Clinical Learning Australia Training Guide

for Term and Clinical Supervisors, Assessors,
Director of Clinical Training (DCT) and Executive
Directors of Medical Services (EDMS)



The ePortfolio for prevocational doctors

This training guide is intended for use by Term and Clinical Supervisors, Directors of Clinical Training and/or Executive Directors of Medical Services who have responsibility for prevocational medical education (PGY1 and PGY2). It covers the main functions and features of Clinical Learning Australia (CLA) that these users need to know about.

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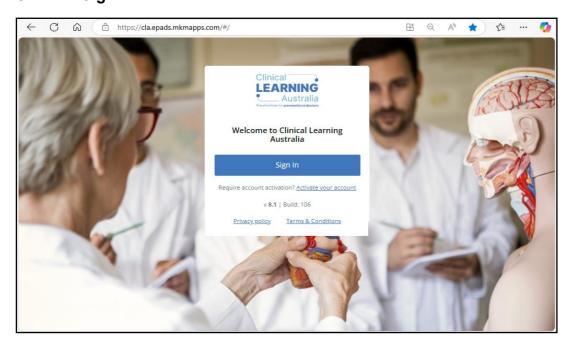
1 Navigating CLA

1.1 How to login

Navigate to the Clinical Learning Australia login page at:

https://cla.epads.mkmapps.com

Click the **Sign in** button.



Enter in your login credentials, and click Sign in.



The **Sign in name** is your email address.

1.2 Forgotten password

If you have forgotten your password, you can reset your password on the login page.

Click on **Sign in** and then select **Forgot your password?** This will prompt you to enter your username/email and will send you a verification code to your email.



Enter the verification code on the CLA verification screen and follow the prompts to reset your password. **Note.** You may need to check your Junk/Spam folder for the email.

To find out more information, please refer to the **How to reset your password** quick reference guide.

1.3 The side navigation toolbar

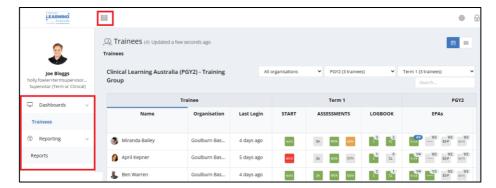
Moving between screens in CLA is done using the side navigation toolbar which is the vertical menu bar located on the left-side of the CLA screen.

The navigation toolbar can be expanded by clicking on the burger menu icon \equiv at the top left of the screen in the white banner bar, or you can hover your mouse over the icons to see their full names. The options you see in the navigation toolbar will depend on your user role.

Term and Clinical Supervisors

Term and Clinical Supervisors see:

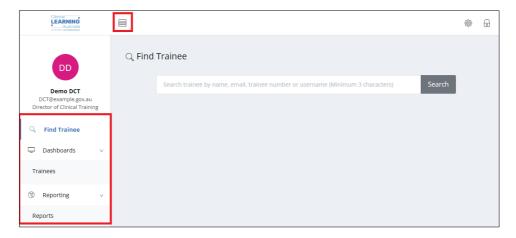
- Dashboards > Trainees See Section 2.1 for more information.
- **Reporting > Reports** Where you can access and run reports available in the system. See Section 4 for more information.



Directors of Clinical Training (DCT) and Executive Directors of Medical Services (EDMS)

DCTs and EDMS' see:

- **Find Trainee** Where you can search for individual prevocational doctors that you have been allocated to and access their ePortfolio.
- Dashboards > Trainees See Section 2.1 for more information.
- Reporting > Reports Where you can access and run reports available in the system. See Section 4 for more information.



1.4 CLA home screen

The home screen or landing page that users see when logging into CLA varies by role.

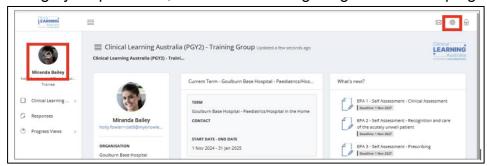
The Term and Clinical Supervisor home page is the **Trainee Dashboard** whereas the DCT and EDMS home screen is the **Find Trainee** search page.

To return to your home screen if you have navigated away from this, click on the CLA image in the top left of any screen.

1.5 Managing your profile

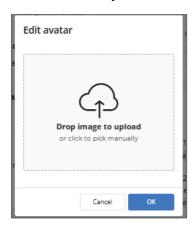
Users can manage their profiles in CLA, including adding/changing a profile picture, adding a contact phone number and changing their password.

To add or update your profile picture, click on the circle or image at the top left of the Navigation Bar to open the **Edit avatar** window. To add a contact phone number or to change your password, click on the Settings cog icon at the top right of the screen.



In the Edit Avatar window, drop an image in the window or click on the window to navigate to an image to upload and click **OK**.

Note: You may need to refresh your page to see the profile picture appear.



To enter your contact phone number, enter this into the Phone field and select **Save Profile**.

Note: your contact phone number is optional and is only used as a reference for your local Medical Education Unit (MEU) / Junior Medical Officer (JMO) Management team should they want to contact you. It is not visible to other users, including trainees, and is not used for any system generated messages/calls. A phone number can be a mobile or landline number.



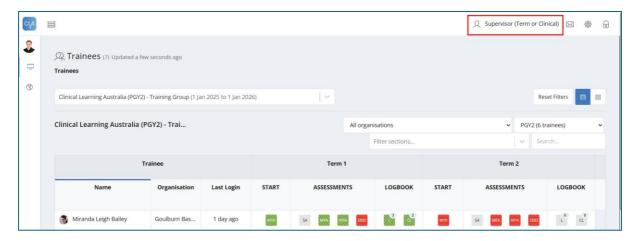
To change your password, select **Change Password** and follow the prompts. Click **Continue** to save your new password.



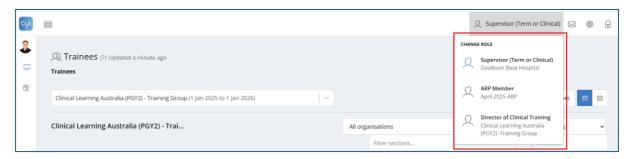
1.6 Navigating between roles where you have multiple roles

For a number of users in CLA, there may be the requirement for them to have both a DCT/EDMS role so that they can oversee the entire cohort(s) of prevocational doctors at their sites, as well as a Supervisor role so that they can directly supervise a subset of trainees, e.g. for relief terms. You may also have a role as part of the ARP group, as a member or a lead.

Users can be set up with multiple roles in CLA. Where you have been set up with multiple roles, the name of the role that you are currently accessing the system with will display in the top right corner of the CLA screen.



To switch between roles, click on the role in the top right corner to see the other role(s) and select the role to toggle to.



When you switch between roles, you will have the view and the access privileges that come with that role. That is, in a Supervisor role, you will be able to complete assessment forms for trainees but will not be able to complete the DCT Sign-off form. If you are a member of the ARP and switch to the ARP role, you will not be able to complete any forms but can undertake ARP related functions.

1.7 Logging out of CLA

It is recommended that users log out of CLA, particularly if using a public or shared computer.

To log out of CLA when you have finished your session, click on the lock icon in the top right-side corner of the screen.

Note: The system will automatically log you out after 30 minutes of inactivity.



2 Using CLA

2.1 Trainee dashboard

The **Trainee**¹ **Dashboard** shows Supervisors, DCTs and EDMS' the prevocational doctors that they are assigned to, separated into relevant PGY groups.

Term and Clinical Supervisors can only see prevocational doctors that they have been assigned to through the term allocations process. Supervisors only see trainees on their dashboards during the term for which they are allocated to the prevocational doctors, plus a 14-day grace before the start of the term and at the end of the term – this is to allow for handover from the previous supervisors before the term starts and to complete any remaining outstanding forms at the end of a term. Fourteen days after the end date of a term, the prevocational doctors from the past term will automatically be removed from the supervisor's Dashboard.

DCTs and EDMS' see all prevocational doctors that are included in the PGY cohort group(s) that are linked to the same Organisation as themselves and/or to which they have been added i.e. they will see all PGY1 and PGY2 prevocational trainees that are linked to their Organisation, or if they have been added to a PGY Cohort Group, for the duration of the clinical year, even if the trainees are seconded to another site for a term. DCTs and EDMS' can also change their view on the Dashboard to all prevocational doctors currently on rotation at their organisation – this includes trainees from other organisation doing a secondment term at your site.

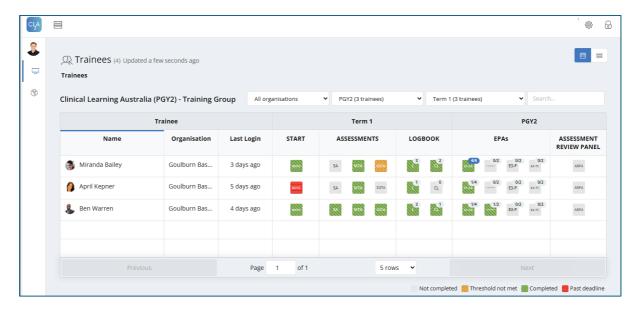
If you do not see prevocational doctors that you are supervising/overseeing in your dashboard, speak to your local Medical Education Unit in the first instance to ensure you have been allocated to prevocational doctors for the current term if you are a supervisor, or have the correct settings in Groups if you are a DCT or EDMS.

The Dashboard shows the prevocational doctors, listed in alphabetical order by surname, the organisation they are assigned to, when they last logged into CLA and their form completions across the full clinical year.

Note: If you are overseeing PGY doctors in different clinical years, e.g. PGY 1 and 2's, or different clinical year types, e.g. 4-term and 5-term clinical years, you may see multiple dashboards and need to scroll down.

Trainee dashboard example

¹ Note that the CLA system uses the term 'Trainee' for a Prevocational Doctor. In all CLA training materials the terms 'Trainee' and 'Prevocational Doctor' mean the same thing and refer to the same role.



The Dashboard provides a quick indication of how prevocational doctors are progressing.

- Red icons indicate that a deadline has passed and that a specific form has not yet been completed.
- Green icons indicate that a form has been completed and submitted.
 - For Mid Term Assessments, green indicates that the trainee has been rated as 3 (Consistently met), 4 (Often exceeded), or 5 (Consistently exceeded) across all of the assessment domains.
 - For End of Term Assessments, green indicates that a global rating of Satisfactory has been selected.
 - For Assessment Review Panel (ARP) forms, green indicates that the prevocational doctor's terms/outcomes of assessment have been discussed, and they have been recommended as ready for registration.
- Grey icons mean that a form has not yet been completed and is not overdue.
- Amber icons indicate that a threshold has not been met. This is relevant for the Mid and End of Term Assessment and Assessment Review Panel (ARP) forms.
 - Mid Term Assessments will appear amber where any domain rating has been marked as a 1 (Rarely met) or a 2 (Inconsistently met)
 - End of Term Assessments will appear in amber where a global rating of Conditional Pass or Unsatisfactory has been selected.
 - ARPs will appear amber where the form has not been completed by the deadline, or either of the following two questions haven't been selected as Yes:
 - the prevocational doctor's terms/outcomes of assessment have been discussed
 - the prevocational doctor is recommended as ready for registration.

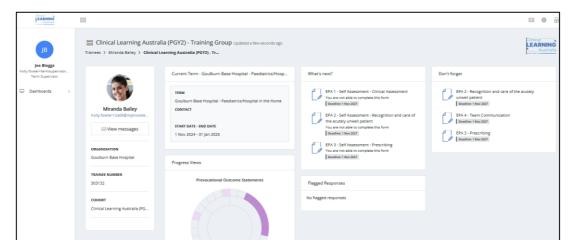
• The numbers in the top corner of a form indicate the number of forms that have been completed, e.g. logbook entries. For the EPAs, the number will also include how many of that type are required as the denominator.

Amber icons for the Mid and End of Term Assessment and Assessment Review Panel forms are intended to flag to Directors of Clinical Training and other managers of training any prevocational doctors that may require additional attention.

Hovering over any of the icons shows you information about the status of that assessment. For instance, when it was due or when an assessment was last completed.

Clicking on any of the icons will open the form in Preview mode and allow you to view blank or completed forms. Where the selected form is available for your role to complete, a **Complete new** button will be visible to the right of the form name. See Section 3 for more information about Forms.

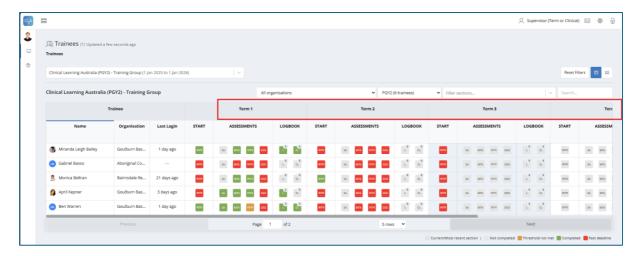
Click on a prevocational doctor's name in the dashboard to open their **Trainee Profile** and **Overview** page. Here you can review their ePortfolio and progress individually and complete forms as required for your role.



