and/or pathology reports to My Health Record. During this extension period, diagnostic imaging reports and/or pathology reports from this organisation will not be uploaded to My Health Record.

Example 2 – some reports are uploaded

For organisations that are uploading some, but not all, pathology and/or diagnostic imaging reports to My Health Record.

Notice for display at premises

Notice to Patients

This organisation has been granted an extension of time to upload diagnostic imaging reports and/or pathology reports to My Health Record.

During this extension period, some diagnostic imaging reports and/or pathology reports provided by this organisation will be uploaded to My Health Record. However, due to certain limitations, we are not able to upload all reports at this time. Your results will continue to be sent to your requesting healthcare provider.

For more information, please speak to staff.

Website notice

My Health Record Notice

This organisation has been granted an extension of time to upload diagnostic imaging reports and/or pathology reports to My Health Record.

During this extension period, some diagnostic imaging reports and/or pathology reports provided by this organisation will be uploaded to My Health Record. However, due to certain limitations, we are not able to upload all reports at this time. Your results will continue to be sent to your requesting healthcare provider.

If you would like more information, please contact us directly.

Online booking platform notice

My Health Record Notice

This organisation has been granted an extension of time to upload diagnostic imaging reports and/or pathology reports to My Health Record. During this extension period, only some diagnostic imaging reports and/or pathology reports from this organisation will be uploaded to My Health Record.