Trainee profile and overview page example

2.1.1 Dashboard controls

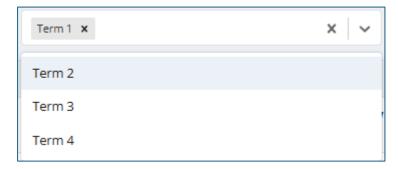
The Dashboard shows the full clinical year, either 4 or 5 terms, EPAs and ARPs in separate sections. Supervisors and DCTs/EDMS' can see the status of forms completed during previous terms and can view completed forms by clicking on the icons. Use the scroll bar at the bottom of the trainee table to scroll to the right to see later terms, EPAs and ARP forms.



Filtering to specific terms: To view only the current term, or specific terms, click on **Filter section** and select the term(s) you wish to see.



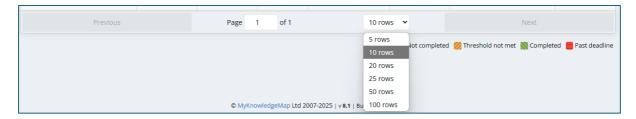
You can select one or multiple terms.



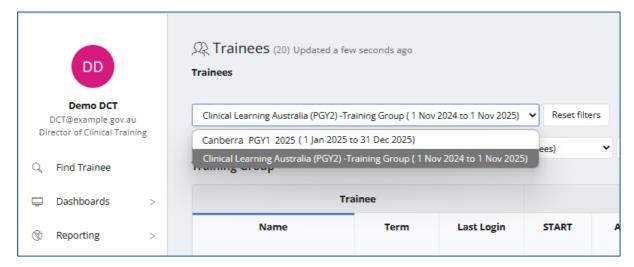
Viewing the list of prevocational doctors: The dashboard shows 10 prevocational doctors by default or reduces to five if displaying multiple dashboards. Move to the next page of prevocational doctors using **Previous** and **Next** buttons at the bottom of the dashboard or type in the page number you want to go to.



To increase the number of results you see, click on the **(X) rows** dropdown box at the bottom of the dashboard and select from the options.



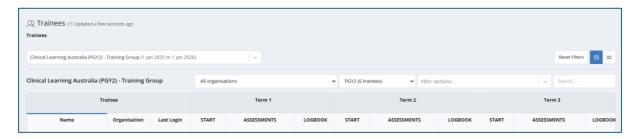
Viewing different PGY Groups: Users can change which PGY groups they are looking at by using the dropdowns at the top of the dashboards. For instance, a DCT user that has been assigned to multiple PGY cohort groups can click on the dropdown to change the group being viewed.



Filtering returned results: To **filter** the current group, use the additional dropdown options located on the right-hand side of the dashboard - these will vary if you are a Supervisor vs. a DCT/EDMS.

Use the Search field on the far right to filter by prevocational doctor's name or term.

Supervisor view



DCT/EDMS view



Group View vs External View – DCT/EDMS' only:

When viewing the Dashboard, DCTs and EDMS' have two options for how to view trainees – Group View and External View.



The default Dashboard view is the **Group View**. In this view, you will see all prevocational doctors in the Groups that you have access to, either by having been added to the Groups or Groups linked to your Organisation. This will show you your prevocational doctors, even if they have rotated to a secondment site for a term.



The **External View** shows you all prevocational doctors that are currently undertaking a term at your site. This will include the prevocational doctors linked to your site, as well as trainees on secondment from other sites for a term. They will appear in separate Dashboards identifying the organisation they originated from.

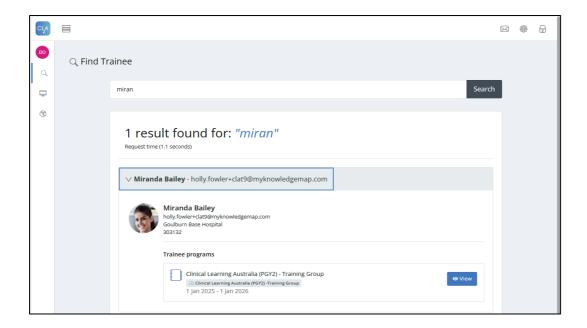
The External View is particularly useful for DCTs at secondment hospitals as this enables you to view prevocational doctors at your site and can oversee and support their progress during the term.

2.2 Find trainee

The Find Trainee screen is available to DCTs and EDMS' to search for individual prevocational doctors within the groups that they are allocated to and access their ePortfolio.

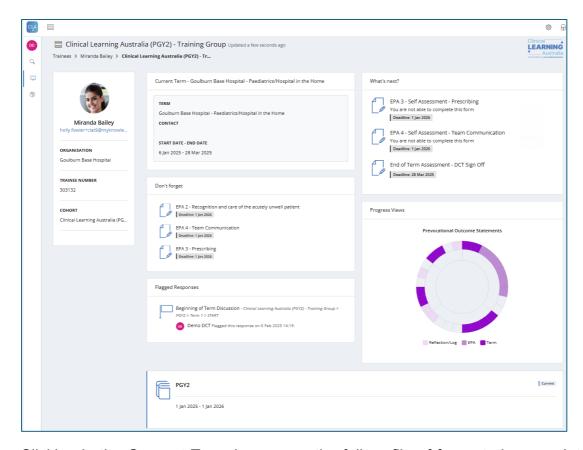
Enter at least 3 characters of the prevocational doctor's name, email or Ahpra number into the Search field and click **Search**.

Click in the chevron next to the name of the prevocational doctor you are looking for to expand the box. Click on **View** to see their **Trainee Profile and Overview**.



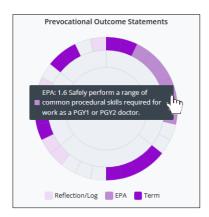
2.3 ePortfolio – Trainee Overview and Profile

The **Trainee Overview and Profile** page is the front page of a prevocational doctor's **ePortfolio**. It shows details about the prevocational doctor on the left as well as their current term, any upcoming forms that require completion based on a deadline (**Note:** Deadlines are only there as a guidance), any flagged responses, and their progress against the Prevocational Outcome Statements. It also provides access to see their Learning Plan and overview of their full clinical year by clicking on the PGY block at the bottom of the page.



Clicking in the **Current Term** box opens the full profile of forms to be completed for the current term, as well as Logbooks and EPAs. Alternatively, Supervisors can click on any forms showing in the **What's next?** and **Don't Forget** sections to open a new editable version of that form.

The **Prevocational Outcome Statements** section is an interactive visual representation of progress towards demonstrating evidence for each of the outcome statements in the <u>National Framework for Prevocational (PGY1 and PGY2) Medical Training</u>. Hover over the segments in the visual to see the Statement each represents.



The shading of the segments shows if the statement was evidenced as part of a logbook entry, evidenced and validated as part of an approved EPA assessment, or fulfilled as part of the completion of a term. Click on the visual to drill into the progress

of the prevocational doctor in more detail – see Section 3.4 Progress Views for more information.

Clicking on the **PGY block** at the bottom of the screen, authorised CLA users can access the prevocational doctor's Learning Plan for the full clinical year, if the full clinical year has been loaded into CLA (see note below). The Learning Plan lists each allocated term, and it is possible to drill into each term to see term overviews, descriptions and forms associated with that term.

Note: Terms for the full clinical year may be loaded into CLA all at once, or terms may be loaded into CLA progressively by site administrators over the course of the year just prior to the start of upcoming terms. If the full year hasn't been loaded, CLA will only display the current term and any past terms.

Any forms not completed by prevocational doctors by the end of term will no longer be accessible to them to complete, unless a grace period has been set against the term to allow more time for forms to be completed. The decision on if a grace period is set and for how long is decided locally, so please contact your local MEU administrator to find out the details for your state/territory.

Note (Term and Clinical Supervisors Only): By default, all Term and Clinical Supervisors have 14 days following the end of a term to complete any outstanding forms.

Release 2.0 – 18 July 2025

3 Forms

3.1 Overview of forms

CLA has been designed in accordance with the <u>National Framework for Prevocational</u> (PGY1 and PGY2) Medical Training.

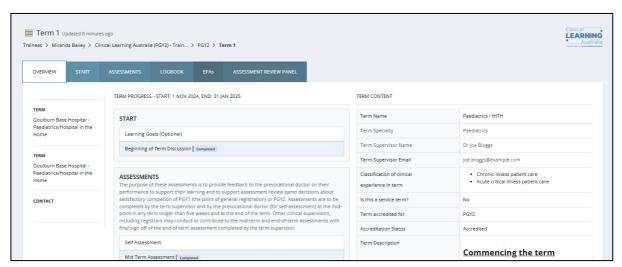
The forms in CLA capture learning goals, beginning of term discussions, mid and end of term assessments, logbook entries and case/procedure logs, and Entrustable Professional Activities' – EPAs (including self-assessments). The existence of an Improving Performance Action Plan (IPAP) can also be captured in CLA however the IPAP itself is not part of CLA.

Prevocational doctors use CLA over the course of each term and throughout the clinical year to complete self-assessments and log training activities that they undertake.

Term Supervisors, Clinical Supervisors, DCTs, EDMS', and/or Guest Assessors use CLA to assess the progress of their assigned prevocational doctors in meeting the requirements of the National Framework by completing mid and end of term assessments and EPAs.

DCTs and EDMS' use CLA to review forms completed by other users and to complete the End of Term Assessment – DCT Sign Off form.

Clicking on **Current Term** in the **Trainee Profile and Overview** page opens to the Current Term landing page. The Current Term landing page provides an overview of the term, including progress to date for form completion as well as Terms Content and a Term Description on the right-hand side. Tabs across the top separate the forms into their types.



Forms can be commenced and saved as drafts for later completion, emailed to others for completion as required, and be linked to Prevocational Outcome Statements.

Note: CLA does not send push notification emails to remind prevocational doctors or Supervisors that forms are nearing their submission date or passed the due date.

3.1.1 Completing forms using the CLA Mobile App for prevocational doctors

An app has been developed for prevocational doctors to complete assessment forms in the clinical setting. Whilst this app is not available to Supervisors or other users of CLA, Supervisors and other Assessors may use a prevocational doctor's device to complete some forms via their downloaded app.

CLA can also be accessed on mobile devices for all user accounts using the web version by typing in the URL https://cla.epads.mkmapps.com in your preferred web browser. CLA will adjust the display to the size of the device being used.

3.1.2 Form permissions

Different roles in CLA have different permissions and form completion restrictions. For instance, self-assessments and logbook entries can only be completed by prevocational doctors, whereas End of Term assessments can only be completed by Term or Clinical Supervisors, DCTs or EDMS', not prevocational doctors. In situations where an End of Term Assessment has been completed by a Clinical Supervisor, this should be signed off by a Term Supervisor and/or DCT or EDMS.

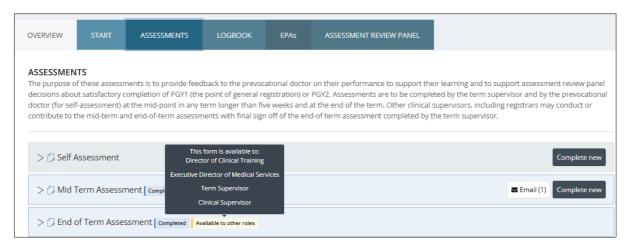
Some forms require both the prevocational doctor and a supervisor, or other assessor, to complete portions of the form, e.g. EPAs. The prevocational doctor can complete their portion(s) and use the email function in the system to send the form to their supervisor for them to complete their portion(s).

Note: Only Mid Term Assessment forms and EPAs can be emailed, either entirely blank or partially completed to an assessor to complete and submit. Alternatively, the system has been designed in such a way that these entire forms can be completed on a prevocational doctor's login, for instance using the app installed on their mobile device to complete an EPA in the clinical setting, and the supervisor and/or assessor's name and email are entered in the form as part of the sign-off process. The forms are emailed to those individuals for their records and validation of participation.

Important: The End of Term Assessments cannot be initiated by a prevocational doctor, nor can they be emailed to a supervisor to complete. The End of Term Assessment can only be initiated by a supervisor linked to the prevocational doctor logging into CLA, viewing the doctor on their Dashboard, and initiating the form from their supervisor login.

Where a 'Guest Assessor' completes a mid term assessment or EPA form, an email is sent to the Administrator(s) for that organisation to ensure that individual is a valid Assessor. Any responses completed by an unverified Guest Assessor will be flagged as 'Unapproved' until an Administrator has approved the Guest Assessor.

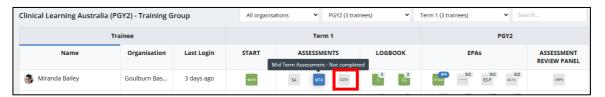
Where a form is not available to a role, a yellow label will appear to the right of the form name stating 'Available to other roles'. Hover over the label to see which roles this form is available to.



3.2 Navigating to forms

To complete a form, you need to navigate to the form you want to complete. This can be done in several ways:

1) **Trainee Dashboard** – Click on the form icon on the Trainee dashboard for the specific prevocational doctor to open their form. You may need to scroll up slightly when the form opens to see the 'Complete New' button.



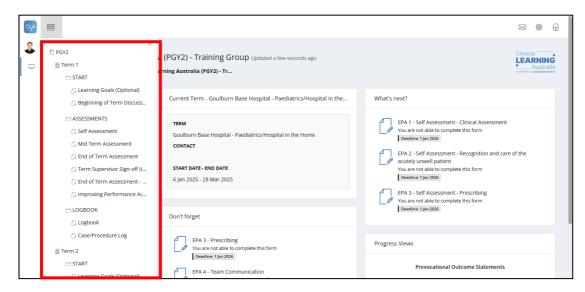
2) **Trainee Profile and Overview page** – Navigate to this page by clicking on the prevocational doctor's name on the Trainee Dashboard or if using Find Trainee, click View when you have found the correct person.

Once on the Trainee Profile and Overview page, use:

a) **Burger Icon** — Click the secondary burger icon in the grey shaded portion of the screen to view the ePortfolio. This opens as a side menu listing all available forms within each term. **Note:** here you will see all forms for all of the terms.



In the ePortfolio forms menu, select the form you want to complete. **Note:** You will need to scroll down the menu to find each set of term forms.



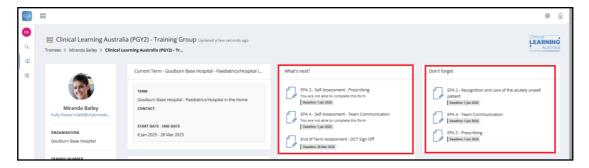
b) **Current Term** – Click in the 'Current term' box to open the Trainee Profile and Overview containing forms for the current term.



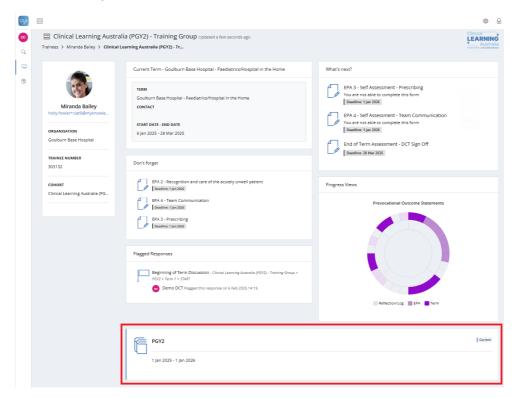
Locate the form by using either the Overview or specific tabs available within the current term. Click **Complete new** to the right of the form title.



c) What's next / Don't forget – If the form you want to complete is showing in the 'What's next?' or 'Don't Forget' boxes, you can select the form here to complete it.

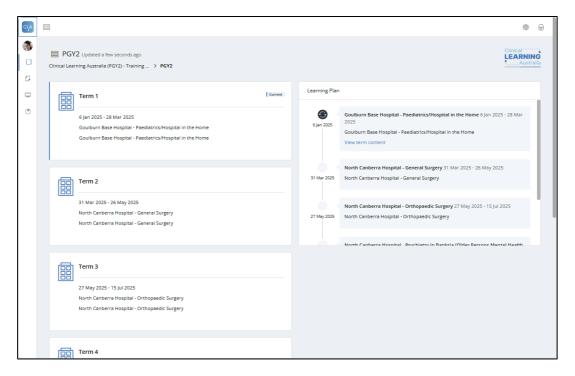


d) **PGY Block** – Click on the PGY block at the bottom of the Trainee Profile and Overview page to see all of term allocations and Learning Plan for the full clinical year. If the full year hasn't been loaded into CLA, you'll only see the current and past terms.



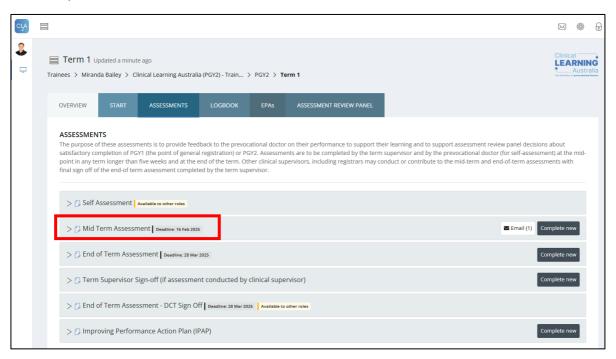
The current term in the Learning Plan on the right is denoted by a black circle

with two arrows and completed terms have a blue tick. Click on the current term to open this and view forms. Alternatively, click on any of the term allocations on the left to see the term overviews and associated forms for any past or upcoming terms.

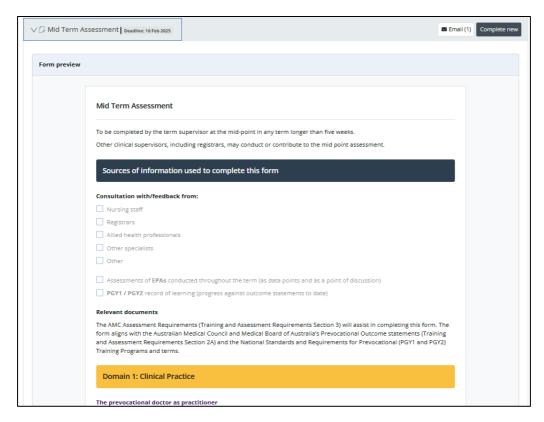


3.2.1 Previewing forms

Forms that have not previously been submitted can be previewed without opening a new editable version of the form. To preview a form, go to the Current Term page, select the tab respective the forms you want to view (e.g. Start, Assessment, Logbook or EPAs) and click on the name of the form.



A blank read only version of the form will display below the name of the form you have selected. To complete a form, click on **Complete new** or navigate to a draft to continue editing.



3.2.2 Viewing submitted forms

After forms have been submitted, they can be viewed either from the Trainee Dashboard by clicking on the form icon, or from the prevocational doctor's Current Term page on their respective tabs. Depending on the form, you may see different tags against completed forms.

A 'Completed' label will appear to the right of the form name for submitted forms.



The number of responses may appear to the right of the form name.



A target number of completions may display, depending on the form type. The target will be on the right, with the number of completions done on the left.



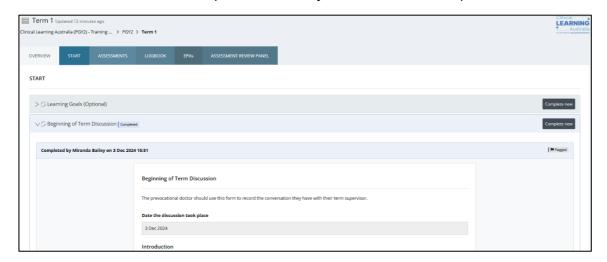
A label of Currently Unavailable indicates that the form is not in the date range for it to be completed – it may be for a previous term and is past the Grace period, or it may for a future term that's not started yet. If you need to complete a form for a past term and it's unavailable, contact the MEU Administrators and they'll be able to reopen forms from past terms for you.



Forms may also have tags if there are unsubmitted drafts or if a form is not available to your role to complete. Where a form is not available for your role, hover over the tag to see the roles it is available to.

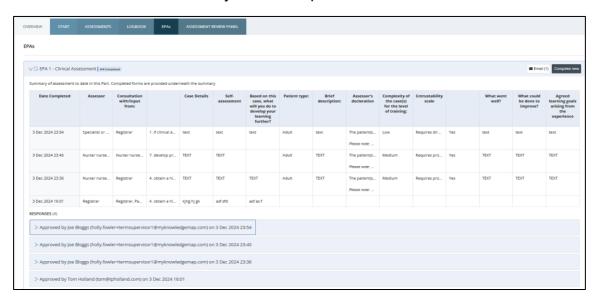


Click on the form name to open a read only version of the completed form.



For Logbooks, Case/Procedure Logs and EPAs, a summary table of the responses is shown when you click on the form name. Where there may be questions with lots of text, you can hover over that question in the table to review the full text.

You can also review the completed forms in full below the table. Click on the completed form name below the summary table to expand the full form.



Note: Forms cannot be edited by the submitting user after they have been submitted. If you need to have a form edited or deleted, contact your MEU Administrator and they will be able to either edit the form on your behalf, return the form to you in a draft state, or delete the form.

After forms have been submitted, users can do the following:

- Add Comments to and Reply to comments on forms see section 3.3.10
- Flag forms see section 3.3.11
- **Print** or **download** forms see section 3.3.12
- Map outcome statements to forms see section 3.3.13

3.3 Completing forms

To begin completing forms, open a new form using one of the methods described in section 3.2 Navigating Forms.

Important:

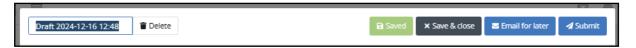
Do NOT include personal or identifying information in forms. If included by PGY doctors, Supervisors or other users, the responses may be edited by an Administrator to remove.

Inside each form there will be several question types.

Question Type	Definition
Multiple Choice Checklist	This can be in the form of a drop-down box or listed view. It can also have mandatory interaction, as well as either needing one selection (shown by circle radio buttons), or multiple selections (shown by square check boxes).
Text response	This supports Rich Text Formatting and can exceed the space allocated in the question if necessary. You can click the Save changes button in the top right corner as you type your answer or copy and paste from another document if you prefer.
Likert/Rubric Scale	This provides the option to grade opinions, attitudes, or behaviours. You can unclick radio buttons on a question if you mis-click. Note: If you select a score of 1 (Rarely met) or 2 (Inconsistently met) in the Likert scales, a mandatory 'Provide a justification' text will display.
Date/Time picker	This allows you to select a date and/or time. This can be current, or in the past.
File Upload (Logbook only)	This allows prevocational doctors to upload a file to the response. Note: Only one file can be uploaded per response, and there is a file upload limit of 8MB.

Scroll through the forms and complete all relevant sections.

Forms have a number of functions across the top of the window:



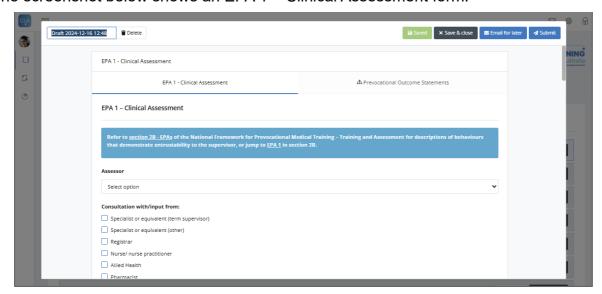
From left to right, the form functions are:

- Rename a response draft: Use this to give the response draft a different name. By default, the name of the form is 'Draft', followed by the date and time the response was started. To rename the form, click into the text box to the left of the Delete button and change the name. It is recommended to include a date and sufficient defining text to make it easy to identify the correct form in the future if you have multiple drafts. When reopening the draft, the last updated date will display to the right of the name you have given it.
- **Delete:** Use this to abandon the form. Delete will remove the form as a draft copy. This includes partially completed previously saved drafts as well as new forms. Deleting a form cannot be reversed.

• **Save changes:** Use this to save the current form as a draft and keep it open to continue entering information.

Note. Forms automatically save as you enter information, after 10 seconds of inactivity. When the auto-save completes, the **Save changes** button changes to **Saved** until you restart editing.

- **Save & close:** Use this to save the form as a draft and exit the form. See section 3.3.1 for more information about editing draft forms.
- Email for later: This is used to email Mid Term Assessment or EPA forms to a Supervisor or Assessor. This is not available for all forms, only those that have the white Email box next to the Complete new button. Forms sent via this workflow are not classed as fully complete in the prevocational doctor's portfolio until the person it was sent to completes and submits the form. See section 3.3.3 for more information about emailing forms.
- **Submit**: Use this to submit the form when you have finished entering information. See section 3.3.2 for more information about submitting forms.

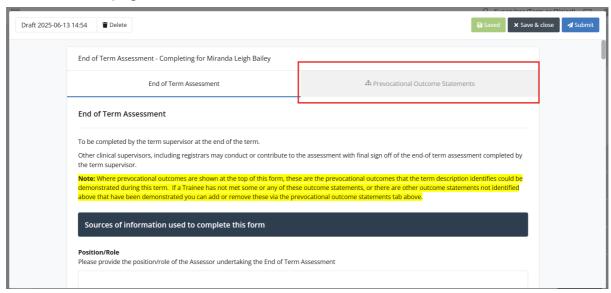


The screenshot below shows an EPA 1 – Clinical Assessment form.

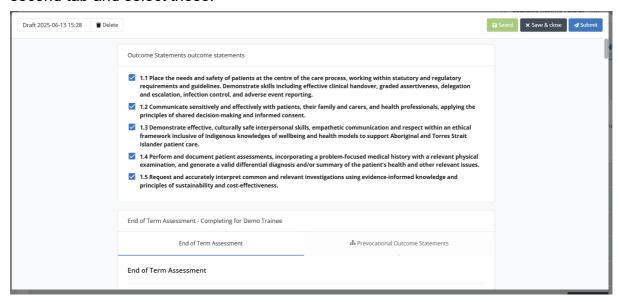
All EPAs have a shaded blue box at the top with hyperlinks out to relevant sections of the National Framework for Prevocational Medical Training to assist with the completion of the form (see image above). When you click these links, they will open in new tabs in your web browser.

Important: End of Term Assessments and EPAs have a second tab with the **Prevocational Outcome Statements** available to tick as part of the completion of the form. Clicking the Prevocational Outcomes Statements tab next to the form allows for

any relevant Prevocational Outcome Statements to be mapped as evidence against that particular form response. Outcome statements added in this way will contribute to the shading of the segments on the Progress Views wheel on the prevocational doctor's home page.



For End of Term Assessments specifically, where Prevocational Outcome Statements have been pre-mapped to a Term Description, these will display as ticked at the top of the form in addition to the second tab. Review the pre-mapped statements and untick as required. To add additional statements not pre-mapped to the term, navigate to the second tab and select these.

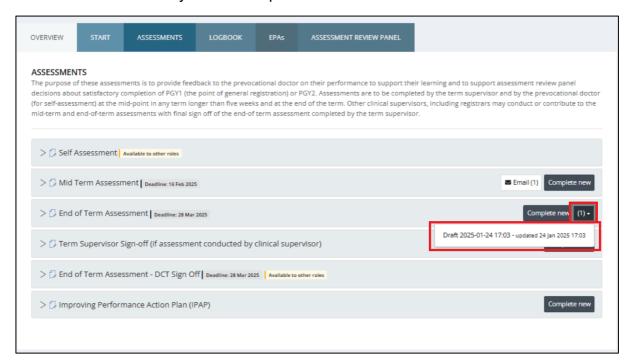


See section 3.3.13 for more information.

3.3.1 Editing previously saved forms

If you have previously partially completed a form using the **Save and close** function, you can continue to edit it by opening it from the relevant tab on the Current Term screen.

You will see in the right side of the row for the required form (V) beside the **Complete new** button. Click onto the (V) to see a dropdown box with the draft(s) available for that form and when they were last updated.



Click on the draft you want to open in the dropdown to open that form.

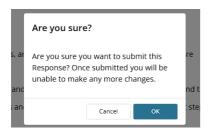
Continue to enter information into the form.

Note: Only drafts started in your account can be reopened to continue completing. Other users cannot see the contents of a draft form. Additionally, drafts completed on the desktop version of CLA are not visible in the mobile app and vice versa. To view a draft you have previously initiated, you will need to view it in the version of CLA in which it was created (i.e. web or app).

As examples, an End of Term Assessment started by one Supervisor cannot be finished by another and an EPA form commenced and saved as a draft using the CLA app on the prevocational doctor's tablet will not be visible in the web view but must be completed and submitted via the prevocational doctor's app to save in CLA.

3.3.2 Submitting forms

When you have completed your form, click **Submit** in the top right corner to save your form as final. You will be asked to confirm that you are ready to submit the form.



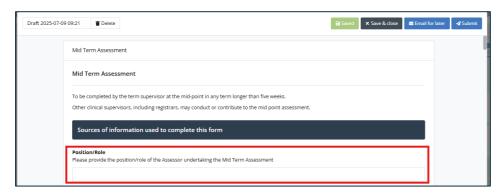
If you are sure, click **OK** and a small progress bar will pop up as the form is submitted.



3.3.3 Submitting forms via the prevocational doctor's login

Mid Term Assessment forms and EPAs can be initiated in a prevocational doctor's CLA account and completed together with the supervisor or assessor.

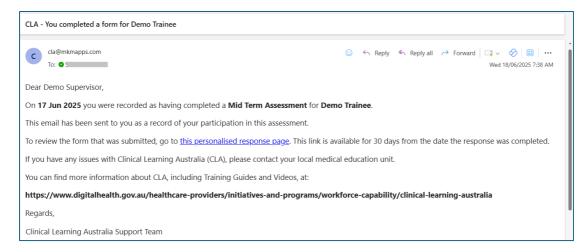
At the top of the forms, the assessor can enter in their position/role and any other information they want to include to identify themselves.



At the end of the forms, the assessor enters their name and email address as part of the sign off process to indicate that they completed the assessment with the prevocational doctor. You should use the same email address for signing off forms as you use to login to CLA so that the form can be correctly attributed to you.



Where a supervisors or assessors name has been entered into a mid term assessment or EPA as part of the sign-off process, an email is sent to that person's email as a confirmation and record of having participated in the assessment and completion of the form.



The email contains a link to the completed form which is active for 30 days so that you can review the submitted form.

If you receive an email related to assessments that you were not involved in, contact your MEU Administrator and/or raise this with your DCT for follow-up.

If you sign-off using an email address that is different to your CLA login, this will create a Guest Assessor account for that email and notify the MEU Admin team that a form has been submitted by a new unapproved assessor. You will still receive a confirmation email of having participated in the assessment to that alternate email address.

3.3.4 Emailing forms

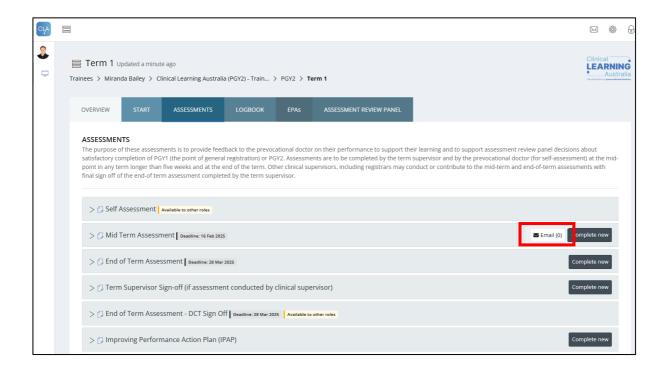
Blank and partially completed mid term assessment and EPA forms can be emailed by prevocational doctors, Supervisors, DCTs and EDMS' to other users, such as 'Guest Assessors' to complete later. For example, a prevocational doctor can email a partially completed mid term assessment to a Supervisor to complete, or they can send an EPA to their Registrar.

The **Email for later** button is located in the top right corner of the forms that are in the process of being completed or using the **Email** button directly from the overview screen on the Assessment or EPA tabs will email a blank copy of the form to an assessor for them to complete.

Example: **Email for later** when in the process of completing a form.



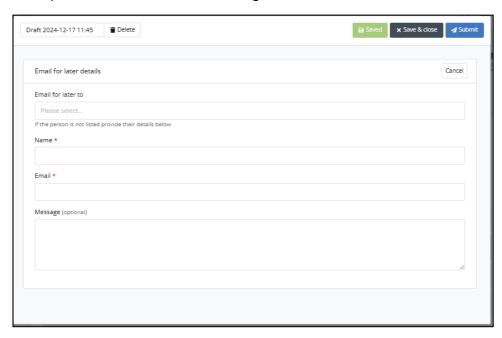
Example: **Email** button to send a blank form.



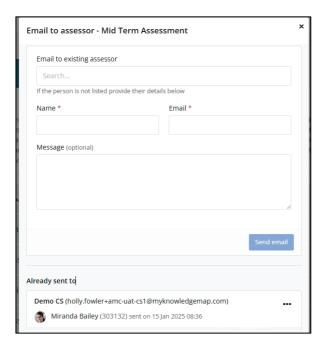
Using either email function sends an email to the relevant Supervisor or Assessor with a URL link to the form for completion.

Type in the name and email address of the person you want to send the form to into the required fields.

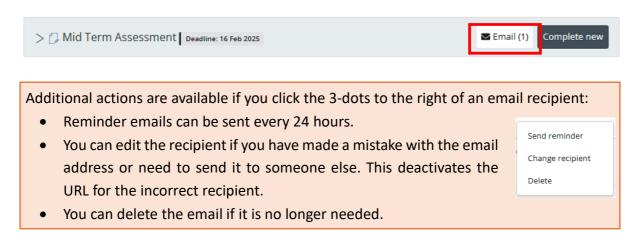
It is optional to add a short message to the email.



When using the **Email** function to send a blank mid term assessment or EPA, the system will note if the form has already been emailed to any Supervisors or Assessors and display a list at the bottom of the window.



You can view which forms you have sent using **Email** or **Email for later** on the Term Overview screen in the Assessments and EPAs tabs by looking at the **Email (V)** button to the right of the forms. The **(V)** denotes the number of people the form has been emailed to.

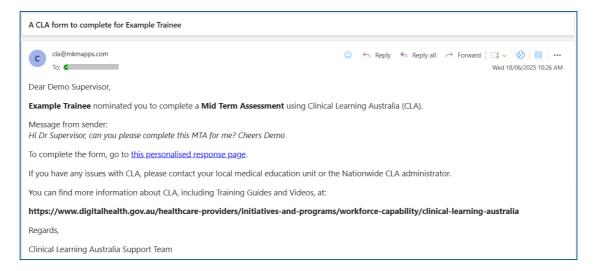


3.3.5 Completing an emailed form

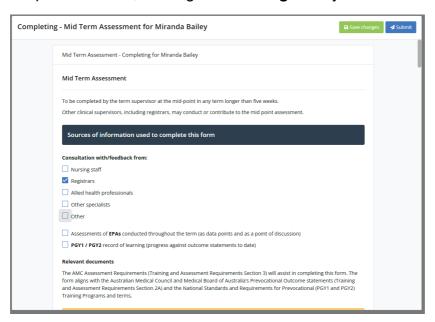
If Supervisors, DCTs, or EDMS' have been emailed a form to complete, they will receive this in their primary email address saved in the system (i.e. your login name for existing CLA users). Guest Assessors will receive the email to the email address that was entered by the sender at the time emailing the form.

To complete a form that has been emailed:

- Open the email containing the CLA form
- Click on the 'personalised response page' link to open the form.



- The link will automatically open the assessment form. Note: It is good practice
 upon opening the form to check that you are completing it for the correct
 prevocational doctors. The name of the prevocational doctor is displayed at
 the top of the screen.
- Complete the form, clicking Save changes as you work through.



When you have completed the form, click Submit.

If you cannot complete the form in one session, close the browser window to close the form. Make sure you **Save changes** before closing. To continue completing the form, reopen the form using the link in the email and continue filling in.

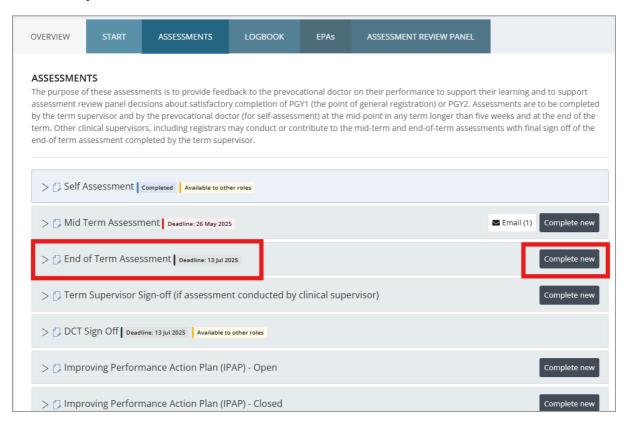
Once you submit the form, the link in your email will deactivate.

3.3.6 Completing an End of Term assessment

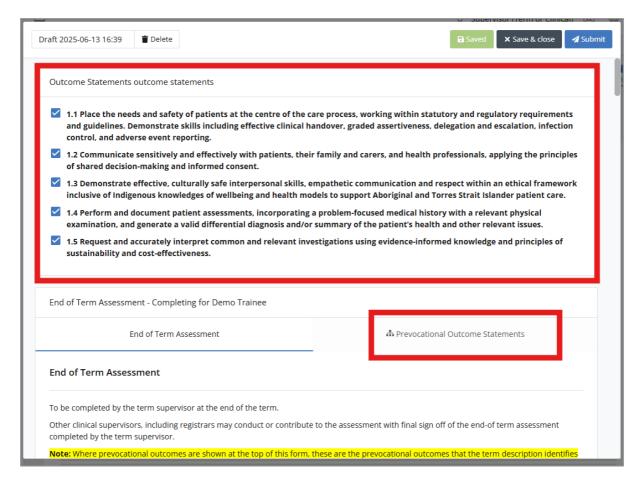
An end of term assessment must be initiated by a supervisors linked to the prevocational doctor for the current term or can be completed by a DCT.

Navigate to the End of Term Assessment from the Dashboard either by clicking on the icon or on the prevocational doctor's name and accessing via the Current Term.

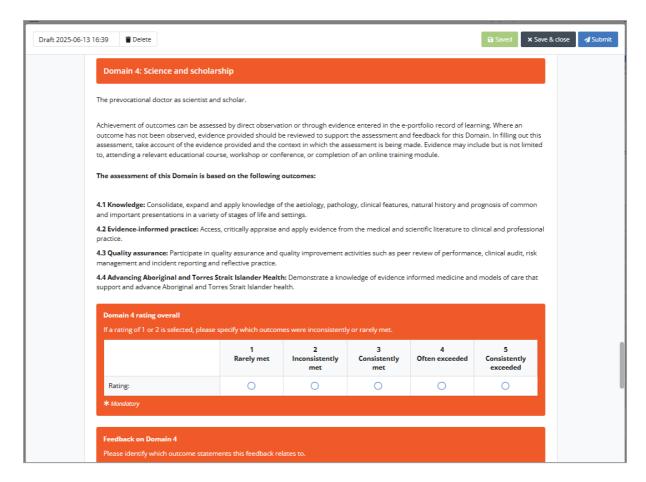
Click **Complete new** to commence a new form.



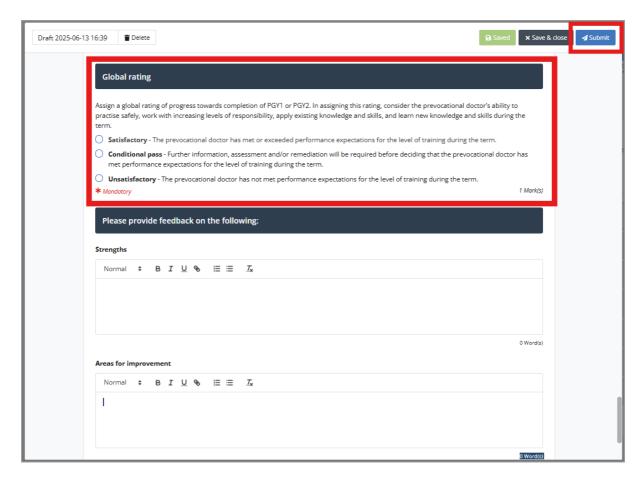
If the term has had Prevocational Outcome Statements pre-mapped to it, these will appear at the top of the form. Review these and deselect any that are not applicable. If needed, go to the Prevocational Outcome Statements tab and select any others not pre-mapped that are relevant.



On the End of Term Assessments tab, complete the fields on the form, noting that domain ratings are mandatory. If you select a rating of 1 or 2, a mandatory text field will display. The Outcome Statements in the Domain sections are read-only. If you want to select those that are relevant, you must do so on the Prevocational Outcome Statements tab. The statements, when selected using this method, will link to the shading of the respective segments on the Progress Views wheel.



Towards the bottom of the form, enter the Global Rating for the term.

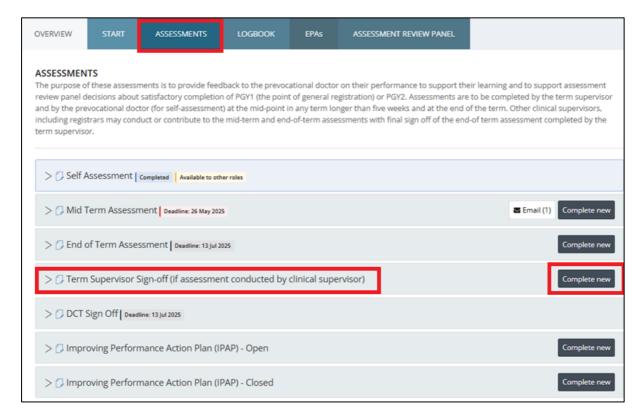


Enter any additional comments and click Submit.

3.3.7 Term Supervisor signing-off End of Term assessment

Where an End of-term assessment form has been completed by a Clinical Supervisor who is not the nominated Term Supervisor, the Term Supervisor may be required to sign-off, depending on local business rules.

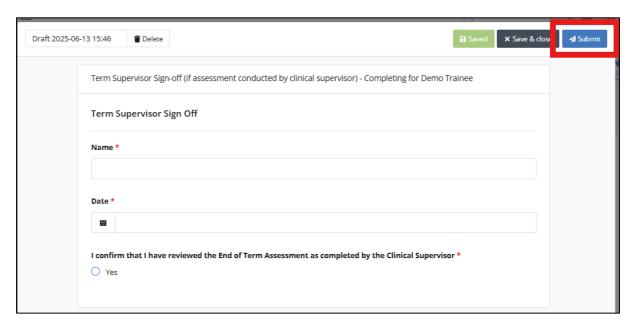
To sign-off as a Term Supervisor, navigate to the **Term Supervisor Sign-off** form for the specific prevocational doctor by either going to their Trainee Profile and Overview page and using either the burger icon method, or click on Current Term and go to the Assessments tab.



Click Complete new.

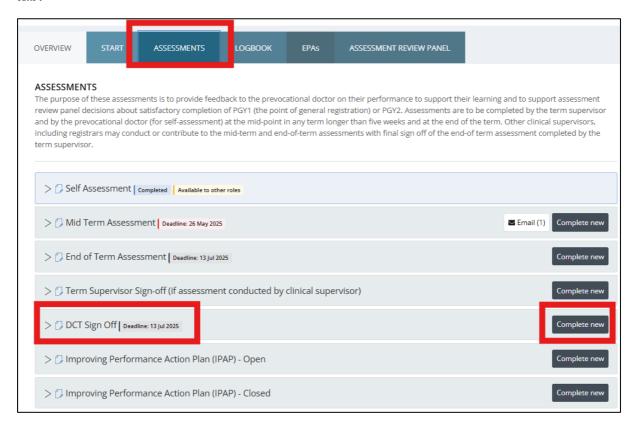
Enter your name, the date of review, tick the round radio button to confirm you have reviewed the End of Term Assessment and **Submit**.

You can also save as a draft and submit later.



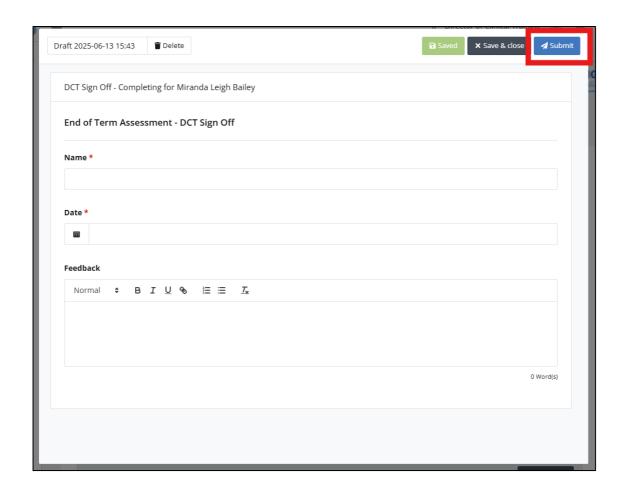
3.3.8 DCT signing-off End of Term assessment

Where a DCT needs to sign off an End of Term assessment, navigate to the **DCT Sign-off** form for the specific prevocational doctor by either clicking on the DSO form icon on the Dashboard, going to their Trainee Profile and Overview page and using either the burger icon method, or click on Current Term and go to the Assessments tab.



Click Complete new.

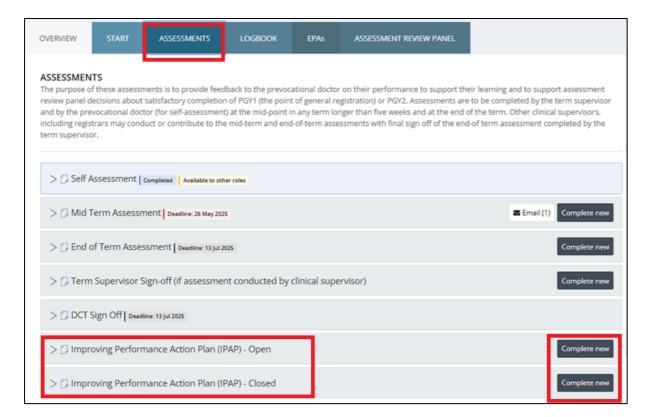
Enter your name, the date of review, enter any feedback if necessary and **Submit**. You can also save as a draft and submit later.



3.3.9 Documenting an IPAP Open or Closed form

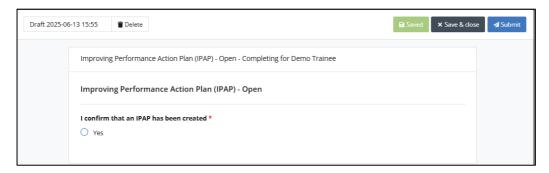
Supervisors, DCTs and EDMS' can document that an Improving Performance Action Plan (IPAP) exists for a prevocational doctor and/or has been closed. Note that the IPAP itself is not captured and stored in CLA.

To document that an IPAP exists or has been resolved for a prevocational doctor, complete the **Improving Performance Action Plan – Open** or **– Closed** form by going to the Trainee Profile and Overview page and using either the burger icon method, or click on Current Term and go to the Assessments tab.

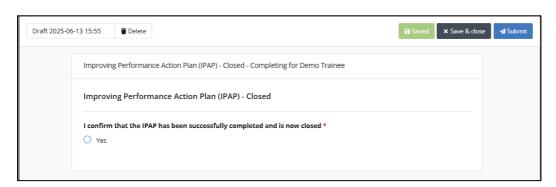


Click Complete new.

Select the Yes radio button to confirm that an IPAP has been created.



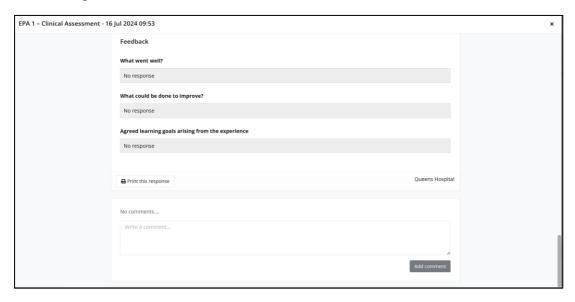
OR select Yes radio button to confirm that an IPAP has been closed.



Click Submit.

3.3.10 Providing comments on a form

At the bottom of each submitted response, there is the opportunity to add comments. These can be from anyone who has access to complete that form, including prevocational doctors, supervisors and admins. It is also possible to reply to comments entered against forms and retract comments.



To add a comment:

- Open submitted form in the preview format by clicking on the form name
- Scroll to the end of the form to locate the Comments box
- Type in the comment
- Click Add comment

To reply to comments:

- Find the comment using the steps above and click **Reply** function
- Type a comment
- Click Send Reply

Comments added will be visible to other users that have access to that form. Comments cannot be edited, but they can be retracted by the user who put the comment in if required. If a comment needs to be retracted that was entered by another user, contact your MEU administrator to remove.

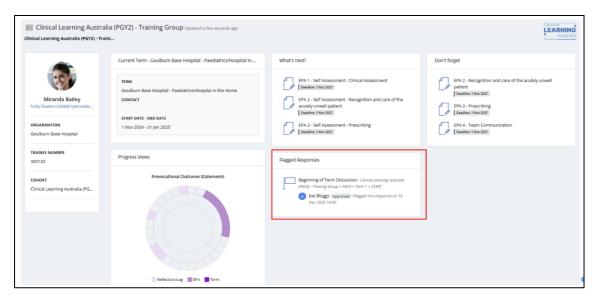
Note: Adding a comment will **not** notify users, therefore it is highly recommended to also 'flag' the response to bring the changes to the user's attention.

For more information on how to flag a response, please visit section 3.3.11 of this guide.

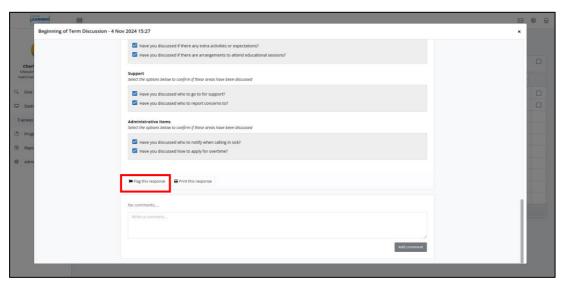
3.3.11 Flagging a form

Forms can be flagged. This means when reviewing, users will observe this form has been flagged for attention.

The flagged forms will appear on the prevocational doctor's homepage in the **Flagged response** section. Click on the form in the Flagged Responses section to open the form.



To flag a form, open the form you want to flag, scroll down to the end and click **Flag** this response.



Note: It is recommended to leave a comment explaining why the form has been flagged.

To unflag a form, repeat the steps above, open the form, scroll to the bottom and select **Unflag this response**. This removes the form from the Flagged Responses section of the Trainee Profile and Overview page.



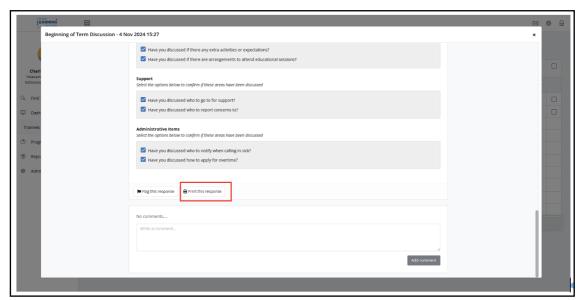
As you flag and unflag forms, a notification message will appear on the right side of the screen indicating that you have successfully flagged or unflagged a form.



3.3.12 Printing/Downloading a form

Forms can be printed or downloaded by saving as PDF.

To print or download a form, locate the form response, scroll down to the end and click **Print this response**.



Note: Form responses can only be printed or downloaded individually.

3.3.13 Mapping outcome statements to forms

For End of Term Assessments, Logbook, Case/Procedure Log, and EPA entries, it is possible to map the responses to Prevocational Outcome Statements – these outcome statements will then become shaded on the Progress Views wheel.

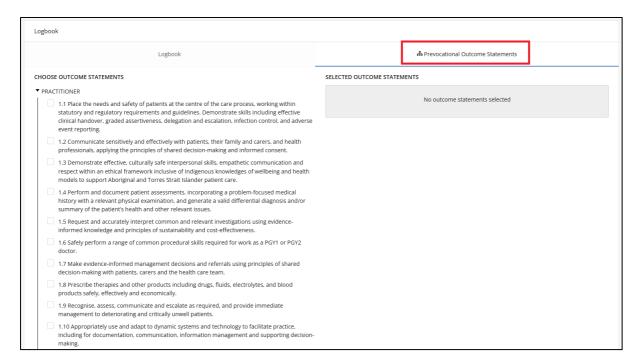
This can be done in two ways:

- 1) While completing the form, before clicking on Submit.
- 2) Or, after the form has been submitted, if you either forgot to map at the time of completion or after further thought (post submitting a response), you can map Outcome Statements to a completed form.

Please refer to the steps in section 3.2.2 Viewing submitted forms for more information about accessing completed forms.

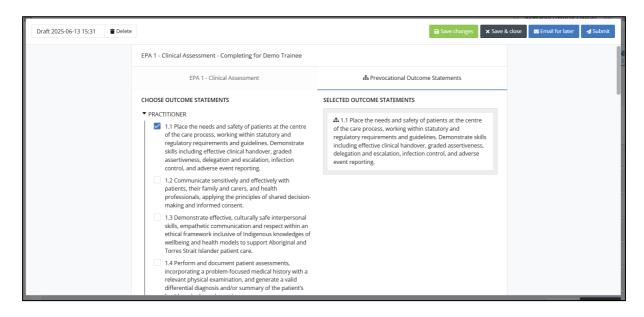
Mapping Outcome Statements while completing a form:

When you have opened a form, navigate to the Prevocational Outcome Statements tab at the top of the form page.



Select any outcome statements that the prevocational doctor has evidenced as part of the form response.

Tick or untick outcome statements in the Choose Outcome Statements section on the left to populate the Selected Outcome Statements section on the right.



Complete the rest of the form and **Submit**.

Mapping Outcome Statements after a form has been submitted:

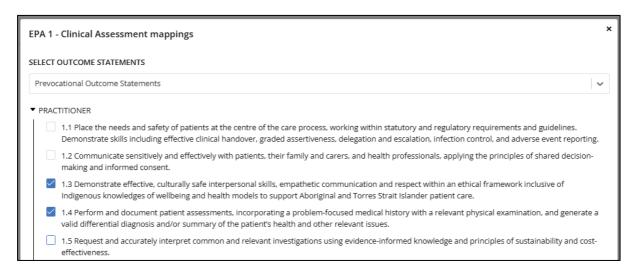
Navigate to the completed/submitted form, expand the form, scroll to the bottom of the form and click on **Map this response**.



Clicking on **Map this response** opens a mappings window. In the Select Outcome Statements dropdown box, select Prevocational Outcome Statements.



Tick or untick the Prevocational Outcome Statements as needed.



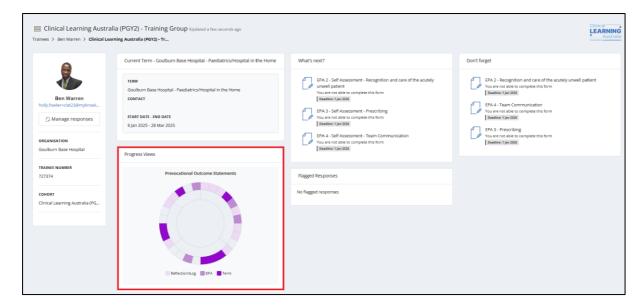
As changes are made, a notification message will appear on the right side of the screen indicating that evidence has been added if you ticked a box or evidence has been removed if you unticked a box.



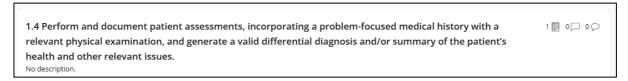
Note: Where Outcome Statements are added to a response <u>after</u> the form has been submitted, these appear in the Progress Views wheel as grey and need to be manually graded/approved by an administrator, supervisor or DCT to confirm if the prevocational outcomes linked to a piece of evidence (e.g. an assessment or EPA) have been demonstrated.

To manually grade/approve any evidence added after a form has been submitted, follow the steps below:

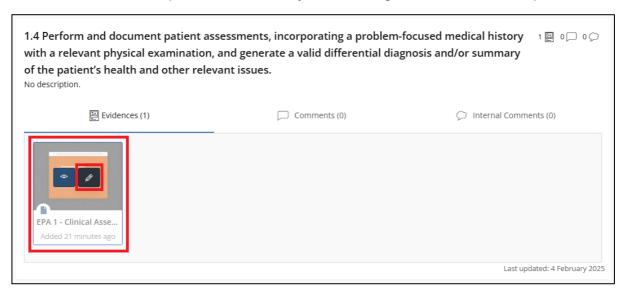
- 1. Go to the Trainee Profile and Overview page
- 2. Click on the Prevocational Outcome Statements Progress View wheel



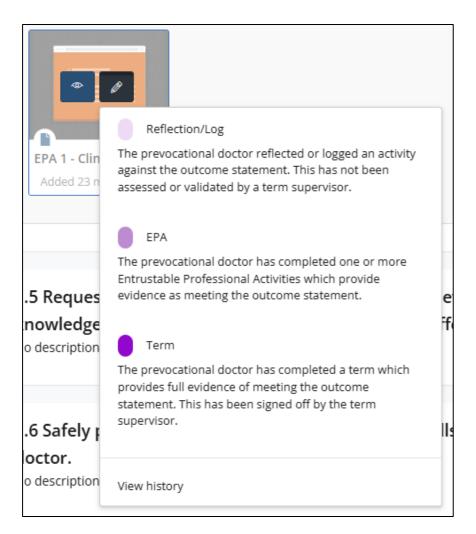
3. Locate the Outcome Statement/s where the evidence has been mapped after submission. This is easily identified as the evidence icon will show a number and there will be no grade against that Outcome Statement.



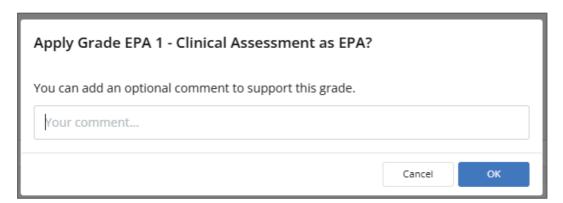
- 4. Select the Outcome Statement to display the evidence.
- 5. Hover over the piece of evidence you want to grade and select the pencil icon.

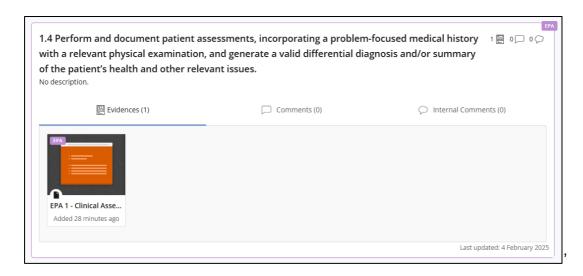


6. This will display the grading options for you to select. Ensure you select the one relevant to the evidence you're grading, e.g. For this EPA 1 piece of evidence, you would select the EPA grading option.



7. You can optionally then provide comments regarding the 'grade' you're giving that piece of evidence. If you don't wish to provide comments, select **OK** and that will then apply the grade to that evidence, as well as the overall Outcome Statement.



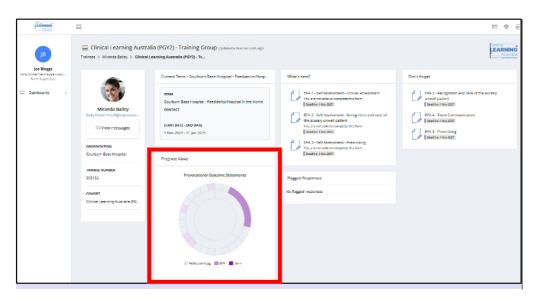


This will change the colour of the segment of the Progress Views wheel to align with Term, EPA or Reflection Log.

3.4 Progress Views

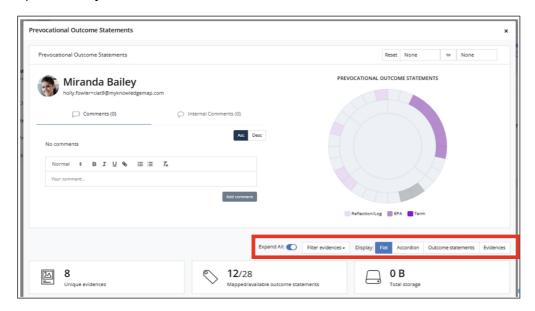
Using the **Progress Views** screen, it is possible to see in greater detail how individual prevocational doctors are progressing in documenting evidence against each of the Prevocational Outcome Statements.

Open Progress Views for a prevocational doctor by opening their **Trainee Profile and Overview**, either by clicking their name on the **Trainee Dashboard** or finding them in **Find Trainees** and clicking **View**, then click on the Prevocational Outcome Statements graphic in the **Progress Views** box.



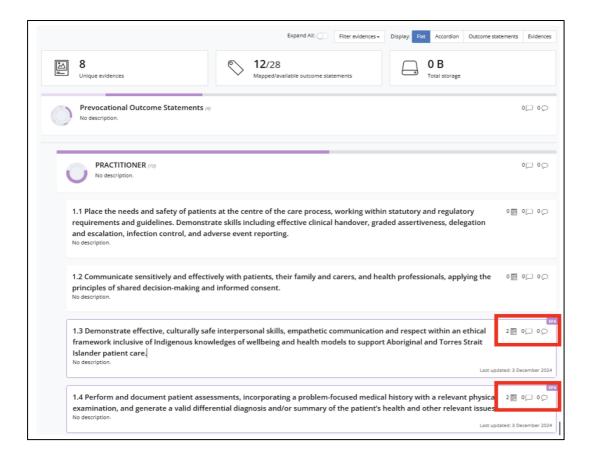
The **Prevocational Outcome Statements** screen allows you to drill into the statements and evidence that has been provided against each.

You can expand or collapse all the statements, filter evidence, and change the display to suit how you want to view this. Based on the display selected, additional filtering options may become available.



Depending on the filters and display selected, the Prevocational Outcome Statements will be displayed in the lower portion of the screen.

For each Statement, it will show if any evidence has been linked to it, via EPAs, Reflections/Logbooks or End of Term Assessment, and if there are any comments associated with that evidence or Outcome Statement. The example below shows that two pieces of evidence have been linked to Statements 1.3 and 1.4 versus none for 1.1 and 1.2. If the Statement was evidenced as part of an EPA, EPA will display in the top right corner of the Statement.



Click on any of the Statements to expand the view and see the evidence that has been attached. Hover over the evidence image and click on the eye button to see a read-only version of the form.



Where no evidence has been attached to a Statement, it will state No evidences.

1.2 Communicate sensitively and effectively with patients, their family and carers, and health professionals, $0 = 0 - 0$ applying the principles of shared decision-making and informed consent.			
Evidences (0)	Comments (0)		
	No evidences.		

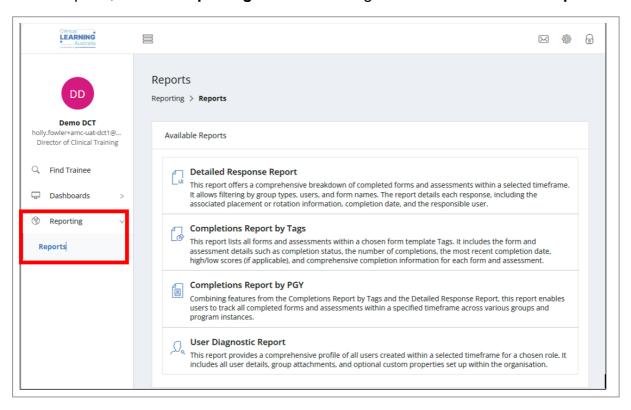
4 Reports

4.1 Reporting – Reports Overview

A set of reports are available to run in CLA which can be run across all groups available to you.

Below is a list of all available, standard reports that can be run.

To run reports, click on **Reporting** in the side navigation toolbar and select **Reports**.



4.1.1 Report permissions

Different roles have varying permissions to view and run reports. Based on your role, you may not see all the reports.

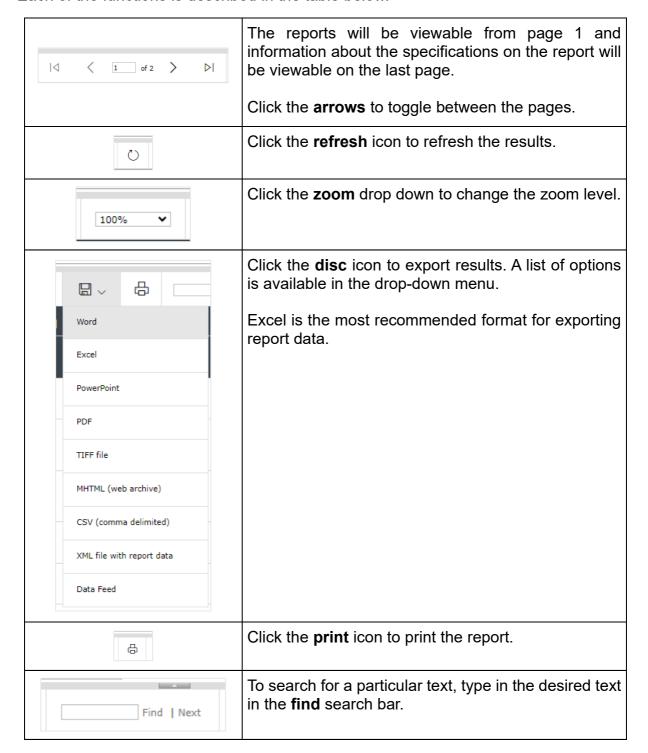
B 411	Availabl	e to
Report Name	Supervisors	DCTs & EDMS'
Detailed Response Report	~	~
Completions Report by Program	~	~
Completions Report by Tags	~	~
User Diagnostic Report		~

4.1.2 Viewing reports

When the reports have been produced, they can be viewed and exported on the same screen. A number of functions are available to users.



Each of the functions is described in the table below.

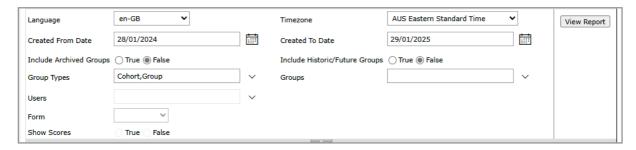


4.2 Detailed Response Report

This report offers a comprehensive breakdown of completed forms and assessments within a selected timeframe. It allows filtering by group types, users, and form names. The report details each response, including the associated Term or rotation information, completion date, and the responsible user.

Setting up a Detailed Response Report

- Select the language en-GB
- Select the created from date and created to date to specify the timeframe.
- To **include archived groups**, select **true** otherwise select **false**. For example, you may want to report on previous groups that have finished.
- To include historic/future groups, select true otherwise select false.
- Select group type. There is the option to select multiple group types or select all.
- Select the group. There is the option to select multiple groups or select all.
 Note: As you will be only using the Cohort group type currently, you only need to select this group type.
- If you would like to view particular users, select the required **users**, or select all.
- Select the form. There is the option to select multiple forms or select all. Note:
 Only forms that have completed responses against them will appear, the
 parameters set will impact this list, e.g. if you put a date range where no EPA 1
 forms were completed, this will not be seen as an option in the dropdown to
 report on.
- To include the **scores** associated with submitted forms select **true** otherwise select **false**. **Note:** Currently, scores are not being used in CLA, so this can be left false.



To run the report, click View Report on the right-hand side of the data options.

The report will be available to view in the screen below your search criteria. Export the report if needed by clicking on the disc icon at the top of the report and selecting the Excel export format.

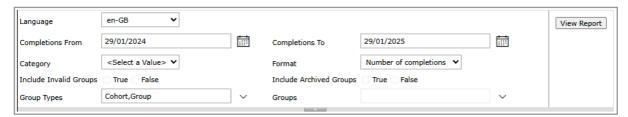
If any changes are made to the report setup after running the report, the report will need to be run again by clicking view report to display the new changes.

4.3 Completions Report by Tags

This report lists all forms and assessments within a chosen form template Tag. It includes the form and assessment details such as completion status, the number of completions, the most recent completion date, high/low scores (if applicable), and comprehensive completion information for each form and assessment.

Setting up a Completions Report by Tags

- Select the language en-GB.
- Select the completions from date and completions to date to specify the timeframe.
- Select the category from the drop-down list.
- Select the **format** from the drop-down list.
- To include invalid groups, select true otherwise select false.
- To include archived groups, select true otherwise select false.
- Select the group. There is the option to select multiple groups or select all.
 Note: As you will be only using the Cohort group type currently, you only need to select this group type.



To run the report, click View Report on the right-hand side of the data options.

The report will be available to view in the screen below your search criteria. To export the report, click on the disc icon at the top of the report and select the Excel export format.

If any changes are made to the report setup after running the report, the report will need to be run again by clicking view report to display the new changes.

4.4 Completions Report by Program

Combining features from the Completions Report by Tags and the Detailed Response Report, this report enables users to track all completed forms and assessments within a specified timeframe across various groups and PGY instances.

Setting up a Completions Report by Program

- Select the language en-GB.
- Select the completions from date and completions to date to specify the timeframe.
- To include invalid groups, select true otherwise select false.
- To include archived groups, select **true** otherwise select **false**.
- Select group type. There is the option to select multiple group types or select all

Note: As you will be only using the **Cohort** group type currently, you only need to select this group type.

- Select the **group**. There is the option to select multiple groups or select all.
- To include invalid PGY instances select true otherwise select false.
- To include archived PGY instances select true otherwise select false.
- Select the PGY instance from the drop-down list.
- Select the **report format** from the drop-down list.



To run the report, click View Report on the right-hand side of the data options.

The report will be available to view in the screen below your search criteria. To export the report, click on the disc icon at the top of the report and select the Excel export format.

If any changes are made to the report setup after running the report, the report will need to be run again by clicking view report to display the new changes.

4.5 User Diagnostic Report

This report provides a comprehensive profile of all users created within a selected timeframe for a chosen role. It includes all user details, group attachments, and optional custom properties set up within the organisation.

Note: Term and Clinical Supervisors do not have access to this report.

Setting up a User Diagnostic Report

- Select the language en-GB.
- Select the **created from date** and **created to date** to specify the timeframe.
- Select role. There is the option to select multiple roles or select all.
- Select format from the drop-down list.
- To include deleted groups, select true otherwise select false.
- To show organisation select true otherwise select false.
- To show all custom properties select **true** otherwise select **false**.



To run the report, click View Report on the right-hand side of the data options.

The report will be available to view in the screen below your search criteria. To export the report, click on the disc icon at the top of the report and select the Excel export format.

If any changes are made to the report setup after running the report, the report will need to be run again by clicking view report to display the new changes.

5 Scenario

Completing a Mid Term Assessment

It is time to complete a mid-term assessment for Ellie, a PGY 1 prevocational doctor. The mid-term assessment is meant to be completed by a Clinical Supervisor or a Term Supervisor, however, this can be done either on their device/login, or they can complete this together on Ellie's login and the Supervisor signs off the assessment at the end.

Ellie and her Supervisor have decided to complete the assessment using Ellie's login.

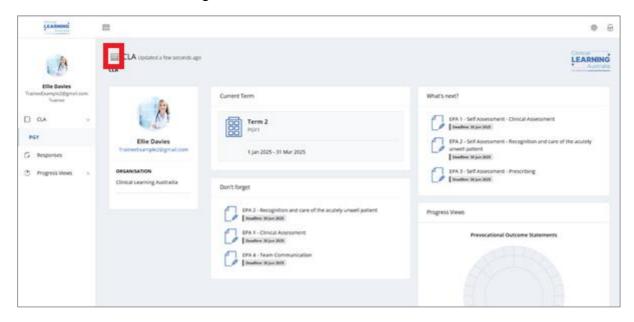
First Ellie goes to the CLA website, and puts in the URL - https://cla.epads.mkmapps.com/ and clicks on **Sign in**.



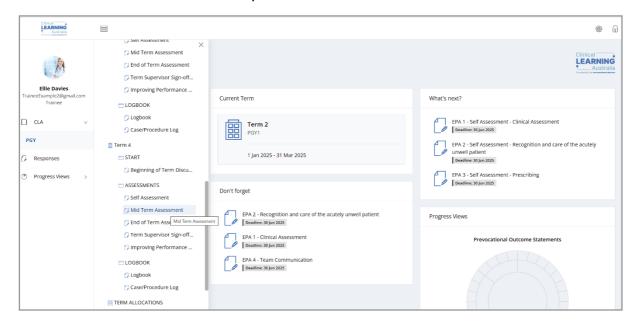
Ellie enters her email address and password before clicking the Sign in button.



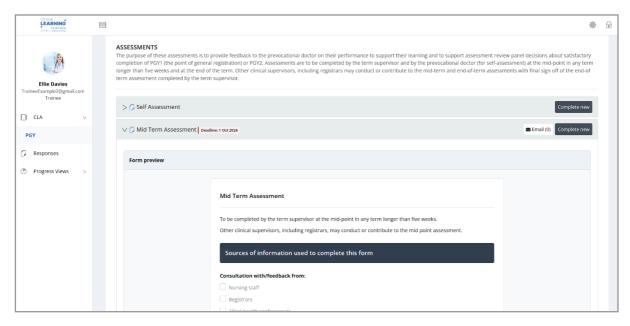
Starting from the home page, Ellie opens the ePortfolio using the secondary burger icon to see the forms listing menu.



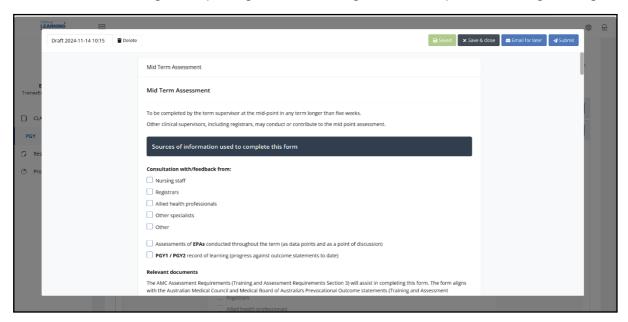
Ellie scrolls through the forms list until she finds the correct Mid Term Assessment (relevant to the current term she is on) that she and her Supervisor want to complete. She clicks on the form name to open.



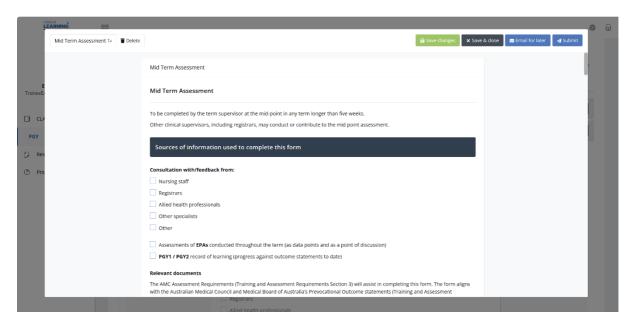
Ellie can see a preview of the form and that a mid term assessment has not yet been completed for her. She selects **Complete new** which opens a new form for her and her Supervisor to complete.



Ellie and her Supervisor can now see an editable version of the form. Although the form states that it is to be completed by a Term Supervisor, Ellie can be logged into CLA and work through completing her form along with her Supervisor using her login.

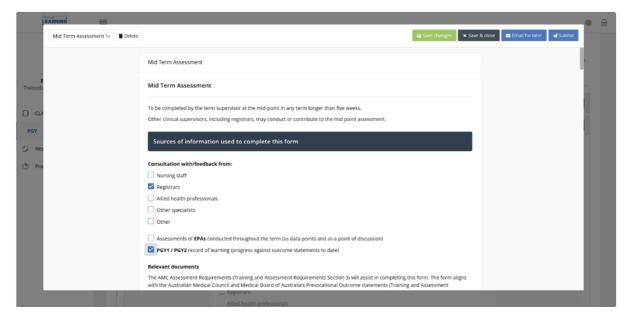


Ellie renames the assessment in the text box at the top left of the window to Mid Term Assessment and the current date. This is not a necessary step, but Ellie has found it to be good practice. She clicks **Save changes** to make sure she does not risk losing her work.



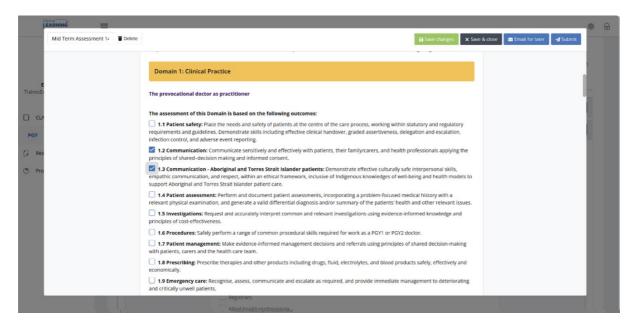
Ellie and her Supervisor begin to scroll down through the form. They see that they need to tick who they consulted and what feedback sources have been used with as part of undertaking the Mid Term Assessment, for instance EPAs or PGY records of learning. They can click one or more roles as required and click on them again to remove them if they selected any in error.

They also note the information provided about relevant documents or requirements that will assist in completing the form.

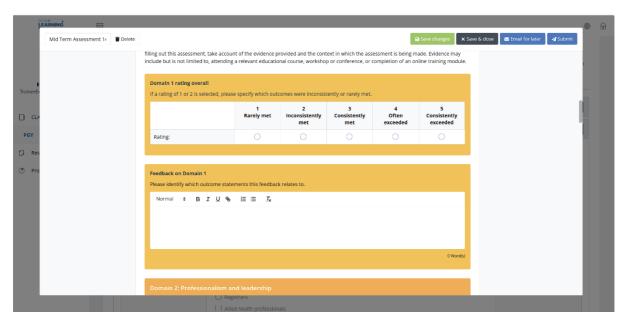


For each Domain, Ellie's Supervisor will need to select the Outcomes that the assessment is based on. They do this by clicking on the tick boxes to select the outcomes and clicking again to untick if they selected any in error.

They start with Domain 1: Clinical Practice, and Ellie's Supervisor selects two statements.

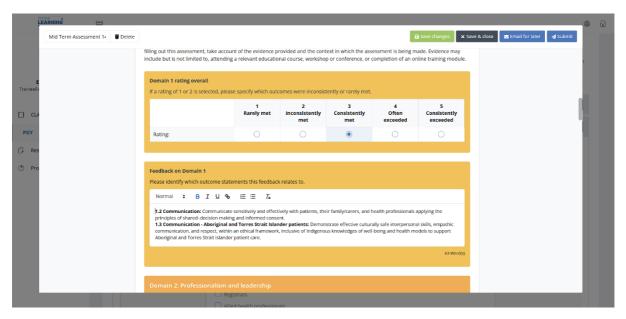


Continuing to work through the Mid Term Assessment, Ellie and her Supervisor scroll down to the overall rating section for the Domain they have been working through – Domain 1: Clinical Practice.

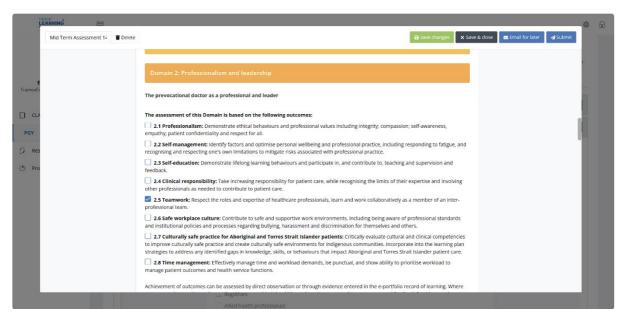


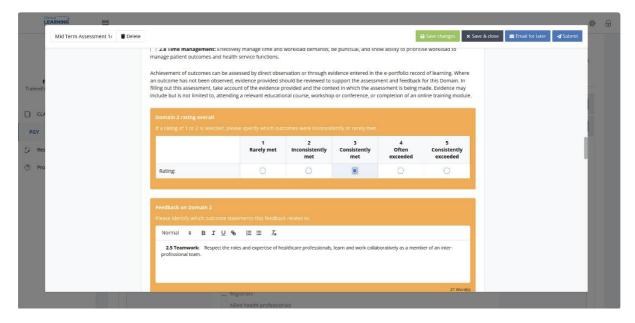
Ellie's Supervisor selects a radio button aligning with their rating.

The Supervisor also notes in the comments which outcome statements the rating is in relation to and any other feedback. The Supervisor can use word formatting to make the text easier to read, e.g. bold headings or bullets.

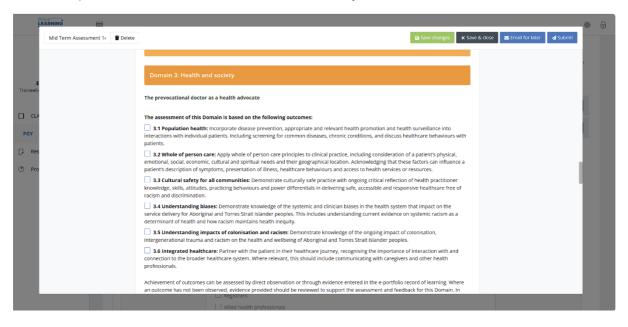


Ellie and her Supervisor continue to scroll through the assessment repeating the above for the subsequent Domains. The Supervisor selects the outcomes that the assessment is based on, selects a rating and enters associated feedback.

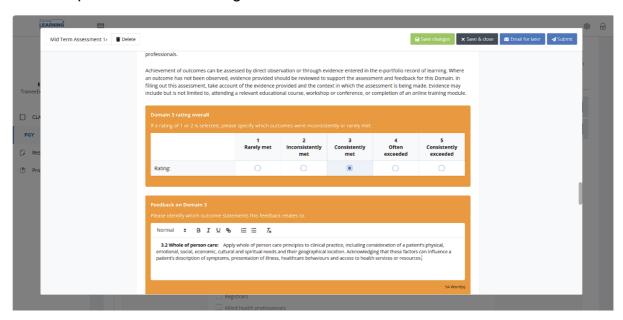




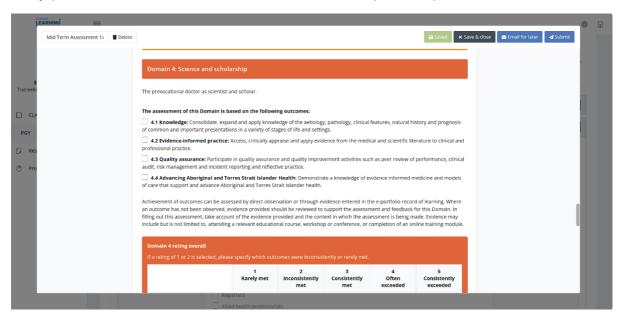
This is repeated for Domain 3: Health and Safety



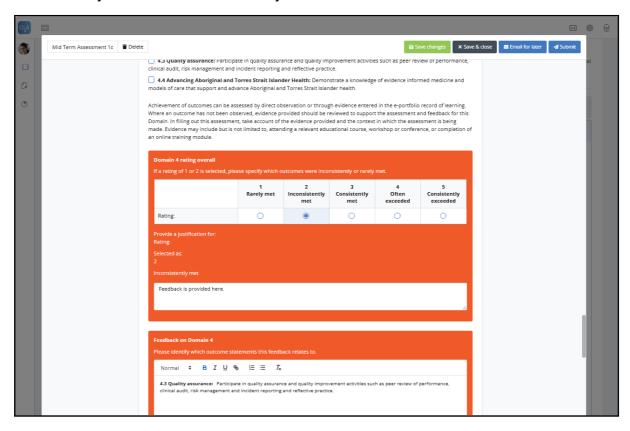
Ellie's Supervisor enters a rating and comments.



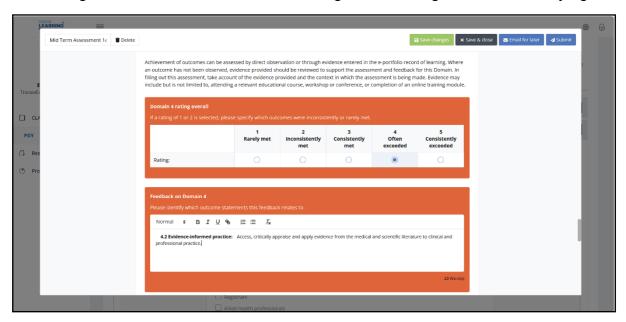
They proceed to Domain 4: Science and scholarship and repeat.



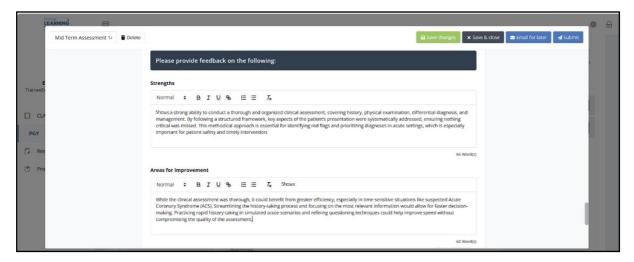
Ellie's Supervisor accidentally selects a 2 – 'Inconsistently met' Likert score for this domain. When this is selected, a new section appears with the heading 'Provide a justification for Rating' and a mandatory text box. This section appears when a rating of 1 – Rarely met or 2 – Inconsistently met is selected.



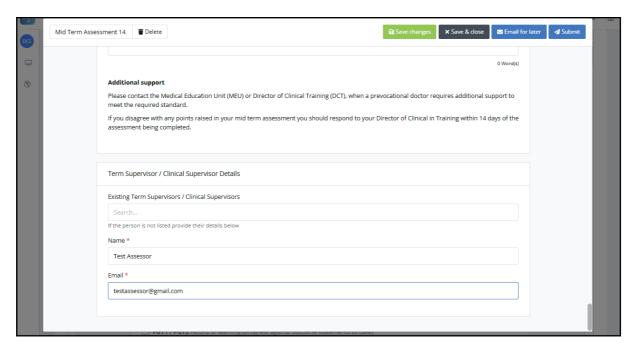
Ellie's Supervisor realises that they made an error selecting the rating and changes their rating. The new section that was showing a moment ago now hides away again.



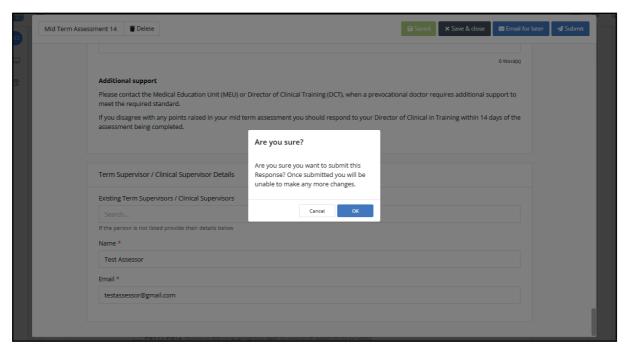
Once the Domain sections are completed, Ellie's Supervisor enters feedback about Ellie's strengths and areas for improvement. They click **Save changes**.



At the end of the form, Ellie's Supervisor enters in her name in the search field. If she cannot find her name, she will manually enter her name and email address in the fields below.

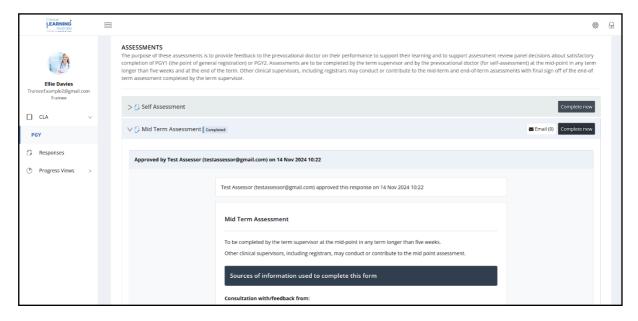


Ellie clicks **Submit** from the top right corner of the form. The computer asks if she is sure, as she and her Supervisor won't be able to make any more changes. She clicks on **OK** and the form is submitted as complete

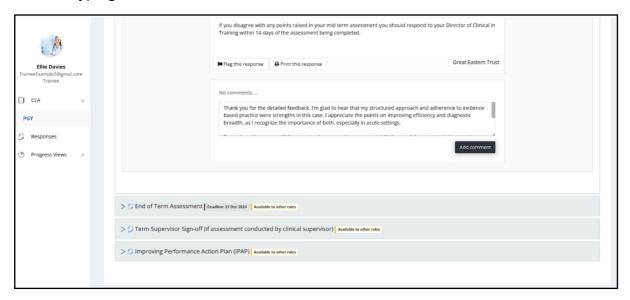


This sends her supervisor an email confirming that they have been recorded as having participated in this Mid Term Assessment.

Ellie and her Supervisor can see that Ellie now has a response under Mid Term Assessment, and clicking on the chevron icon will show the completed form.

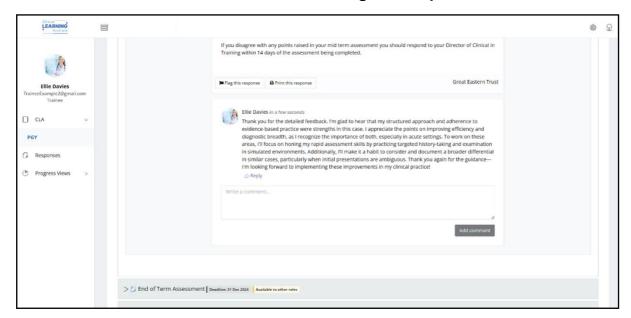


Ellie scrolls to the bottom of the completed form and enters a comment. When she has finished typing, she clicks **Add comment**.



The comment is added to the end of the form.

She also opts to flag the response so that other authorised users, including Supervisors and DCTs that navigate to her Trainee Profile and Overview are notified that this form has a comment. She clicks on **Flag this response**.



When finished using CLA, Ellie clicks on the lock icon in the top right to log out.



6 Support

If you require any support, please contact your local Medical Education Unit in the first instance. You can find additional information including training videos on the <u>CLA</u> <u>website</u>.